

RESEARCH
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INC



**LOS ALAMOS NATIONAL LABORATORY
COMMUNITY LEADERS STUDY
SEPTEMBER 2016**

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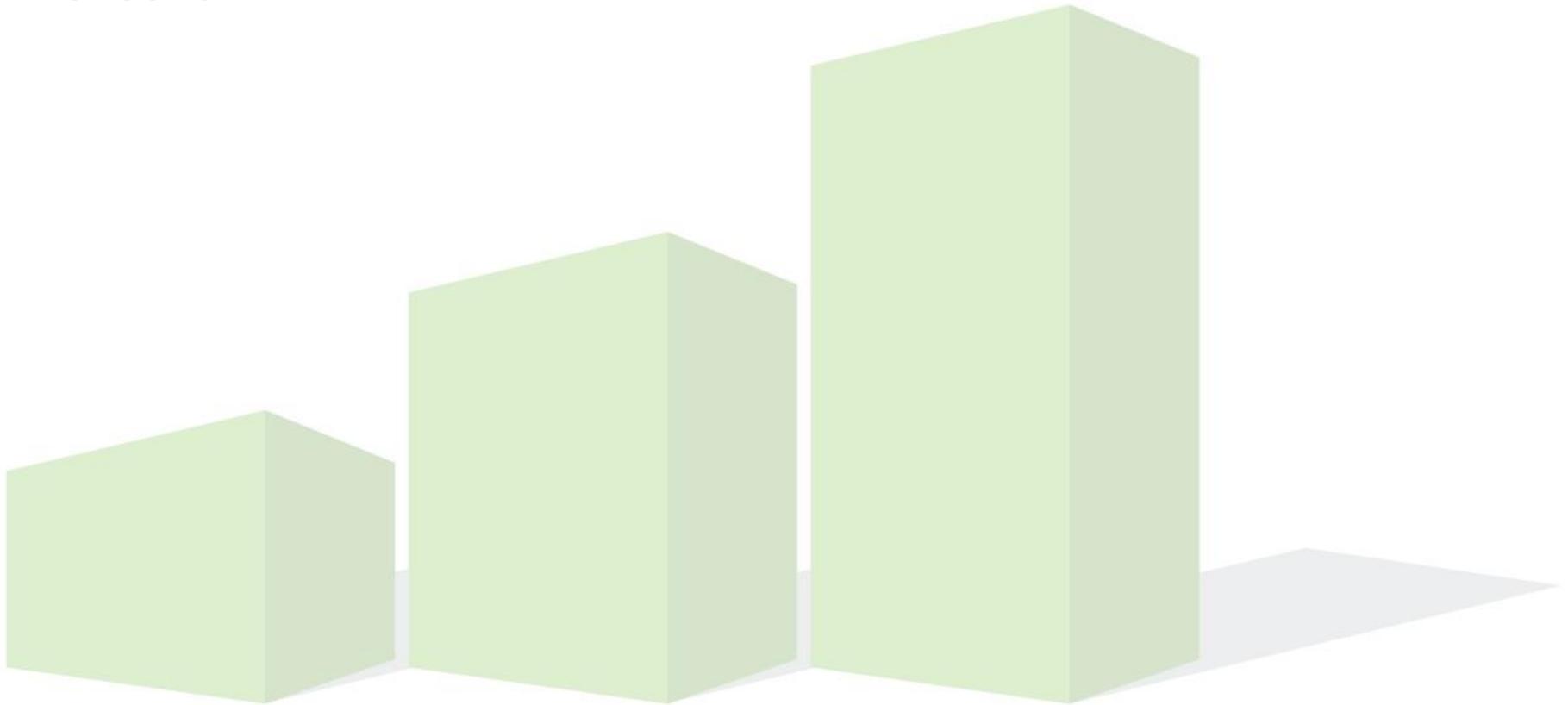
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I. INTRODUCTION



METHODOLOGY

THE INTERVIEW

The survey instrument was designed in collaboration with LANL officials. Research & Polling, Inc. refined the survey instrument, conducted the interviews by telephone, and compiled the results. The Director of Los Alamos National Laboratory sent a letter to Community Leaders to inform them of the research objectives and to request their participation in the study. This letter also advised respondents that Research & Polling, Inc. would be contacting them in the near future. In many instances, Research & Polling scheduled a specific date and time to conduct the interview. The interviews were conducted between July 20 and August 18, 2016.

SAMPLE BIAS

A list of Community Leaders was provided by Los Alamos National Laboratory. The Community Leaders were grouped into five sectors: Government, Economic/Business, Education, Tribal, and Community Giving.

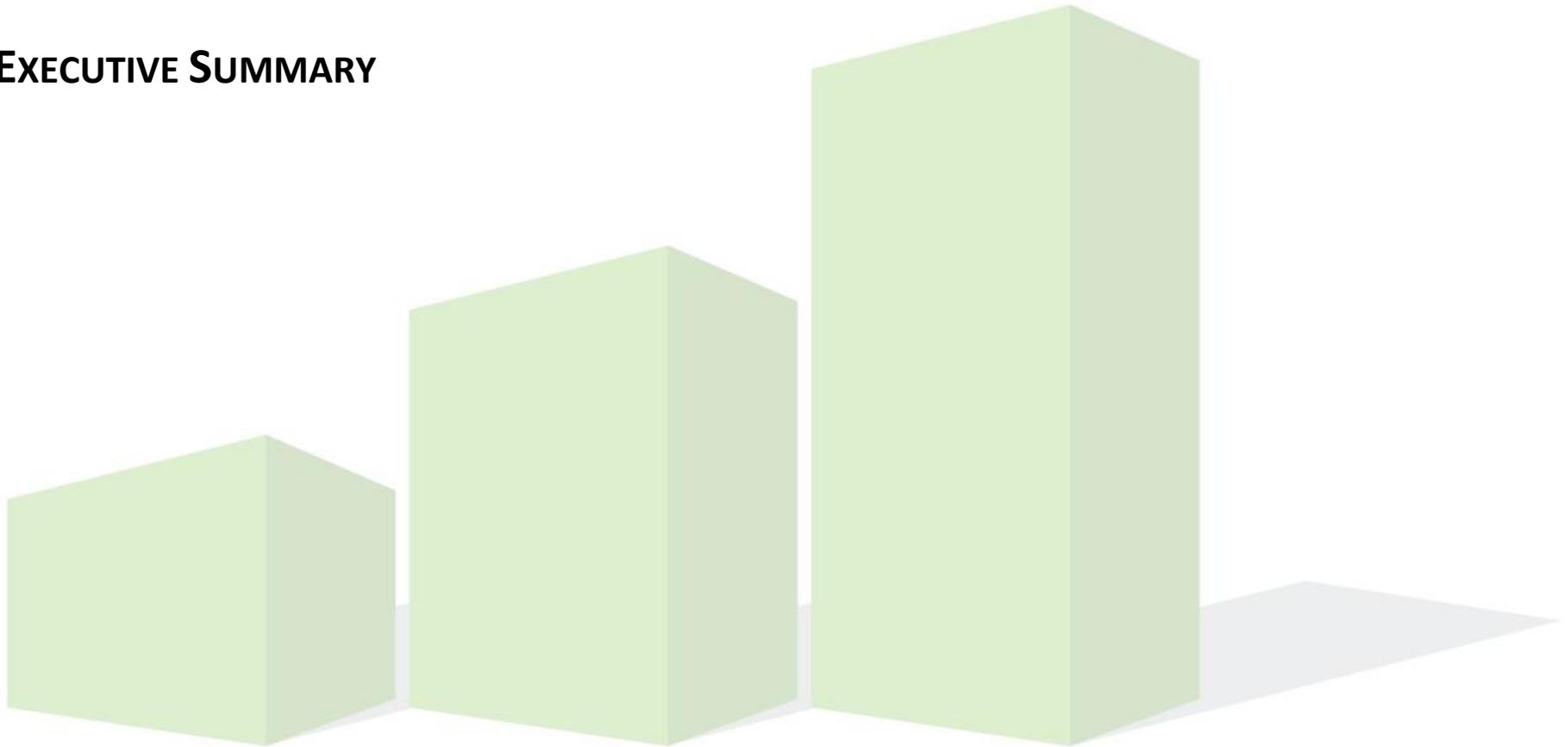
To allow for comparability with past studies, Research & Polling, Inc. weighted the surveys by organizational sector and region to reflect similar sample distributions.

THE REPORT

This report summarizes results for each question and reports on any variances in attitude or perception, where significant, among demographic subgroups. The subgroups examined in this report include organizational sectors and counties. The organizational sectors and counties were determined by LANL and coded on the phone list provided to Research & Polling, Inc. All respondents will receive an aggregate report showing how Community Leaders responded to the survey. This report also discusses any changes in attitude or perception over the past 16 years.

	2011			2012			2013			2014			2015			2016		
SECTOR	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE	# OF NAMES PROVIDED	# OF COMPLETED INTERVIEWS	RESPONSE RATE
SPECIAL INTEREST/ COMMUNITY GIVING	10	10	100%	9	9	100%	68	48	71%	20	17	85%	21	17	77%	21	16	76%
TRIBAL	72	51	71%	63	38	60%	65	50	77%	40	28	70%	34	26	81%	50	31	62%
EDUCATION	74	61	82%	51	48	94%	68	50	74%	83	62	75%	74	58	76%	82	73	89%
GOVERNMENT	78	48	62%	74	57	77	63	48	76%	63	44	70%	67	37	55%	69	41	59%
ECONOMIC/BUSINESS	93	74	80%	107	89	83	110	82	75%	93	75	81%	108	96	89%	118	97	82%
TOTAL	327	244	75%	304	241	79%	374	278	74%	299	226	76%	304	234	77%	340	258	76%

II. EXECUTIVE SUMMARY



EXECUTIVE SUMMARY

OPINION OF LANL/LANS

Community Leaders' overall opinion of LANL has reached new heights in this most recent survey. In fact, 84% of the Leaders surveyed currently have a favorable opinion of LANL, up from 77% observed last year, and surpassing the previous high of 80%.

Similarly, nearly four-fifths (78%) of Leaders give LANL high marks for its corporate citizenship, with 34% giving an *outstanding* rating. Again, this is an all-time high, rising from 74% who rated LANL positively for its corporate citizenship last year, and 68% observed just two years ago.

Currently, 43% of Community Leaders have a favorable opinion of LANS, which is up from 40% observed last year, though still down from the all-time high of 49% observed in 2014. Just 12% of the Leaders have an unfavorable opinion of LANS. Many Leaders either have no opinion (21%) or a neutral opinion (22%) of LANS which is consistent with results observed in previous studies.

COMMUNICATION

When it comes to communication-related issues, three-in-four Leaders say they are either *very satisfied* (42%) or *somewhat satisfied* (32%) with the **methods that are available to communicate with LANL regarding needs, concerns, or ideas**. The percentage of Leaders who say they are *very satisfied* jumped from 32% last year to 42% currently.

The large jump in satisfaction with the methods available to communicate with LANL is somewhat surprising given the stability in the results over the years. It will be interesting to see if the results in next year's survey validate the observed improvement.

There has been little change in Leaders' perceptions when it comes to LANL listening and responding to community perspectives. Currently, 83% express satisfaction with LANL's efforts to **listen to the perspectives of the Northern New Mexico communities**, while 75% express satisfaction with the Lab's effort **to respond to the perspectives of the Northern New Mexico communities**.

When asked in an unaided, open-ended manner what are the top ways they receive information about LANL, the Leaders surveyed are most apt to mention newspapers (44%), LANL email updates (40%), the monthly electronic newsletter/*Connections* (22%), the Internet (17%), and neighbors/family/friends (17%).

When asked how they would *prefer* to receive information about LANL, Leaders are most apt to mention LANL email updates (54%), followed by monthly electronic newsletter/*Connections* (32%), and newspapers (16%).

ECONOMIC AND BUSINESS ISSUES

The vast majority of Leaders (92%) express satisfaction with LANL's economic impact on the region, with 66% saying they are *very satisfied*, which is the highest observed in the past 17 years. Furthermore, 75% of the Leaders believe LANL's partnerships with the business community have been at least *somewhat effective*.

Focusing our attention on just the **Economic/Business Leaders**, the following results are observed:

- 82% express satisfaction with specific **economic programs such as the Venture Acceleration Fund and the New Mexico Small Business Assistance Program**.
- 74% are satisfied with the **Feynman Center for Innovation**.
- 49% are satisfied with the **programs and services to help businesses with procurement and compliance regulations** (21% are dissatisfied)

- 48% are satisfied with LANL's **efforts to purchase more goods and services from businesses in Northern New Mexico**, though 30% are dissatisfied and 22% have no opinion.
- 34% are satisfied with the **overall ease of bidding on contracts through the procurement process**, though 33% express dissatisfaction.

It should also be noted that the large majority (81%) of Business/Economic Leaders say they are familiar with LANL's Small Business Program Office, with 30% who say they are *very familiar* with the office.

EDUCATIONAL ISSUES

Consistent with previous studies, LANL is highly recognized for its work with education in the region as 86% of the Leaders surveyed say they are either *very satisfied* (59%) or *somewhat satisfied* (27%) with the educational programs offered by LANL.

The vast majority (85%) of Leaders also express satisfaction with LANL's **overall impact on education in Northern New Mexico**, and 80% believe LANL's partnerships with school districts, colleges and universities in Northern New Mexico are either *very effective* (42%) or *somewhat effective* (38%). Both of these scores show slight improvements when compared to last year's survey.

COMMUNITY GIVING

LANL's strong commitment to community involvement is evident in that 85% of Leaders say they are either *very satisfied* (57%) or *somewhat satisfied* (28%) with LANL's **involvement in Northern New Mexico through school/holiday drives, employee giving campaigns, and volunteer programs**.

Furthermore, nearly three-quarters of the Leaders believe LANL's partnerships with community nonprofit organizations are either *very effective* (35%) or *somewhat effective* (37%).

ENVIRONMENTAL RESPONSIBILITY

One of the most significant improvements over the past year is found in Leaders' views of LANL's environmental stewardship. Almost three-quarters (73%) of Leaders surveyed express satisfaction with LANL's efforts to **provide effective environmental stewardship, monitoring and remediation**, with 29% saying they are *very satisfied*. Less than one-fifth (18%) are dissatisfied with LANL's stewardship.

The percentage of Leaders who say they are *very satisfied* with LANL's environmental stewardship rose from 18% observed last year, which was an all-time low and likely attributable to the leak at the WIPP site.

GOVERNMENT AND TRIBAL PARTNERSHIPS

Over three-quarters (77%) of Government Leaders believe that **LANL's partnerships with local county and municipal governments** in Northern New Mexico are either *very effective* (45%) or *somewhat effective* (32%). Furthermore, 71% believe that LANL's **partnerships with the State Legislature** are effective.

Over four-fifths (84%) of the Tribal Leaders surveyed believe LANL's **partnerships with tribal governments and agencies** are either *very effective* (26%) or *somewhat effective* (58%), compared to 16% who feel the partnerships are ineffective. The survey results among the Tribal Leaders are generally lower than were observed last year. Due to the smaller sample size and turnover among those in leadership positions, there tends to be some fluctuation in the Tribal Leaders' results from year to year.

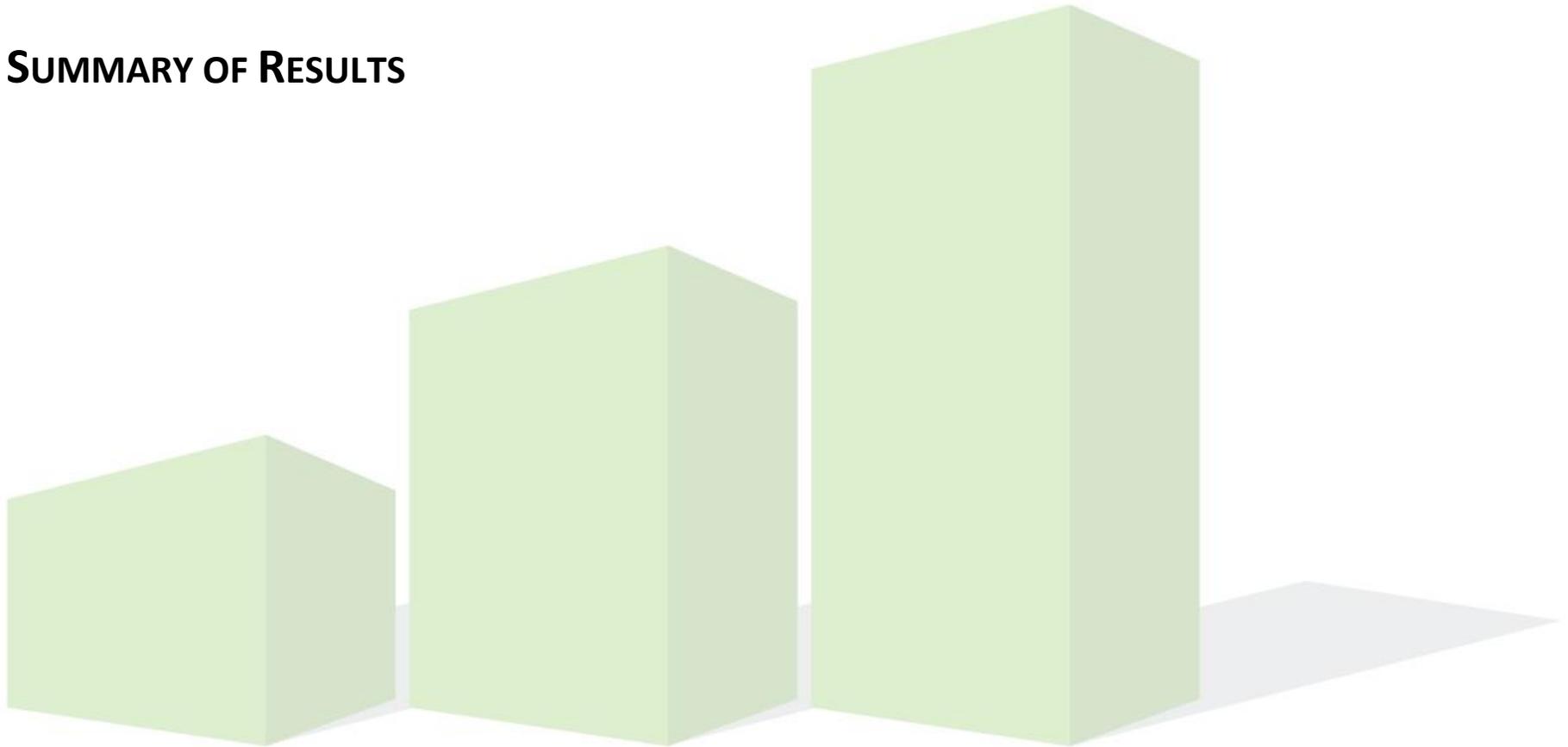
CONCLUDING REMARKS

The results of the Annual Community Leaders Survey show that LANL’s overall standing in the region has never been stronger in terms of overall favorability and views of LANL as a corporate citizen. Leaders recognize the important contributions that LANL makes to the regional economy, schools, and through its community giving programs. LANL has made significant improvements in the last decade in terms of how Leaders view the Lab. In fact, Leaders are now twice as likely to view LANL as a good corporate citizen as they were 10 years ago.

LANL’s outreach efforts clearly have had a positive impact in the region, but there are still opportunities for improvement. One of the most common suggestions that Leaders give is for LANL to further improve outreach and communications of its economic, education, and community giving programs. While many Leaders are aware of LANL’s various outreach programs, there are clearly those who are not. Some of the Leaders in the more rural communities would like to see more involvement at the local level, particularly in the area of education.

LANL’s importance to the regional economy may be heightened as the State of New Mexico faces serious budgetary issues and possible cutbacks. LANL’s community and economic development programs may become more vital than ever in the coming years, particularly in the areas of education and economic development. To have the most effective programs, it is vital for LANL to listen to possible shifts in community needs in the next few years.

III. SUMMARY OF RESULTS

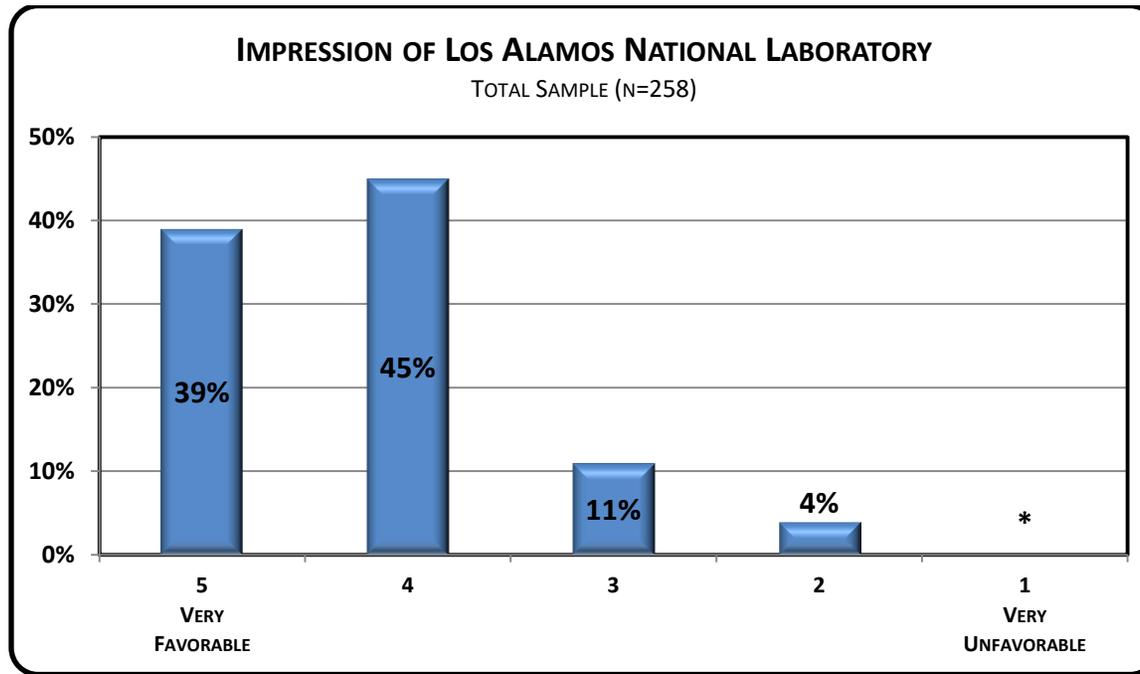


BIGGEST CHALLENGES FACING NORTHERN NEW MEXICO			
TOP 10 UNAIDED RESPONSES			
TRACKING			
	2014 TOTAL SAMPLE (N=226)	2015 TOTAL SAMPLE (N=234)	2016 TOTAL SAMPLE (N=258)
NON-AVAILABILITY OF GOOD JOBS/JOBS/UNEMPLOYMENT	38%	29%	31%
EDUCATIONAL SYSTEM IS POOR	16%	15%	17%
ILLEGAL DRUG USE	8%	7%	15%
ECONOMY: WEAK	23%	19%	12%
LACK OF SKILLED LABOR/LABOR FORCE	6%	7%	10%
LACK OF ECONOMIC OPPORTUNITIES	20%	20%	9%
POVERTY	6%	10%	7%
LACK OF TRAINING FOR GOOD JOBS	-	4%	7%
ECONOMIC DIVERSIFICATION	5%	2%	5%
LACK OF EFFECTIVE WORKFORCE DEVELOPMENT PROGRAMS/TRAINING FOR UNEMPLOYED	8%	3%	4%

Community Leaders were asked in an unaided, open-ended manner what they feel is the single **biggest challenge facing Northern New Mexico today**. Not surprisingly, many of the top responses deal with the economy and the workforce, as 31% mention non-availability of good jobs/jobs/unemployment, 12% mention the weak economy, 10% mention lack of skilled labor/labor force, 9% mention lack of economic opportunities, 7% mention lack of training for good jobs, 5% mention economic diversification, and 4% mention lack of workforce development/training for the unemployed.

Other frequently mentioned issues include: a poor educational system (17%), illegal drug use (15%), and poverty (7%).

It is interesting to note that the percentage of Community Leaders who mention illegal drug use has doubled since the previous two studies, while the percentage who mentions the weak economy or lack of economic opportunities has fallen.

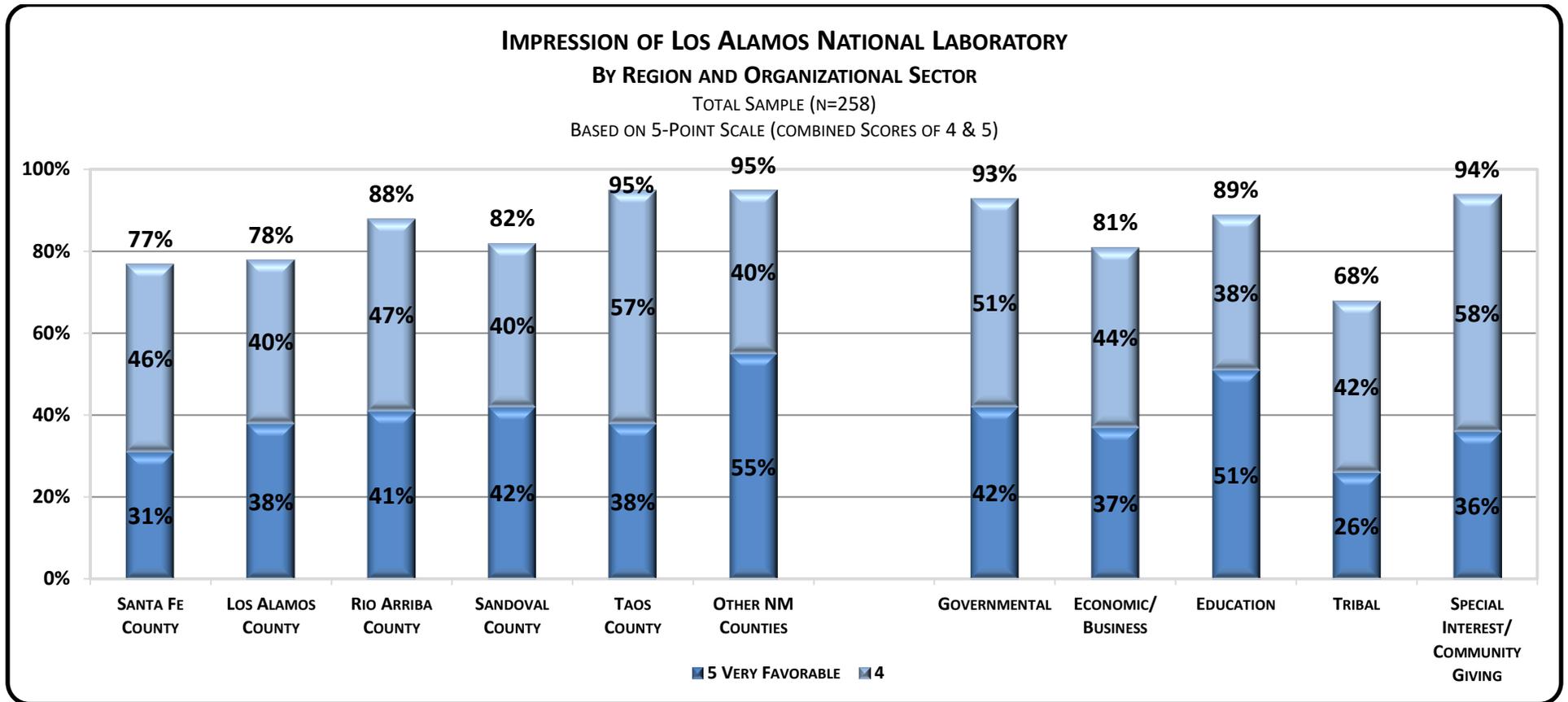


MEAN†	4.2
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* LESS THAN 1% REPORTED.

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Community Leaders were asked to rate their **general impression of Los Alamos National Laboratory** on a 5-point scale, where 5 is *very favorable* and 1 is *very unfavorable*. Over four-fifths (84%) of the Leaders have a favorable impression of LANL (giving a rating of 4 or 5) with two-fifths (39%) saying they have a *very favorable* impression. Eleven percent of respondents give a neutral rating (a score of 3) and just 4% report having an unfavorable opinion of LANL (a score of 1 or 2).



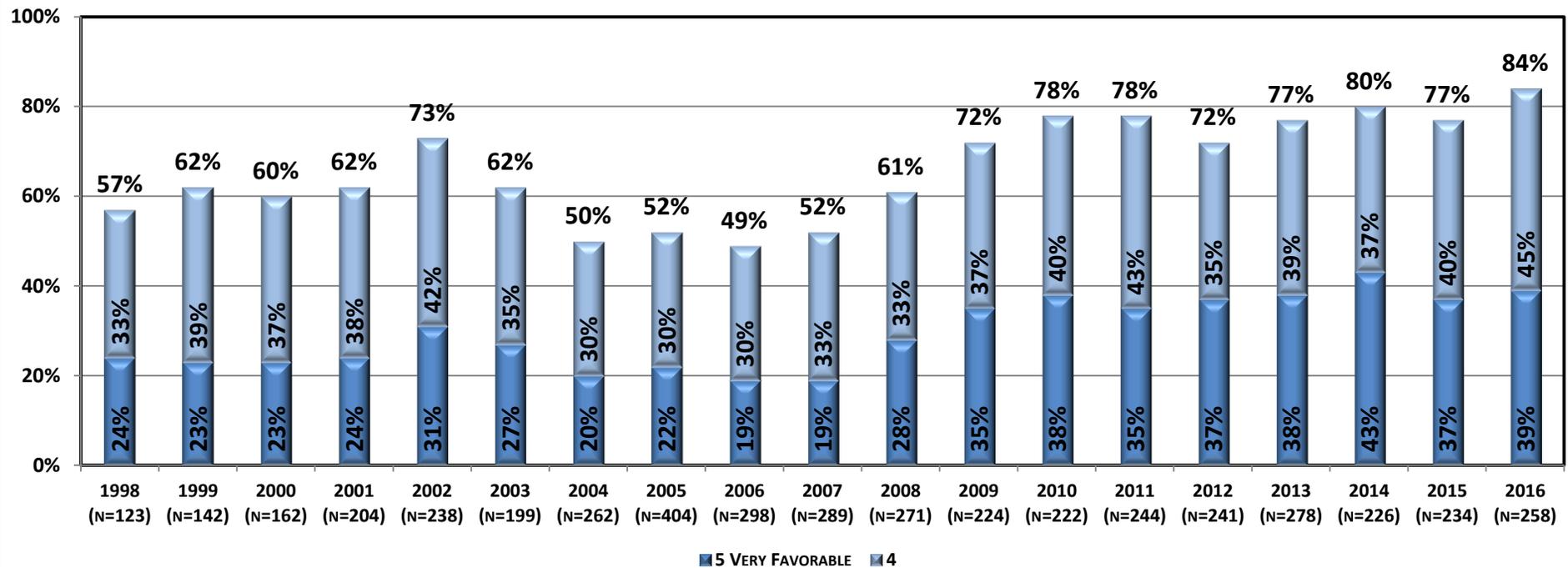
Looking at regional differences in perception, nearly nine-in-ten Leaders in Rio Arriba County (88%) and 95% in Taos County have a favorable impression of LANL compared to 78% in Los Alamos County and 77% of Leaders in Santa Fe County. Some caution should be taken when reviewing these results given the relatively small sample sizes for each county.

Among organizational sectors, the Special Interest/Community Giving (94%) and Governmental Leaders (93%) surveyed are most apt to say they have a favorable opinion of LANL, while 68% of Tribal Leaders view LANL favorably.

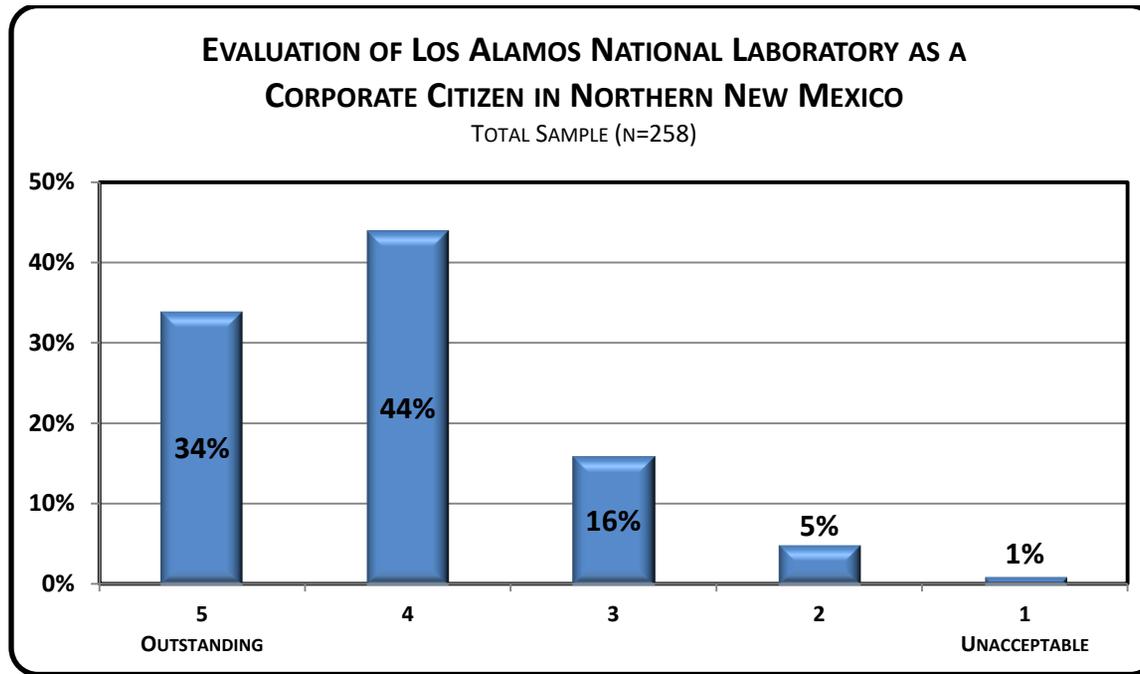
IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY

TRENDING ANALYSIS

BASED ON 5-POINT SCALE (COMBINED SCORES OF 4 & 5)



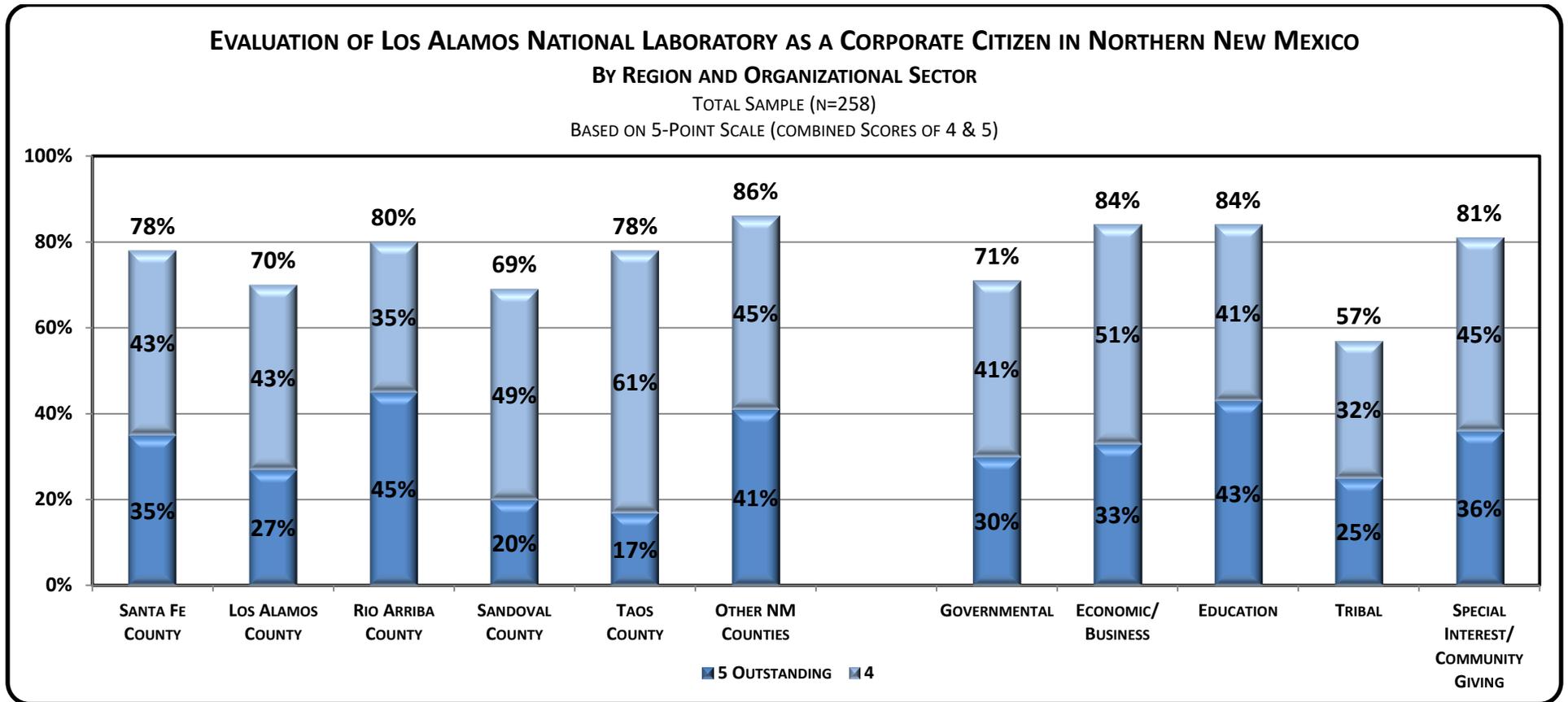
The graph above illustrates Community Leaders' favorable ratings (a 4 or 5 on a 5-point scale) from 1998 to 2016. Presently, 84% of Leaders have a favorable opinion of LANL which is an all-time high.



MEAN†	4.1
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† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE OUTSTANDING RESPONSE IS ASSIGNED A VALUE OF 5; THE UNACCEPTABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Community Leaders were asked to evaluate **LANL as a corporate citizen in Northern New Mexico** using a 5-point scale where 5 is *outstanding* and 1 is *unacceptable*. Over three-quarters (78%) of Community Leaders give a positive rating of 4 or 5, with 34% saying LANL is an *outstanding* corporate citizen. Just 6% of the Leaders surveyed give LANL a negative rating of 1 or 2, while 16% have neutral or mixed feelings (a rating of 3) about LANL's corporate citizenship.



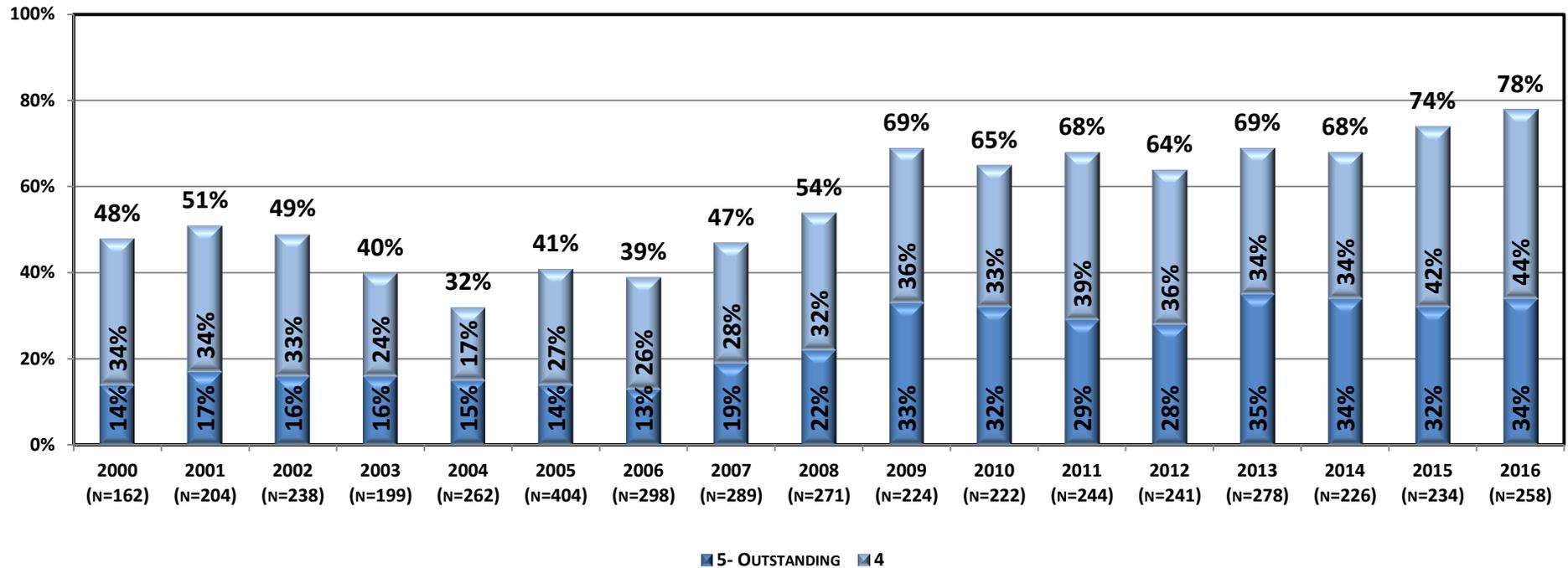
At the regional level, it is observed that between 69% and 86% of Leaders rate LANL highly as a corporate citizen. Interestingly, Leaders in Los Alamos County (70%) give relatively lower ratings when compared to Santa Fe (78%), Taos (78%), and Rio Arriba (80%) counties.

Looking at the organizational sectors, those in education (84%) and economic/business (84%) are most likely to give LANL a higher rating for corporate citizenship, while Tribal Leaders are the least apt to give high marks (57%).

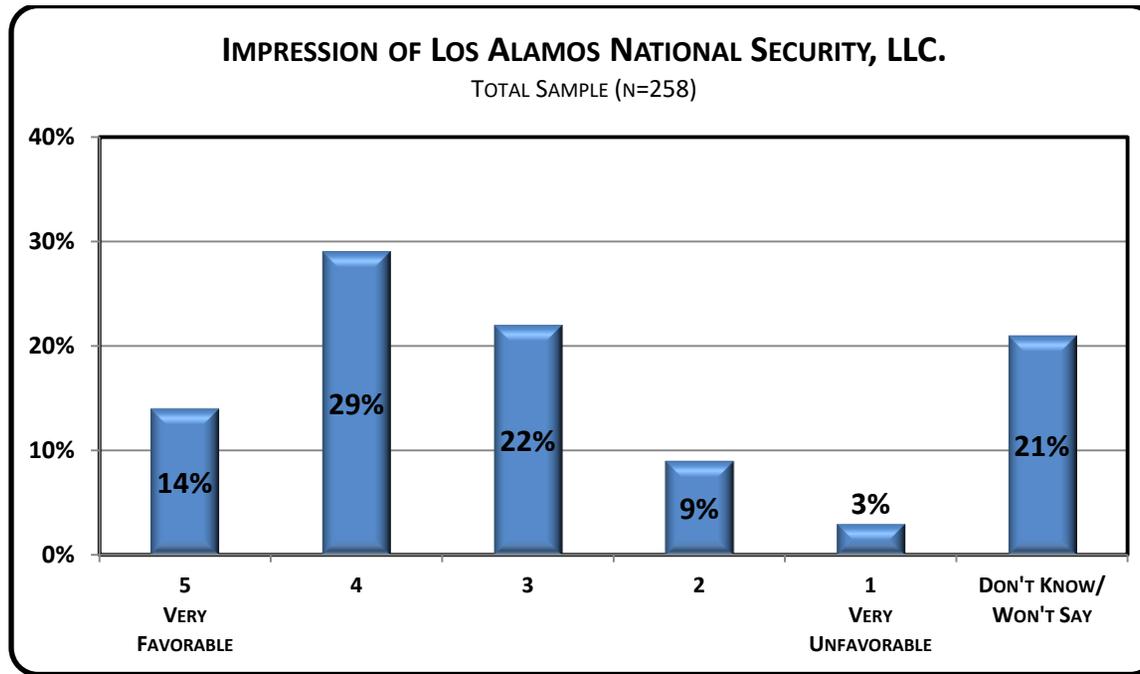
EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO

TRENDING ANALYSIS

BASED ON 5-POINT SCALE (COMBINED SCORES OF 4 & 5)



The 78% of Leaders who rate LANL highly for corporate citizenship is the highest level observed in the past sixteen years and has risen 10 percentage points in just the last two years.

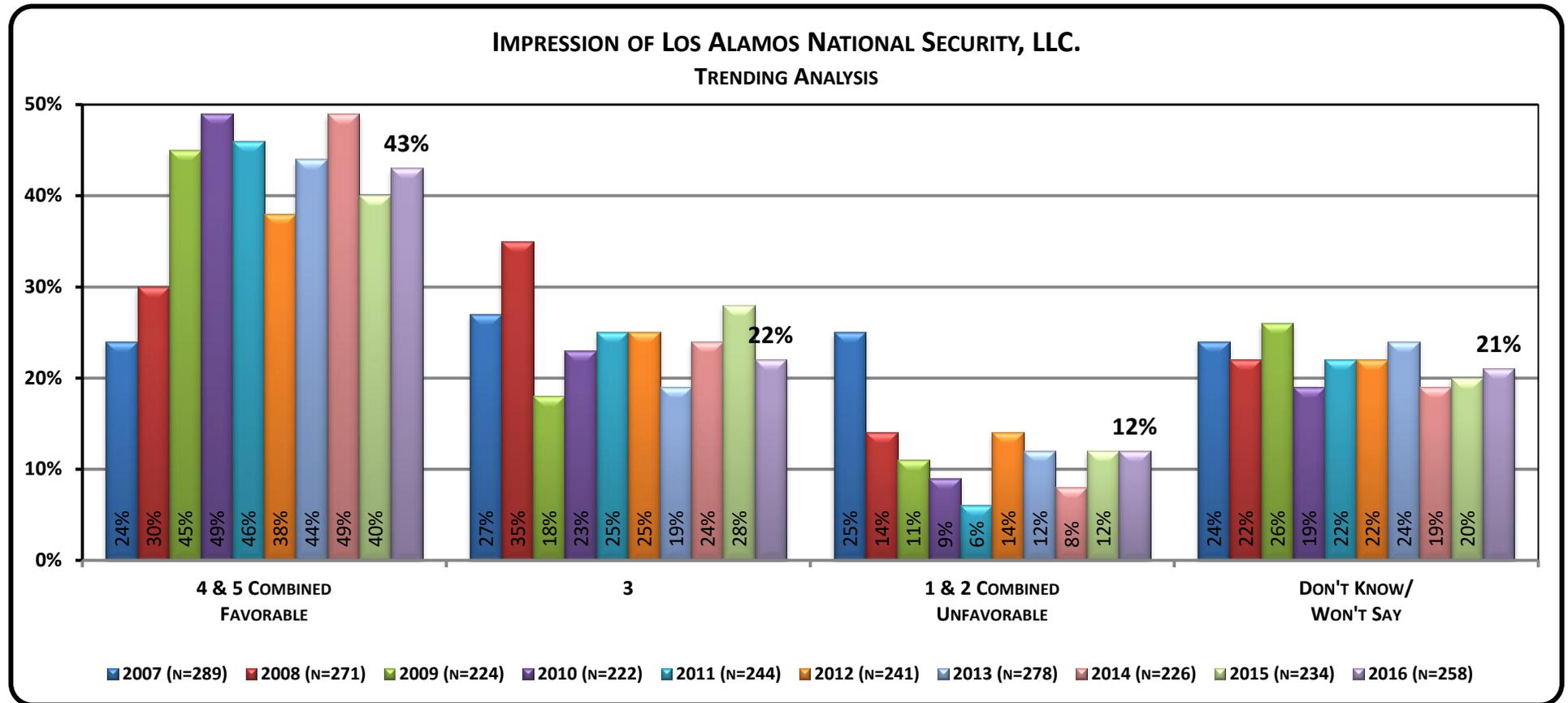


MEAN†	3.5
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† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Community Leaders were asked to rate their **overall impression of the Laboratory's Management and Operations contractor, Los Alamos National Security, LLC (LANS)**, based on a 5-point scale, where 5 is *very favorable* and 1 is *very unfavorable*. As shown above, over two-fifths (43%) of the Leaders surveyed have a favorable impression of LANS, while 12% have an unfavorable impression and just over one-fifth (22%) have neutral or mixed feelings about the contractor. As has been observed in prior studies, one-fifth (21%) of the Leaders have not formed an opinion of LANS.

Community Leaders in Santa Fe County (34%) are the least apt to have a favorable opinion of LANS. Leaders in Los Alamos County (27%) are more likely than those in other counties to have an unfavorable impression of LANS.



The graph above displays Community Leaders' impressions of LANS, grouping together favorable (a score of 4 and 5 on a 5-point scale) and unfavorable (1 and 2) ratings from 2007 through 2016. Overall, there was a decline in the percentage of Leaders who had a favorable opinion of LANS from 2014 to 2015; however, favorability has increased slightly from the 2015 study to 43% currently.

TOP WAYS OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY	
TOTAL SAMPLE (N=258) TOP 10 UNAIDED RESPONSES	
NEWSPAPERS	44%
LANL EMAIL UPDATES	40%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	22%
INTERNET	17%
NEIGHBORS/FRIENDS/FAMILY	17%
LAB EMPLOYEES	14%
TELEVISION	12%
OTHER MEETINGS/TALKS	11%
QUARTERLY REGIONAL LEADERS' BREAKFAST	11%
LABORATORY MEETINGS	8%

PREFERRED WAY OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY	
TOTAL SAMPLE (N=258) TOP 10 UNAIDED RESPONSES	
LANL EMAIL UPDATES	54%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	32%
NEWSPAPERS	16%
INTERNET	10%
QUARTERLY REGIONAL LEADERS' BREAKFAST	6%
NEIGHBORS/FRIENDS/FAMILY	5%
OTHER MEETINGS/TALKS	5%
LABORATORY MEETINGS	5%
LAB EMPLOYEES	4%
LABORATORY WEBSITE	4%

Community Leaders were asked in an unaided, open-ended manner to name the **primary ways they receive information about Los Alamos National Laboratory**. The table on the left shows the Leaders are most apt to say they receive information about LANL in newspapers (44%), followed closely by LANL email updates (40%). The monthly electronic newsletter/Connections (22%), the Internet (17%), neighbors/family/friends (17%), Lab employees (14%), and television (12%) are other common ways of receiving information about LANL.

When asked in an unaided, open-ended manner **how they would prefer to receive information about LANL**, Leaders are most apt to cite LANL email updates (54%), the monthly electronic newsletter/Connections (32%), followed by newspapers (16%), and the Internet (10%).

It is interesting that although 44% of Leaders say they receive information about LANL through newspapers, just 16% say this is their preferred method of receiving information. Similarly, 40% say they currently receive information via email and 22% mention the monthly electronic newsletter/Connections; however, a larger percentage say they would prefer to receive information in these ways.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" TOTAL SAMPLE (N=258)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
METHODS AVAILABLE TO YOU FOR COMMUNICATING WITH LANL REGARDING YOUR NEEDS, CONCERNS AND IDEAS	42%	32%	16%	6%	4%
EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES	37%	46%	12%	1%	3%
EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES	32%	43%	15%	4%	7%

Approximately three-quarters (74%) of Leaders express satisfaction with **the methods available for communicating with LANL regarding their needs, concerns and ideas**, though 22% say they are dissatisfied. Leaders in Los Alamos County are nearly equally as likely to express dissatisfaction as they are to say they are satisfied (43% and 45%, respectively).

Leaders were asked to rate their level of satisfaction with LANL's **efforts to listen to the perspectives** of the Northern New Mexico communities. As shown above, just over four-fifths (83%) of the Leaders say they are either *somewhat* (46%) or *very satisfied* (37%), compared to just 13% who express dissatisfaction.

Leaders were also asked to rate their satisfaction with the Lab's **efforts to respond to the perspectives** of the Northern New Mexico communities. Overall, three-quarters of Leaders surveyed express satisfaction with the Lab's responsiveness, though 19% are dissatisfied. Leaders in Los Alamos County are less inclined than others to express satisfaction with LANL responsiveness as 60% are satisfied, with 32% expressing dissatisfaction.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE “VERY SATISFIED” (2016)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
METHODS AVAILABLE TO YOU FOR COMMUNICATING WITH LANL REGARDING YOUR NEEDS, CONCERNS AND IDEAS					
AUGUST 2016	42%	32%	16%	6%	4%
SEPTEMBER 2015 (N=234)	32%	36%	19%	5%	8%
OCTOBER 2014 (N=226)	30%	41%	16%	6%	7%
SEPTEMBER 2013 (N=278)	33%	35%	15%	9%	7%
OCTOBER 2012 (N=241)	32%	36%	18%	6%	8%
OCTOBER 2011 (N=244)	30%	41%	17%	4%	7%
SEPTEMBER 2010 (N=222)	28%	39%	18%	6%	9%
OCTOBER 2009 (N=224)	33%	40%	16%	5%	6%
OCTOBER 2008 (N=271)	22%	34%	26%	10%	8%
OCTOBER 2007 (N=289)	27%	30%	23%	14%	6%
SEPTEMBER 2006 (N=298)	20%	23%	27%	22%	7%
SEPTEMBER 2005 (N=404)	22%	30%	24%	16%	9%
SEPTEMBER 2004 (N=262)	19%	39%	23%	16%	2%
SEPTEMBER 2003 (N=199)	24%	38%	21%	12%	5%
SEPTEMBER 2002 (N= 238)	23%	46%	15%	12%	5%
EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES*					
AUGUST 2016	32%	43%	15%	4%	7%
SEPTEMBER 2015 (N=234)	34%	39%	13%	5%	9%
OCTOBER 2014 (N=226)	28%	43%	18%	3%	8%
SEPTEMBER 2013 (N=278)	27%	45%	15%	4%	8%
OCTOBER 2012 (N=241)	24%	46%	17%	5%	8%
OCTOBER 2011 (N=244)	25%	51%	17%	2%	5%
SEPTEMBER 2010 (N=222)	26%	46%	19%	4%	5%
OCTOBER 2009 (N=224)	28%	44%	15%	2%	11%
OCTOBER 2008 (N=271)	21%	41%	22%	8%	8%
OCTOBER 2007 (N=289)	16%	37%	24%	15%	8%
SEPTEMBER 2006 (N=298)	10%	24%	29%	27%	10%
SEPTEMBER 2005 (N=404)	13%	35%	27%	15%	10%
SEPTEMBER 2004 (N=262)	11%	36%	26%	15%	12%
SEPTEMBER 2003 (N=199)	12%	36%	27%	13%	12%
SEPTEMBER 2002 (N= 238)	14%	45%	26%	8%	7%

**It should be noted that, in previous studies, Community Leaders were asked to rate their satisfaction with LANL’s efforts to listen and respond to the concerns of their community. Starting in 2008, Leaders were asked to rate their level of satisfaction with the Lab’s efforts to listen and respond to the perspectives of the community. This may account for some of the improvement observed with these two questions when compared to previous studies.*

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES (CONTINUED)					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2016)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/WON'T SAY
EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES*					
AUGUST 2016	37%	46%	12%	1%	3%
SEPTEMBER 2015 (N=234)	40%	41%	11%	2%	6%
OCTOBER 2014 (N=226)	33%	43%	10%	5%	8%
SEPTEMBER 2013 (N=278)	32%	42%	14%	2%	9%
OCTOBER 2012 (N=241)	29%	44%	14%	5%	9%
OCTOBER 2011 (N=244)	33%	46%	13%	2%	6%
SEPTEMBER 2010 (N=222)	26%	54%	11%	2%	7%
OCTOBER 2009 (N=224)	32%	44%	13%	2%	9%
OCTOBER 2008 (N=271)	27%	37%	22%	6%	7%
OCTOBER 2007 (N=289)	20%	42%	18%	12%	8%
SEPTEMBER 2006 (N=298)	16%	28%	27%	19%	10%
SEPTEMBER 2005 (N=404)	19%	35%	22%	15%	10%
SEPTEMBER 2004 (N=262)	23%	34%	25%	11%	7%
SEPTEMBER 2003 (N=199)	25%	37%	19%	11%	8%
SEPTEMBER 2002 (N = 238)	27%	41%	17%	9%	6%

TRENDING ANALYSIS

As shown above, Leaders are much more apt to say they are *very satisfied* with the methods that are available to them to communicate with LANL than was observed last year jumping from 32% to 42%.

However, satisfaction with LANL’s efforts to listen and respond to the perspectives of communities in Northern New Mexico has not changed significantly in the past several years.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"					
TOTAL SAMPLE (N=258)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES	66%	26%	5%	2%	2%
ECONOMIC/BUSINESS LEADERS	64%	23%	8%	3%	2%
ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM	43%	29%	10%	1%	16%
ECONOMIC/BUSINESS LEADERS	55%	27%	11%	2%	4%
THE LAB'S FEYNMAN CENTER FOR INNOVATION THAT HELPS ESTABLISHED AND START-UP COMPANIES WITH TECH TRANSFER AND INNOVATION INITIATIVES	34%	29%	10%	2%	25%
ECONOMIC/BUSINESS LEADERS	43%	31%	11%	3%	12%
EFFORTS TO PURCHASE MORE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR	17%	33%	17%	4%	28%
ECONOMIC/BUSINESS LEADERS	16%	32%	23%	7%	22%

Community Leaders were asked to rate their level of satisfaction with several aspects of LANL’s involvement in the Northern New Mexico business community. As shown above, over nine-in-ten (92%) of the Leaders are either *somewhat* (26%) or *very satisfied* (66%) with LANL’s **overall impact on the Northern New Mexico economy**, compared to just 7% who say they are dissatisfied. Very similar results are observed among the Economic/Business Leaders.

Approximately three-quarters (72%) of Leaders express satisfaction with the Lab’s **economic development programs such as business mentoring, the Venture Acceleration Fund, and the New Mexico Small Business Assistance Program**. Eleven percent says they are dissatisfied with LANL’s economic programs. It should be noted that 82% of the Economic/Business Leaders are satisfied with LANL’s economic programs (55% are *very satisfied*), while just 13% express dissatisfaction.

Over three-fifths (63%) of Leaders say they are satisfied with the **Feynman Center for Innovation** (34% are *very satisfied*), compared to 12% who express dissatisfaction. One-quarter of Leaders have not formed an opinion about the Center. Among the Economic/Business Leaders, 74% express satisfaction with the Feynman Center, with 14% who are dissatisfied.

When asked about their satisfaction with the Lab’s efforts **to purchase goods and services from Northern New Mexico businesses during the past year**, half of the Leaders express satisfaction, while 21% say they are dissatisfied and 28% have no opinion.

Forty-eight percent of the Economic/Business Leaders say they are satisfied with the Lab’s efforts to purchase goods and services from businesses in Northern New Mexico (just 16% are *very satisfied*), while 30% express dissatisfaction and 22% have no opinion.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2016)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
THE LAB'S OVERALL IMPACT ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES					
AUGUST 2016	66%	26%	5%	2%	2%
SEPTEMBER 2015 (N=234)	64%	28%	5%	1%	2%
OCTOBER 2014 (N=226)	62%	28%	6%	3%	2%
SEPTEMBER 2013 (N=278)	63%	27%	6%	2%	3%
OCTOBER 2012 (N=241)	62%	25%	7%	2%	3%
OCTOBER 2011 (N=244)	63%	30%	4%	1%	2%
SEPTEMBER 2010 (N=222)	60%	31%	5%	2%	1%
OCTOBER 2009 (N=224)	58%	34%	5%	2%	1%
OCTOBER 2008 (N=271)	60%	27%	7%	3%	3%
SEPTEMBER 2006 (N=298)	53%	28%	8%	5%	5%
SEPTEMBER 2005 (N=404)	40%	37%	9%	9%	5%
SEPTEMBER 2004 (N=262)	49%	27%	12%	8%	4%
SEPTEMBER 2003 (N=199)	46%	33%	10%	6%	5%
SEPTEMBER 2002 (N = 238)	51%	28%	10%	5%	6%
DECEMBER 2001 (N = 204)	45%	33%	10%	4%	8%
SEPTEMBER 2000 (N = 162)	41%	43%	9%	6%	2%
THE LAB'S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM					
AUGUST 2016	43%	29%	10%	1%	16%
SEPTEMBER 2015 (N=234)	36%	36%	8%	3%	17%
OCTOBER 2014 (N=226)	36%	38%	9%	2%	15%
SEPTEMBER 2013 (N=278)	31%	37%	6%	2%	23%
OCTOBER 2012 (N=241)	32%	34%	12%	5%	17%
OCTOBER 2011 (N=244)	27%	37%	13%	3%	20%
SEPTEMBER 2010 (N=222)	26%	38%	11%	4%	21%
OCTOBER 2009 (N=224)	31%	31%	13%	3%	22%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES (CONTINUED)					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2016)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/WON'T SAY
THE LAB'S FEYNMAN CENTER FOR INNOVATION THAT HELPS ESTABLISHED AND START-UP COMPANIES WITH TECH TRANSFER AND INNOVATION INITIATIVES					
AUGUST 2016	34%	29%	10%	2%	25%
SEPTEMBER 2015 (N=234)	27%	33%	9%	6%	26%
THE LAB'S EFFORTS TO PURCHASE MORE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES					
AUGUST 2016	17%	33%	17%	4%	28%
SEPTEMBER 2015 (N=234)	16%	28%	18%	6%	32%
OCTOBER 2014 (N=226)	19%	31%	16%	6%	28%
SEPTEMBER 2013 (N=278)	19%	33%	11%	7%	30%
OCTOBER 2012 (N=241)	17%	36%	11%	7%	30%
OCTOBER 2011 (N=244)	16%	35%	16%	4%	29%
SEPTEMBER 2010 (N=222)	14%	40%	18%	7%	21%
OCTOBER 2009 (N=224)	24%	27%	13%	6%	31%
OCTOBER 2008 (N=271)	16%	27%	19%	10%	29%
OCTOBER 2007 (N=289)	14%	27%	21%	16%	22%
SEPTEMBER 2006 (N=298)	10%	21%	29%	20%	20%
SEPTEMBER 2005 (N=404)	13%	31%	21%	15%	20%
SEPTEMBER 2004 (N=262)	12%	31%	23%	10%	24%
SEPTEMBER 2003 (N=199)	10%	29%	24%	12%	26%
SEPTEMBER 2002 (N = 238)	20%	30%	17%	8%	25%
DECEMBER 2001 (N = 204)	24%	30%	18%	8%	20%

TRENDING ANALYSIS

As shown on the preceding page and above, satisfaction levels with LANL in regards to economic issues are similar to those observed in previous studies. Leaders continue to express a high level of satisfaction with the overall impact that LANL has on the regional economy and with the economic development plans that are offered.

It should be noted that since the 2015 study there has been an increase in the percentage of Leaders who are satisfied with the Lab's efforts to purchase goods and services from businesses in Northern New Mexico (44% in 2015 compared to 50% currently).

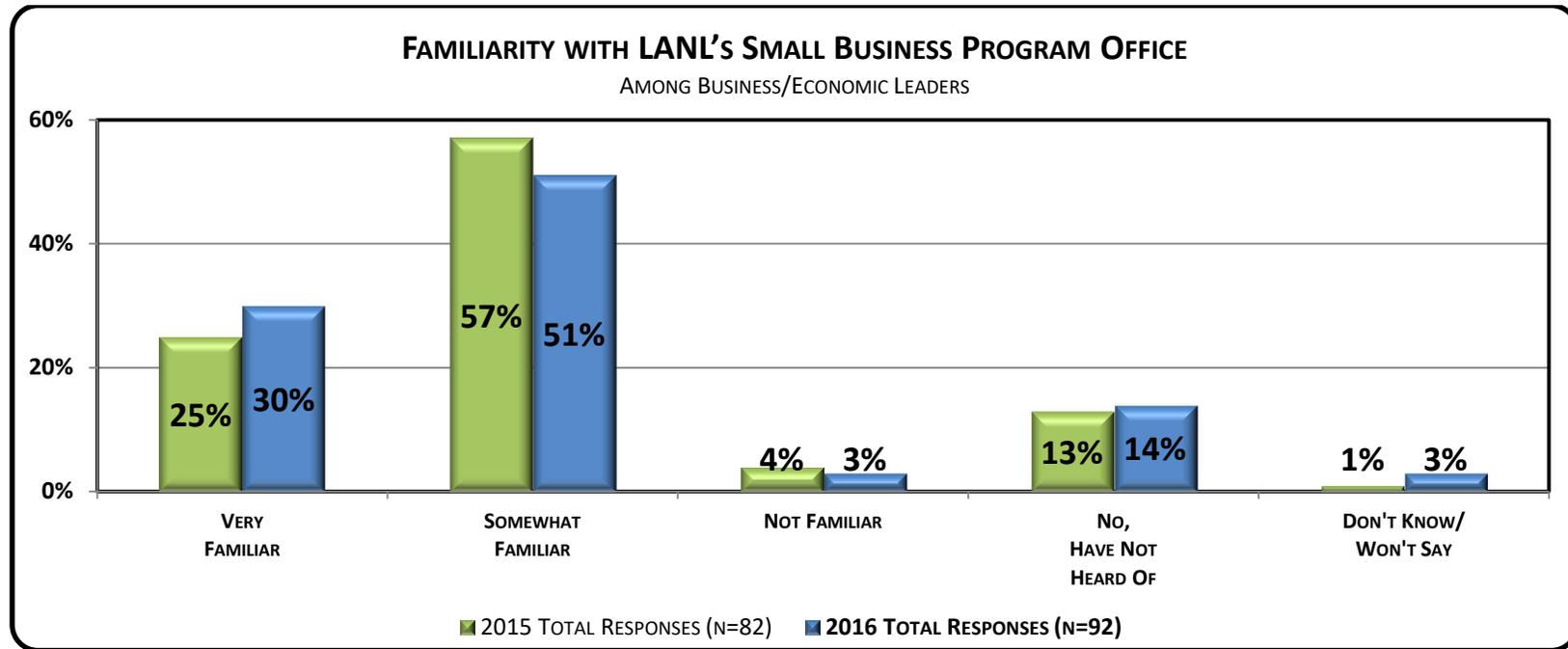
SATISFACTION WITH LANL’S PROCUREMENT AND BIDDING PROCESS AMONG ECONOMIC AND BUSINESS LEADERS RANKED BY HIGHEST PERCENTAGE “VERY SATISFIED” (2016) TOTAL RESPONSES (N=92)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON’T KNOW/ WON’T SAY
PROGRAMS AND SERVICES TO HELP AREA BUSINESSES WITH PROCUREMENT AND COMPLIANCE REGULATIONS	14%	35%	12%	9%	29%
OVERALL EASE OF BIDDING ON CONTRACTS THROUGH THE PROCUREMENT PROCESS	12%	22%	20%	13%	33%

Nearly half (49%) of Economic/Business Leaders express satisfaction with the **programs and services to help area businesses with procurement and compliance regulations**; however, 21% are dissatisfied and three-in-ten (29%) have no opinion.

The Economic/Business Leaders are nearly equally divided in terms of their perceptions of the **overall ease of bidding on contracts through the procurement process**. While 34% express satisfaction, 33% are dissatisfied, and another 33% have no opinion.

SATISFACTION WITH LANL’S PROCUREMENT AND BIDDING PROCESS					
TRENDING ANALYSIS					
AMONG ECONOMIC AND BUSINESS LEADERS					
RANKED BY HIGHEST PERCENTAGE “VERY SATISFIED” (2016)					
TOTAL RESPONSES (N=92)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON’T KNOW/ WON’T SAY
PROGRAMS AND SERVICES TO HELP AREA BUSINESSES WITH PROCUREMENT AND COMPLIANCE REGULATIONS					
AUGUST 2016	14%	35%	12%	9%	29%
SEPTEMBER 2015 (N=82)	16%	27%	25%	8%	24%
OVERALL EASE OF BIDDING ON CONTRACTS THROUGH THE PROCUREMENT PROCESS					
AUGUST 2016	12%	22%	20%	13%	33%
SEPTEMBER 2015 (N=82)	12%	17%	23%	15%	33%

As shown above, satisfaction with programs and services to help area businesses with procurement and compliance regulations has increased by six percentage points (from 43% to 49% in the past year), while dissatisfaction has dropped by 12 percentage points. Satisfaction with the overall ease of bidding on contracts has increased by five percentage points.



Business/Economic Leaders were asked to rate their **overall level of familiarity with LANL's Small Business Program Office**. As shown above, the vast majority of Business/Economic Leaders say they are either *very familiar* (30%) or *somewhat familiar* (51%) with the office, while 14% say they have never heard of the office and another 3% have heard of the office, but are not familiar with it.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: EDUCATION ISSUES					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"					
TOTAL SAMPLE (N=258)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
EDUCATIONAL PROGRAMS OFFERED BY LANL SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES	59%	27%	7%	1%	6%
EDUCATION LEADERS	61%	25%	12%	-	3%
OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES	47%	38%	10%	2%	4%
EDUCATION LEADERS	52%	34%	13%	0%	1%

The vast majority (86%) of Community Leaders are either *very satisfied* (59%) or *somewhat satisfied* (27%) with **educational programs offered by LANL such as the Bradbury Museum, Math and Science Academy, Adventures in Supercomputing Challenge, scholarships, and partnerships with New Mexico colleges and universities**. Results are similar among Education Leaders. It should be noted that Leaders in Rio Arriba County (72%) are more likely than others to be *very satisfied*.

Eighty-five percent of Leaders also express satisfaction with **the overall impact that the Lab has on education in Northern New Mexico** (47% are *very satisfied*), while just 12% express dissatisfaction. It is important to mention that 58% of Leaders in Rio Arriba County, 59% of Government Leaders, and 52% of Education Leaders are *very satisfied* with the Lab’s impact on education in the Northern New Mexico communities.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: EDUCATION ISSUES					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2016)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
EDUCATIONAL PROGRAMS OFFERED BY LANL SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES					
AUGUST 2016	59%	27%	7%	1%	6%
SEPTEMBER 2015 (N=234)	63%	24%	5%	-	7%
OCTOBER 2014 (N=226)	60%	30%	6%	1%	5%
SEPTEMBER 2013 (N=278)	55%	31%	5%	2%	8%
OCTOBER 2012 (N=241)	61%	28%	4%	1%	5%
OCTOBER 2011 (N=244)	58%	28%	7%	0%	6%
SEPTEMBER 2010 (N=222)	55%	30%	7%	1%	6%
OCTOBER 2009 (N=224)	61%	26%	5%	*	8%
OCTOBER 2008 (N=271)	50%	34%	4%	1%	10%
OCTOBER 2007 (N=289)	44%	33%	6%	2%	15%
SEPTEMBER 2006 (N=298)	42%	30%	7%	4%	17%
SEPTEMBER 2005 (N=404)	43%	27%	6%	2%	22%
SEPTEMBER 2004 (N=262)	29%	31%	10%	3%	27%
SEPTEMBER 2003 (N=199)	24%	34%	13%	4%	25%
SEPTEMBER 2002 (N = 238)	27%	31%	11%	4%	27%
DECEMBER 2001 (N = 204)	29%	27%	11%	2%	31%
SEPTEMBER 2000 (N = 162)	26%	42%	7%	4%	21%
THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES					
AUGUST 2016	47%	38%	10%	2%	4%
SEPTEMBER 2015 (N=234)	49%	31%	14%	2%	4%
OCTOBER 2014 (N=226)	48%	38%	9%	2%	5%
SEPTEMBER 2013 (N=278)	41%	39%	13%	1%	7%
OCTOBER 2012 (N=241)	42%	42%	8%	3%	4%
OCTOBER 2011 (N=244)	40%	44%	9%	1%	6%
SEPTEMBER 2010 (N=222)	40%	40%	12%	2%	6%

* LESS THAN 1% REPORTED.

TRENDING ANALYSIS

As shown in the table above, current satisfaction levels with LANL in regards to education programs are similar to those observed in previous studies. It should be noted there has been a slight increase in the percentage of Leaders who say they are satisfied with the overall impact the Lab has on education in the Northern New Mexico communities (85% currently compared to 80% in 2015).

EVALUATION OF SPECIFIC LANL ATTRIBUTES: QUALITY OF LIFE					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"					
TOTAL SAMPLE (N=258)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS	57%	28%	4%	*	11%
COMMUNITY GIVING LEADERS	56%	44%	-	-	-
LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING, AND REMEDIATION	29%	44%	16%	2%	9%
COMMUNITY GIVING LEADERS	25%	50%	25%	-	-

* LESS THAN 1% REPORTED.

Community Leaders were asked to rate their level of satisfaction with the Lab's involvement with quality of life related issues. As shown above, 85% express satisfaction with the Lab's **involvement in Northern New Mexico through employee giving campaigns, school and holiday drives, and volunteer programs**, with 57% saying they are *very satisfied*. Among the Community Giving Leaders, 56% say they are *very satisfied* and another 44% are *somewhat satisfied*.

Nearly three-quarters (73%) of Leaders surveyed express satisfaction with LANL's efforts to provide effective **environmental stewardship, monitoring, and remediation**, with 29% who are *very satisfied*. Eighteen percent of Leaders say they are dissatisfied with the Lab's environmental stewardship, monitoring, and remediation.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNITY GIVING AND ENVIRONMENTAL RESPONSIBILITY					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2016)					
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW/ WON'T SAY
INVOLVEMENT IN NORTHERN NM THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS					
AUGUST 2016	57%	28%	4%	*	11%
SEPTEMBER 2015 (N=234)	60%	23%	6%	1%	10%
OCTOBER 2014 (N=226)	54%	28%	5%	1%	11%
SEPTEMBER 2013 (N=278)	58%	25%	5%	2%	9%
OCTOBER 2012 (N=241)	58%	22%	8%	1%	11%
OCTOBER 2011 (N=244)	48%	31%	8%	1%	12%
SEPTEMBER 2010 (N=222)	48%	33%	9%	2%	9%
OCTOBER 2009 (N=224)	51%	30%	7%	*	11%
OCTOBER 2008 (N=271)	48%	33%	10%	1%	7%
OCTOBER 2007 (N=289)	44%	30%	7%	3%	15%
SEPTEMBER 2006 (N=298)	33%	33%	12%	3%	19%
EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING AND REMEDIATION					
AUGUST 2016	29%	44%	16%	2%	9%
SEPTEMBER 2015 (N=234)	18%	46%	18%	6%	12%
OCTOBER 2014 (N=226)	30%	46%	10%	3%	11%
SEPTEMBER 2013 (N=278)	31%	39%	14%	4%	13%
OCTOBER 2012 (N=241)	29%	44%	15%	5%	6%
OCTOBER 2011 (N=244)	35%	43%	14%	2%	5%
SEPTEMBER 2010 (N=222)	28%	45%	14%	5%	8%
OCTOBER 2009 (N=224)	25%	45%	13%	4%	14%
OCTOBER 2008 (N=271)	28%	35%	17%	9%	11%
OCTOBER 2007 (N=289)	26%	33%	19%	9%	14%
SEPTEMBER 2006 (N=298)	20%	39%	20%	10%	12%
SEPTEMBER 2005 (N=404)	20%	39%	17%	9%	16%

* LESS THAN 1% REPORTED.

TRENDING ANALYSIS

As shown in the table above, the 73% of Leaders who say they are currently satisfied with the Lab’s environmental stewardship, monitoring, and remediation with 29% saying they are *very satisfied*, which is an increase of nine percentage points compared to last year’s study.

EFFECTIVENESS OF LANL PARTNERSHIPS					
RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE"					
TOTAL SAMPLE (N=258)					
	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/WON'T SAY
SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO	42%	38%	8%	2%	10%
EDUCATION LEADERS	51%	33%	8%	1%	7%
COMMUNITY NON-PROFIT ORGANIZATIONS	35%	37%	8%	1%	19%
COMMUNITY GIVING LEADERS	37%	50%	13%	-	-
BUSINESS COMMUNITY IN NORTHERN NEW MEXICO	31%	44%	14%	3%	8%
ECONOMIC/BUSINESS LEADERS	31%	45%	19%	4%	1%
LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO	31%	39%	11%	2%	17%
GOVERNMENT LEADERS	45%	32%	14%	-	9%
STATE GOVERNMENT AGENCIES	30%	40%	7%	3%	20%
GOVERNMENT LEADERS	42%	29%	14%	-	15%
STATE LEGISLATURE	27%	32%	10%	1%	29%
GOVERNMENT LEADERS	44%	27%	14%	-	15%
TRIBAL GOVERNMENTS AND TRIBAL AGENCIES	20%	36%	7%	2%	35%
TRIBAL LEADERS	26%	58%	13%	3%	-

Community Leaders were asked how they would rate the effectiveness of LANL’s partnerships with various entities and organizations. As shown above, 80% feel LANL’s partnerships with **the school districts, colleges and universities** in Northern New Mexico are effective (42% say they are *very effective*). Eighty-four percent of the Education Leaders believe the Lab’s partnerships with educational institutions are effective, with 51% saying they are *very effective*.

Just under three-quarters (72%) of Leaders believe LANL’s partnerships with **community non-profit organizations** are effective, compared to just 9% who say they are ineffective. One-fifth (19%) did not form an opinion. Approximately nine-in-ten (87%) of the Community Giving Leaders believe the Lab’s partnerships with non-profit organizations are effective.

Three-quarters of those surveyed believe LANL’s partnerships with **the business community in Northern New Mexico** are effective, with 31% saying they are *very effective*. However, 17% feel these partnerships are ineffective. Seventy-six percent of Business Leaders surveyed feel the Lab’s partnerships with the business community are effective, while 23% feel they are ineffective. In Los Alamos County, respondents are nearly divided as 47% feel these partnerships are effective, while 42% believe they are ineffective.

Seven-in-ten Leaders surveyed believe the Lab's partnerships with **local county and municipal governments** are effective, compared to just 13% who feel they are ineffective (17% have not formed an opinion). Approximately three-in-four (77%) Government Leaders feel that LANL's partnerships with local governments are effective.

Seven-in-ten Leaders surveyed also feel LANL's partnerships with **state government agencies** are effective, while 10% say they are ineffective and 20% have no opinion. Among Government Leaders, 71% say that LANL's partnerships with state government agencies are effective.

Further, six-in-ten (59%) Leaders also believe LANL's partnerships with the **State Legislature** are effective, though three-in-ten (29%) have no opinion on the matter. Seventy-one percent of Government Leaders feel that LANL's partnerships with the State Legislature are effective.

Finally, 56% of Leaders believe the Lab's partnerships with **tribal governments and tribal agencies** are effective, while 9% feel they are ineffective. Over one-third (35%) of Leaders have not formed an opinion about LANL's partnerships with tribal governments and agencies.

It should be noted that 84% of Tribal Leaders surveyed feel that LANL's partnerships with tribal governments and agencies are either *very effective* (26%) or *somewhat effective* (58%) compared to 16% who say the partnerships with LANL are ineffective.

EFFECTIVENESS OF LANL PARTNERSHIPS					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2016)					
	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/WON'T SAY
SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO					
AUGUST 2016	42%	38%	8%	2%	10%
SEPTEMBER 2015 (N=234)	40%	33%	13%	2%	12%
OCTOBER 2014 (N=226)	41%	39%	9%	2%	8%
SEPTEMBER 2013 (N=278)	40%	37%	11%	3%	10%
OCTOBER 2012 (N=241)	38%	42%	11%	2%	6%
OCTOBER 2011 (N=244)	37%	39%	11%	3%	9%
SEPTEMBER 2010 (N=222)	35%	43%	12%	2%	9%
OCTOBER 2009(N=224)	39%	35%	14%	1%	11%
OCTOBER 2008 (N=271)	33%	37%	15%	1%	13%
OCTOBER 2007 (N=289)	29%	33%	13%	4%	21%
SEPTEMBER 2006 (N=298)	19%	33%	18%	8%	23%
SEPTEMBER 2005 (N=404)	24%	32%	16%	7%	21%
SEPTEMBER 2004 (N=262)	21%	35%	16%	6%	22%
SEPTEMBER 2003 (N=199)	26%	34%	13%	9%	18%
SEPTEMBER 2002 (N=238)	28%	36%	11%	6%	19%
DECEMBER 2001 (N=204)	23%	40%	17%	2%	17%
SEPTEMBER 2000 (N=162)	26%	45%	8%	6%	16%
COMMUNITY NON-PROFIT ORGANIZATIONS					
AUGUST 2016	35%	37%	8%	1%	19%
SEPTEMBER 2015 (N=234)	40%	36%	9%	2%	12%
OCTOBER 2014 (N=226)	41%	38%	8%	2%	12%
SEPTEMBER 2013 (N=278)	34%	39%	11%	2%	14%
OCTOBER 2012 (N=241)	29%	41%	11%	2%	17%
OCTOBER 2011 (N=244)	35%	37%	11%	1%	17%
SEPTEMBER 2010 (N=222)	31%	37%	13%	2%	17%
OCTOBER 2009 (N=224)	31%	40%	8%	4%	17%

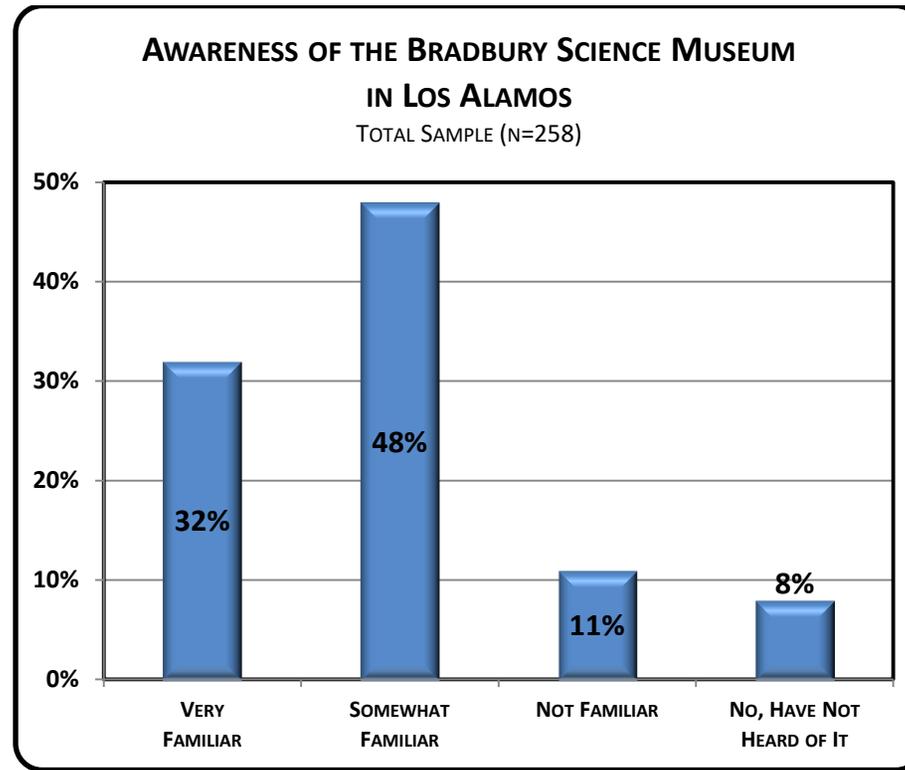
EFFECTIVENESS OF LANL PARTNERSHIPS (CONTINUED)					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2016)					
	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/WON'T SAY
BUSINESS COMMUNITY IN NORTHERN NEW MEXICO					
AUGUST 2016	31%	44%	14%	3%	8%
SEPTEMBER 2015 (N=234)	32%	42%	12%	5%	10%
OCTOBER 2014 (N=226)	30%	42%	11%	4%	12%
SEPTEMBER 2013 (N=278)	27%	37%	14%	5%	16%
OCTOBER 2012 (N=241)	25%	43%	14%	4%	13%
OCTOBER 2011 (N=244)	24%	50%	14%	2%	9%
SEPTEMBER 2010 (N=222)	25%	42%	13%	7%	12%
OCTOBER 2009 (N=224)	25%	39%	17%	4%	16%
OCTOBER 2008 (N=271)	19%	38%	25%	6%	13%
OCTOBER 2007 (N=289)	12%	39%	23%	14%	12%
SEPTEMBER 2006 (N=298)	9%	31%	30%	17%	13%
SEPTEMBER 2005 (N=404)	17%	34%	21%	15%	13%
SEPTEMBER 2004 (N=262)	13%	38%	22%	12%	14%
SEPTEMBER 2003 (N=199)	11%	42%	26%	9%	12%
SEPTEMBER 2002 (N = 238)	22%	33%	22%	8%	15%
DECEMBER 2001 (N = 204)	16%	41%	28%	8%	7%
SEPTEMBER 2000 (N = 162)	6%	56%	20%	7%	12%
LOCAL GOVERNMENTS IN NORTHERN NEW MEXICO					
AUGUST 2016	31%	39%	11%	2%	17%
SEPTEMBER 2015 (N=234)	23%	41%	13%	-	22%
OCTOBER 2014 (N=226)	20%	45%	11%	4%	20%
SEPTEMBER 2013 (N=278)	18%	44%	11%	1%	26%
OCTOBER 2012 (N=241)	24%	43%	13%	2%	18%
OCTOBER 2011 (N=244)	20%	44%	14%	3%	19%
SEPTEMBER 2010 (N=222)	19%	43%	15%	2%	21%
OCTOBER 2009 (N=224)	20%	40%	16%	1%	24%
OCTOBER 2008 (N=271)	15%	43%	18%	4%	20%
OCTOBER 2007 (N=289)	11%	43%	19%	6%	21%
SEPTEMBER 2006 (N=298)	10%	29%	24%	10%	27%
SEPTEMBER 2005 (N=404)	14%	35%	21%	9%	21%
SEPTEMBER 2004 (N=262)	12%	34%	28%	10%	16%
SEPTEMBER 2003 (N=199)	16%	38%	23%	8%	15%
SEPTEMBER 2002 (N=238)	15%	44%	18%	5%	18%
DECEMBER 2001 (N=204)	13%	45%	23%	4%	15%
SEPTEMBER 2000 (N=162)	10%	63%	13%	7%	7%

EFFECTIVENESS OF LANL PARTNERSHIPS (CONTINUED)					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2016)					
	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/WON'T SAY
STATE GOVERNMENT AGENCIES					
AUGUST 2016	30%	40%	7%	3%	20%
SEPTEMBER 2015 (N=234)	25%	38%	10%	-	27%
OCTOBER 2014 (N=226)	22%	42%	6%	1%	28%
SEPTEMBER 2013 (N=278)	20%	38%	10%	1%	31%
OCTOBER 2012 (N=241)	23%	39%	13%	0%	25%
OCTOBER 2011 (N=244)	19%	41%	7%	1%	32%
SEPTEMBER 2010 (N=222)	23%	43%	7%	2%	25%
OCTOBER 2009 (N=224)	20%	42%	9%	1%	28%
OCTOBER 2008 (N=271)	16%	37%	19%	3%	25%
OCTOBER 2007 (N=289)	15%	36%	14%	3%	32%
SEPTEMBER 2006 (N=298)	11%	31%	19%	4%	35%
SEPTEMBER 2005 (N=404)	12%	35%	14%	5%	34%
SEPTEMBER 2004 (N=262)	12%	31%	16%	4%	36%
SEPTEMBER 2003 (N=199)	14%	30%	14%	5%	37%
SEPTEMBER 2002 (N=238)	15%	32%	13%	5%	36%
DECEMBER 2001 (N=204)	12%	35%	17%	2%	34%
SEPTEMBER 2000 (N=162)	9%	40%	5%	5%	40%
THE STATE LEGISLATURE					
AUGUST 2016	27%	32%	10%	1%	29%
SEPTEMBER 2015 (N=234)	24%	34%	8%	2%	31%
OCTOBER 2014 (N=226)	23%	37%	7%	1%	32%
SEPTEMBER 2013 (N=278)	22%	33%	12%	1%	33%
OCTOBER 2012 (N=241)	22%	32%	13%	1%	32%
OCTOBER 2011 (N=244)	18%	38%	8%	1%	35%
SEPTEMBER 2010 (N=222)	20%	39%	6%	3%	31%
OCTOBER 2009 (N=224)	18%	39%	9%	-	35%
OCTOBER 2008 (N=271)	21%	40%	15%	1%	23%
OCTOBER 2007 (N=289)	18%	37%	11%	2%	32%
SEPTEMBER 2006 (N=298)	13%	29%	15%	5%	38%
SEPTEMBER 2005 (N=404)	16%	31%	15%	4%	34%
SEPTEMBER 2004 (N=262)	16%	28%	13%	6%	36%
SEPTEMBER 2003 (N=199)	17%	28%	14%	6%	36%
SEPTEMBER 2002 (N=238)	12%	31%	16%	5%	36%
DECEMBER 2001 (N=204)	7%	28%	17%	4%	43%
SEPTEMBER 2000 (N=162)	7%	31%	12%	5%	45%

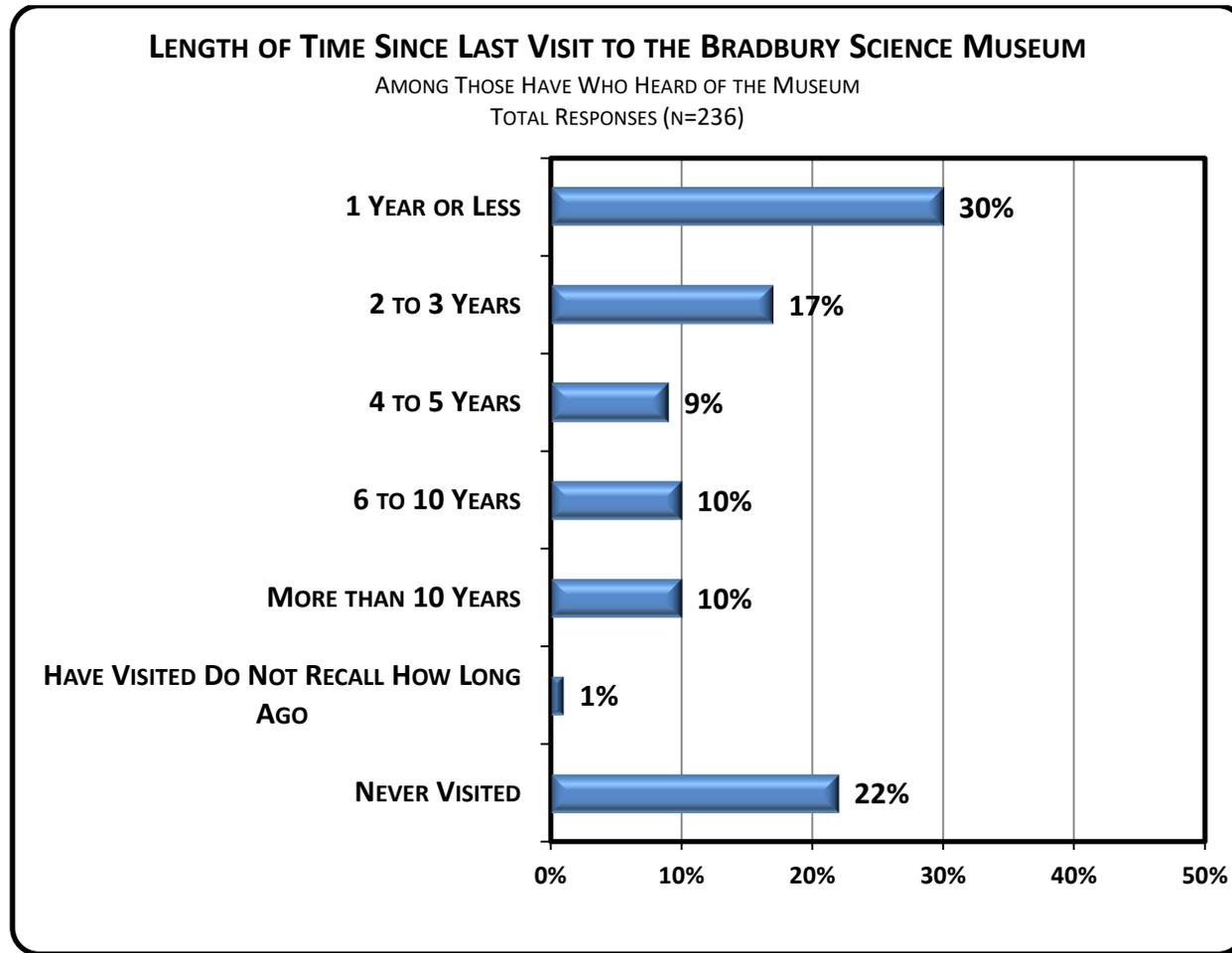
EFFECTIVENESS OF LANL PARTNERSHIPS (CONTINUED)					
TRENDING ANALYSIS					
RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2016)					
TOTAL SAMPLE					
	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	DON'T KNOW/WON'T SAY
TRIBAL GOVERNMENTS AND TRIBAL AGENCIES					
AUGUST 2016	20%	36%	7%	2%	35%
SEPTEMBER 2015 (N=234)	19%	26%	11%	2%	43%
OCTOBER 2014 (N=226)	15%	33%	8%	3%	41%
SEPTEMBER 2013 (N=278)	14%	34%	7%	3%	42%
OCTOBER 2012 (N=241)	15%	33%	12%	1%	39%
OCTOBER 2011 (N=244)	19%	32%	9%	3%	37%
SEPTEMBER 2010 (N=222)	18%	30%	8%	3%	41%
OCTOBER 2009 (N=224)	15%	32%	6%	3%	44%
OCTOBER 2008 (N=271)	13%	24%	16%	4%	44%
OCTOBER 2007 (N=289)	15%	27%	16%	2%	40%
SEPTEMBER 2006 (N=298)	7%	23%	12%	8%	50%
SEPTEMBER 2005 (N=404)	10%	26%	14%	4%	45%
SEPTEMBER 2004 (N=262)	8%	24%	10%	5%	53%
SEPTEMBER 2003 (N=199)	10%	27%	7%	5%	51%
SEPTEMBER 2002 (N=238)	12%	23%	10%	7%	48%
DECEMBER 2001 (N=204)	8%	32%	19%	5%	36%
SEPTEMBER 2000 (N=162)	7%	35%	11%	3%	43%

TRENDING ANALYSIS

Overall, since the 2015 study, there have been improvements in the perceived effectiveness ratings in several areas, including: partnerships with tribal governments and tribal agencies (+11 percentage points), state government agencies (+7 percentage points), local governments in Northern New Mexico (+6 percentage points), and partnerships with school districts, colleges, and universities in Northern New Mexico (+4 percentage points).



Eight-in-ten Leaders are either *very familiar* (32%) or *somewhat familiar* (48%) with the Bradbury Science Museum in Los Alamos, while 11% have heard of it but are *not familiar* with the museum and 8% have *never heard of* the museum.

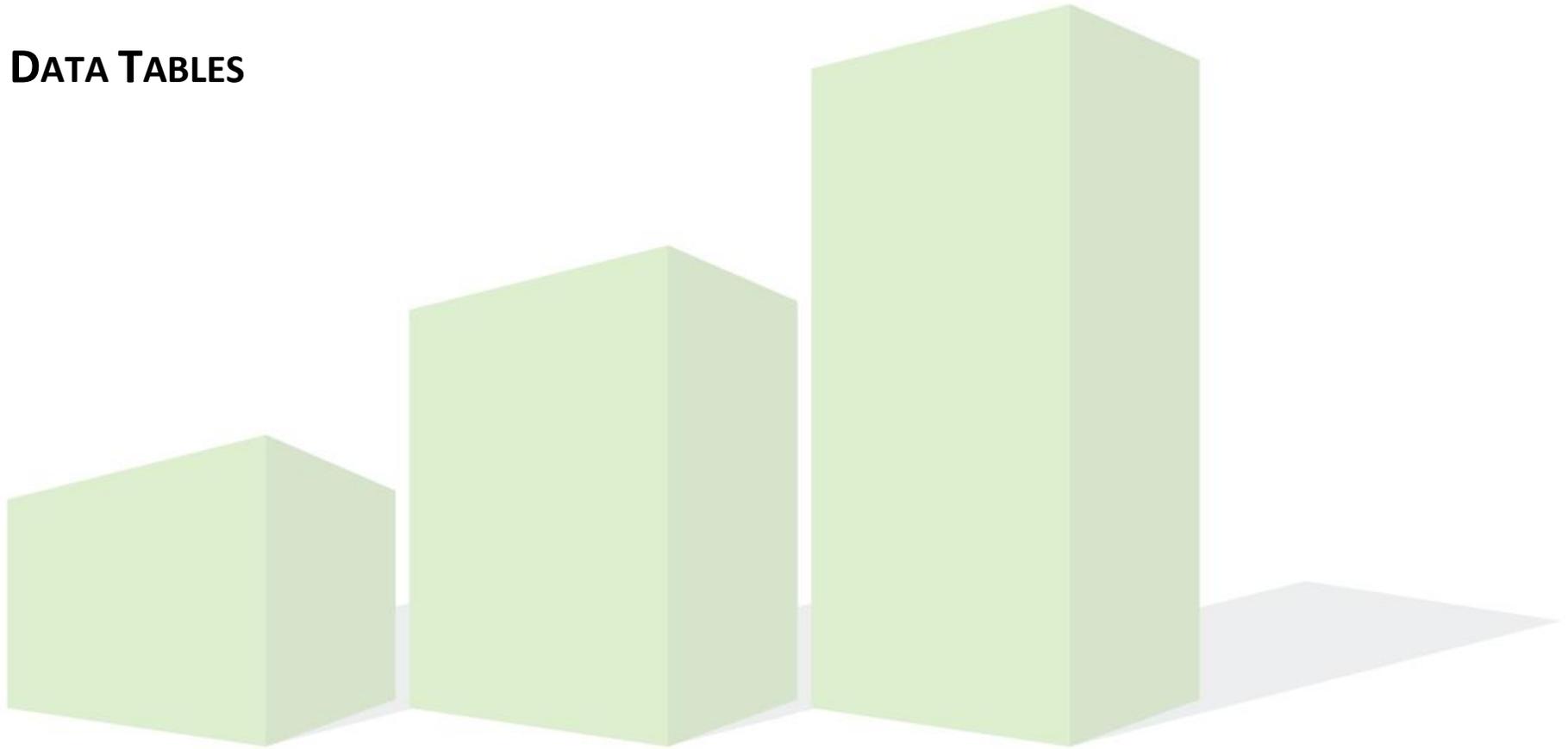


Among those who have heard of the Bradbury Science Museum, 30% have visited it in the last year, while 17% have visited in the past two to three years, 9% have visited in the past four or five years, and 20% have visited more than five years ago. Notably, 22% who are aware of the museum have never visited. Not surprisingly, 69% of the Leaders in Los Alamos County say they have visited the museum in the past year.

PARTICIPATION IN PROGRAMS OR EVENTS OFFERED BY THE BRADBURY SCIENCE MUSEUM AMONG THOSE AWARE OF THE MUSEUM TOP 13 UNAIDED RESPONSES TOTAL RESPONSES (N=236)	
MUSEUM VISIT	8%
SCIENCE ON WHEELS PROGRAM	4%
HIGH-TECH HALLOWEEN	3%
SCIENCE FEST	2%
SCHOOL DEMONSTRATIONS	2%
COMMUNITY MEETING AT THE MUSEUM	1%
LECTURE SERIES	1%
NANO TECHNOLOGY DAYS	1%
ROBO RAVE	1%
ENVIRONMENTAL EVENT	1%
ROCKETRY, TIE-DYE AND ROBOTICS	1%
HAVE PARTICIPATED, DO NOT REMEMBER PROGRAM/EVENT	9%
NO, HAVE NOT PARTICIPATED	67%

Among those who have heard of the Bradbury Science Museum, 67% say they have not participated in any programs or events offered by the museum held either at the museum or offsite. Nine percent says they have participated, but do not recall which program/event. Eight percent say they went on a visit, while 4% mention the Science on Wheels Program, 3% mention High-Tech Halloween, and 2% each mention Science Fest or school demonstrations.

IV. DATA TABLES



BIGGEST CHALLENGES FACING NORTHERN NEW MEXICO TODAY
 TOTAL SAMPLE (N=258)

QUESTION 1: WHAT WOULD YOU SAY IS THE SINGLE BIGGEST CHALLENGE FACING NORTHERN NEW MEXICO TODAY?

NON-AVAILABILITY OF GOOD JOBS	31%	QUALITY OF SCHOOL FACILITIES	1%	LABS GOING TO NON-PROFIT MODEL	*
EDUCATIONAL SYSTEM IS POOR	17%	PROGRAMS/ACTIVITIES FOR YOUTH	1%	TAXES ARE HIGH/UNREASONABLE	*
ILLEGAL DRUG USE	15%	WIPP/RADIOACTIVE WASTE	1%	POPULATION CANNOT SUPPORT BUSINESSES	*
ECONOMY: WEAK	12%	GOVERNMENT/POLITICAL LEADERSHIP IS INCOMPETENT	1%	DECREASED GAS AND OIL PRODUCTION	*
LACK OF SKILLED LABOR/LABOR FORCE	10%	CONGESTION	1%	COST OF HOUSING IS HIGH/UNREASONABLE	*
LACK OF ECONOMIC OPPORTUNITIES	9%	ROADS/STREETS/HIGHWAYS ARE BAD	1%	COST OF LIVING IS HIGH/UNREASONABLE	*
LACK OF TRAINING FOR GOOD JOBS	7%	NOT ENOUGH PRIVATE BUSINESS	1%	EXPANDED USE OF OUT OF AREA BUSINESS	*
POVERTY	7%	LACK OF INTEREST IN EDUCATION	1%	TEST SCORES	*
ECONOMIC DIVERSIFICATION	5%	ENVIRONMENT/POLLUTED AIR	1%	LANL HAS DECREASED CONTRACTING WITH SMALL BUSINESSES	*
LACK OF EFFECTIVE WORKFORCE DEVELOPMENT PROGRAMS/TRAINING FOR UNEMPLOYED	4%	ACCESS TO CAPITAL	1%	NOT CLOSE TO LARGE METRO AREA	*
LOW WAGES	3%	DROUGHT/WATER SHORTAGE	1%	LACK OF MANUFACTURING	*
ECONOMIC DEVELOPMENT	2%	KIDS AREN'T MOTIVATED TO WORK/GO TO COLLEGE	1%	SUSTAINABLE BUSINESS	*
LACK OF SMALL BUSINESS INCENTIVES/FINANCING	2%	GOVERNMENT/POLITICAL LEADERSHIP IS CROOKED	1%	CONSTANT STREET MAINTENANCE/ORANGE BARRELS	*
CUTBACKS OF GOVERNMENT FUNDING	2%	OPIATE ADDICTION	1%	PROBLEMS WITH MAIL	*
BEHAVIORAL HEALTH CARE	2%	CRIME RATE	1%	POWER OUTAGES	*
WATER QUALITY/POLLUTION	2%	LACK OF PREPARATION FOR HIGHER EDUCATION	1%	OVERRELIANCE ON GOVERNMENT SPENDING	*
ALCOHOLISM	2%	NEED MORE HIGHER EDUCATION	1%	NOT ENOUGH PUBLIC/PRIVATE PARTNERSHIPS	*
LOSS OF POPULATION	2%	LACK OF TRANSPORTATION	1%	SURVIVAL OF SMALL BUSINESSES	*
QUALITY OF TEACHERS	2%	DIVERSITY	1%	LOW PAY FOR TEACHERS	*
INFRASTRUCTURE	2%	DOMESTIC VIOLENCE/FAMILY PROBLEMS	1%	NEED LONG-TERM PLANNING	*
HEALTHCARE REFORM	2%	LACK OF SERVICES FOR ELDERLY	1%	SCHOOL TECHNOLOGY	*
RURALNESS OF THE AREA	2%	LACK OF MASTER PLANNING	1%	NATURAL RESOURCE PROTECTION	*
EARLY CHILDHOOD EDUCATION	2%	NOT ENOUGH SCHOLARSHIPS	1%	VIOLENT CRIME	*
AVAILABILITY OF LOW INCOME/AFFORDABLE HOMES	1%	FOOD SCARCITY	1%	NOT ENOUGH STEM EDUCATION	*
EDUCATIONAL FUNDING	1%	NOT ENOUGH STORES	1%	EXPOSING STUDENTS TO TRAVEL	*
GOVERNMENT BUDGETING	1%	LAW ENFORCEMENT	*	SUSTAINABILITY	*
ACCESS TO INTERNET/TECHNOLOGY	1%	DON'T KNOW	*		
GRADUATION RATES	1%	HOUSES TOO CLOSE TO THE ROAD	*	NOTHING IN PARTICULAR	4%
LOCAL GOVERNMENT BUDGET DEFICIT	1%	INVOLVING PUEBLOS IN STEM PROJECTS	*		
		LACK OF HOSPITALS	*		

* LESS THAN 1% REPORTED.

IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY

QUESTION 2: GENERALLY, WHAT IS YOUR IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY? USING A 5-POINT SCALE IN WHICH 5 IS *VERY FAVORABLE* AND 1 IS *VERY UNFAVORABLE*, WHAT IS YOUR IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY?

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/ COMMUNITY GIVING	MALE	FEMALE
5 - VERY FAVORABLE	39%	38%	41%	31%	42%	38%	55%	42%	37%	51%	26%	36%	39%	39%
4	45%	40%	47%	46%	40%	57%	40%	51%	44%	38%	42%	58%	46%	44%
3	11%	17%	10%	15%	-	5%	5%	2%	15%	8%	23%	-	10%	13%
2	4%	4%	2%	6%	18%	-	-	2%	4%	3%	9%	6%	5%	4%
1 - VERY UNFAVORABLE	*	-	-	1%	-	-	-	2%	-	-	-	-	1%	-
MEAN †	4.2	4.1	4.3	4.0	4.1	4.3	4.5	4.3	4.1	4.4	3.8	4.2	4.2	4.2

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO

QUESTION 3: COMPANIES, LIKE INDIVIDUALS, CAN BE MEMBERS OF THE COMMUNITY. HOW WOULD YOU RATE LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO? USING A 5-POINT SCALE WHERE 5 MEANS LOS ALAMOS NATIONAL LABORATORY IS OUTSTANDING AND 1 MEANS THEY ARE UNACCEPTABLE.

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/ COMMUNITY GIVING	MALE	FEMALE
5 - OUTSTANDING	34%	27%	45%	35%	20%	17%	41%	30%	33%	43%	25%	36%	32%	37%
4	44%	43%	35%	43%	49%	61%	45%	41%	51%	41%	32%	45%	45%	42%
3	16%	19%	19%	15%	25%	22%	4%	19%	11%	12%	33%	13%	17%	16%
2	5%	11%	-	6%	7%	-	3%	2%	4%	4%	9%	6%	6%	4%
1 - UNACCEPTABLE	1%	-	-	1%	-	-	3%	5%	-	-	-	-	1%	1%
DON'T KNOW/WON'T SAY	*	-	-	-	-	-	3%	2%	-	-	-	-	-	1%
MEAN †	4.1	3.8	4.3	4.1	3.8	3.9	4.2	3.9	4.1	4.2	3.7	4.1	4.0	4.1

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE OUTSTANDING RESPONSE IS ASSIGNED A VALUE OF 5; THE UNACCEPTABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

OVERALL IMPRESSION OF LOS ALAMOS NATIONAL SECURITY, LLC

QUESTION 4: USING A 5-POINT SCALE WHERE 5 IS *VERY FAVORABLE* AND 1 IS *VERY UNFAVORABLE*, WHAT IS YOUR OVERALL IMPRESSION OF THE LABORATORY'S MANAGEMENT AND OPERATIONS CONTRACTOR, LOS ALAMOS NATIONAL SECURITY, LLC?

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
5 - VERY FAVORABLE	14%	12%	13%	10%	19%	13%	26%	13%	13%	21%	9%	12%	13%	15%
4	29%	27%	32%	24%	24%	34%	40%	44%	20%	32%	26%	38%	31%	27%
3	22%	27%	25%	28%	11%	13%	7%	12%	29%	21%	20%	19%	21%	23%
2	9%	18%	9%	7%	11%	12%	3%	5%	14%	4%	13%	6%	10%	8%
1 - VERY UNFAVORABLE	3%	9%	-	6%	-	-	-	2%	5%	1%	6%	-	4%	2%
DON'T KNOW/WON'T SAY	21%	7%	21%	25%	36%	29%	23%	24%	20%	20%	25%	25%	20%	24%
MEAN †	3.5	3.2	3.6	3.3	3.8	3.7	4.2	3.8	3.3	3.8	3.3	3.7	3.5	3.6

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

TOP 3 WAYS INFORMATION ABOUT LANL IS RECEIVED

TOTAL SAMPLE (N=258)

QUESTION 5: WHAT ARE THE TOP THREE WAYS THAT YOU RECEIVE INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY?

NEWSPAPERS	44%	PHONE CALLS	3%	CHAMBER OF COMMERCE	1%
LANL EMAIL UPDATES	40%	TRIBAL LIAISON	2%	TRIBAL LEADER SUMMIT	1%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	22%	RADIO	2%	BROCHURES	*
INTERNET	17%	NEWS RELEASES	2%	LOS ALAMOS REPORT	*
NEIGHBORS/FRIENDS/FAMILY	17%	THROUGH SCHOOLS/EDUCATION COMMUNICATION	2%	NETWORKING	*
LAB EMPLOYEES	14%	I WORK THERE	1%	REGIONAL COALITION OF LANL COMMUNITIES	*
TELEVISION	12%	BUSINESS PARTNERS	1%	PUBLICATIONS	*
OTHER MEETINGS/TALKS	11%	REGIONAL DEVELOPMENT CORPORATION	1%	NNM CONNECT	*
QUARTERLY REGIONAL LEADERS' BREAKFAST	11%	FEYNMAN CENTER	1%	ISEC FOUNDATION	*
LABORATORY MEETINGS	8%	SBD OFFICE	1%	LANL STUDY GROUP	*
COMMUNITY OUTREACH/COMMUNITY PROGRAMS OFFICE	6%	MATHEMATICAL SCIENCE ACADEMY	1%		
CLIENTS/COLLEAGUES	5%	TWITTER	1%	DON'T KNOW	*
FACEBOOK	5%	COMMUNITY PARTNERSHIPS	1%		
DIRECT MAIL	4%	NNM ECONOMIC DEVELOPMENT	1%		
LABORATORY WEBSITE	4%	PROCUREMENT PROGRAM	1%		

* LESS THAN 1% REPORTED.

PREFERRED WAYS OF RECEIVING INFORMATION ABOUT LANL AND THE PROGRAMS AND SERVICES THE LAB OFFERS
 TOTAL SAMPLE (N=258)

QUESTION 6: IN WHAT WAYS WOULD YOU PREFER TO RECEIVE INFORMATION ABOUT LANL AND THE PROGRAMS AND SERVICES THE LAB OFFERS?

LANL EMAIL UPDATES	54%	TWITTER	1%	GENERAL COMMUNITY NEWSLETTER	*
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS	32%	COMMUNITY PROGRAMS OFFICE	1%	NEUTRAL THIRD PARTY	*
NEWSPAPERS	16%	DIRECT MAIL	1%	DISRUP TECH	*
INTERNET	10%	MORE COMMUNITY EVENTS	1%	MAGAZINE ADVERTISEMENTS	*
QUARTERLY REGIONAL LEADERS' BREAKFAST	6%	NEWS RELEASES	1%	OLD 1663 NEWSLETTER	*
NEIGHBORS/FRIENDS/FAMILY	5%	VISITS TO PUEBLOS	1%	MORE IN-DEPTH INFORMATION	*
OTHER MEETINGS/TALKS	5%	RADIO	1%	COMMUNITY OUTREACH PROGRAM	*
LABORATORY MEETINGS	5%	I WORK THERE	1%	LANL LACES PROGRAM	*
LAB EMPLOYEES	4%	ACADEMY OF SCIENCE AND MATH	1%	TEXT ALERTS	*
LABORATORY WEBSITE	4%	LOS ALAMOS REPORT	*	ANNUAL REPORT	*
PHONE CALLS	3%	SIGNS	*		
FACEBOOK	2%	MORE DETAILED AND TRANSPARENT DIRECT COMMUNICATION	*	DON'T KNOW	2%
TELEVISION	2%	INNOVATION AWARDS	*	WON'T SAY	*
OUTREACH TO TRIBAL SECRETARY	2%	ADVERTISE BUSINESS OPPORTUNITIES	*		

* LESS THAN 1% REPORTED.

**OVERALL SATISFACTION WITH LANL'S EFFORTS IN VARIOUS AREAS:
 THE LAB'S EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 7: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: THE LAB'S EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	37%	34%	25%	39%	28%	36%	56%	43%	31%	47%	24%	42%	33%	41%
SOMEWHAT SATISFIED	46%	40%	58%	47%	55%	58%	20%	39%	51%	34%	63%	40%	51%	39%
SOMEWHAT DISSATISFIED	12%	18%	10%	10%	17%	5%	14%	12%	13%	12%	13%	12%	13%	12%
VERY DISSATISFIED	1%	4%	-	2%	-	-	-	-	3%	1%	-	-	1%	1%
DON'T KNOW/WON'T SAY	3%	4%	6%	1%	-	-	9%	5%	2%	6%	-	6%	1%	7%

**OVERALL SATISFACTION WITH LANL'S EFFORTS IN VARIOUS AREAS:
 THE LAB'S EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 8: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	32%	31%	24%	33%	25%	49%	33%	39%	22%	43%	28%	36%	27%	38%
SOMEWHAT SATISFIED	43%	29%	43%	46%	46%	51%	43%	35%	54%	32%	45%	32%	48%	35%
SOMEWHAT DISSATISFIED	15%	24%	22%	12%	11%	-	14%	17%	15%	14%	10%	26%	15%	15%
VERY DISSATISFIED	4%	8%	-	6%	7%	-	-	5%	3%	4%	6%	-	6%	1%
DON'T KNOW/WON'T SAY	7%	7%	11%	3%	11%	-	10%	5%	6%	7%	10%	6%	4%	10%

**OVERALL SATISFACTION WITH LANL'S EFFORTS IN VARIOUS AREAS:
 THE OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 9: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	66%	69%	64%	65%	72%	61%	64%	73%	64%	66%	51%	81%	65%	67%
SOMEWHAT SATISFIED	26%	17%	31%	25%	23%	31%	33%	22%	23%	27%	46%	12%	28%	24%
SOMEWHAT DISSATISFIED	5%	10%	5%	4%	5%	-	-	-	8%	3%	3%	7%	3%	7%
VERY DISSATISFIED	2%	4%	-	2%	-	-	3%	5%	3%	-	-	-	3%	1%
DON'T KNOW/WON'T SAY	2%	-	-	3%	-	8%	-	-	2%	4%	-	-	1%	2%

**OVERALL SATISFACTION WITH LANL'S EFFORTS IN VARIOUS AREAS:
 THE LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING AND REMEDIATION**

QUESTION 10: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING AND REMEDIATION**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	29%	35%	34%	22%	42%	32%	21%	35%	27%	35%	19%	25%	27%	31%
SOMEWHAT SATISFIED	44%	41%	41%	50%	40%	39%	41%	43%	38%	43%	55%	50%	47%	40%
SOMEWHAT DISSATISFIED	16%	20%	12%	15%	17%	12%	23%	19%	19%	8%	14%	25%	15%	18%
VERY DISSATISFIED	2%	-	-	5%	-	-	2%	-	1%	3%	6%	-	1%	2%
DON'T KNOW/WON'T SAY	9%	4%	12%	8%	-	18%	13%	2%	15%	11%	7%	-	10%	9%

**OVERALL SATISFACTION WITH LANL'S EFFORTS IN VARIOUS AREAS:
 THE LAB'S INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES AND VOLUNTEER PROGRAMS**

QUESTION 11: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES AND VOLUNTEER PROGRAMS**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	57%	60%	64%	56%	49%	41%	56%	54%	54%	69%	49%	56%	50%	64%
SOMEWHAT SATISFIED	28%	38%	24%	24%	38%	42%	20%	24%	32%	16%	32%	44%	31%	24%
SOMEWHAT DISSATISFIED	4%	-	4%	5%	7%	-	5%	5%	2%	5%	6%	-	5%	3%
VERY DISSATISFIED	*	-	-	1%	-	-	-	-	-	-	3%	-	1%	-
DON'T KNOW/WON'T SAY	11%	2%	9%	13%	7%	17%	19%	17%	12%	9%	10%	-	13%	9%

*LESS THAN 1% REPORTED.

**OVERALL SATISFACTION WITH LANL’S EFFORTS IN VARIOUS AREAS:
 THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 12: I’M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	47%	29%	58%	52%	36%	38%	51%	59%	37%	52%	48%	49%	48%	46%
SOMEWHAT SATISFIED	38%	45%	36%	31%	50%	58%	27%	32%	40%	34%	43%	38%	34%	42%
SOMEWHAT DISSATISFIED	10%	25%	4%	7%	-	5%	17%	9%	13%	13%	3%	6%	13%	7%
VERY DISSATISFIED	2%	-	-	3%	7%	-	-	-	2%	-	6%	-	2%	2%
DON’T KNOW/WON’T SAY	4%	-	2%	6%	7%	-	5%	-	8%	1%	-	6%	4%	4%

**OVERALL EFFECTIVENESS OF LANL’S PARTNERSHIPS:
 BUSINESS COMMUNITY IN NORTHERN NEW MEXICO**

QUESTION 13: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE WITH: **THE BUSINESS COMMUNITY IN NORTHERN NEW MEXICO**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY EFFECTIVE	31%	13%	32%	37%	19%	45%	34%	24%	31%	35%	25%	43%	26%	37%
SOMEWHAT EFFECTIVE	44%	34%	51%	39%	76%	34%	48%	40%	45%	41%	59%	32%	52%	35%
SOMEWHAT INEFFECTIVE	14%	35%	7%	13%	-	12%	13%	19%	19%	10%	6%	12%	14%	15%
VERY INEFFECTIVE	3%	7%	2%	5%	-	-	-	2%	4%	1%	3%	6%	4%	2%
DON’T KNOW/WON’T SAY	8%	11%	8%	7%	6%	9%	5%	15%	1%	14%	7%	6%	4%	11%

**OVERALL EFFECTIVENESS OF LANL'S PARTNERSHIPS:
 SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO**

QUESTION 14: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE WITH: **THE SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY EFFECTIVE	42%	24%	46%	43%	36%	56%	47%	54%	29%	51%	38%	49%	39%	45%
SOMEWHAT EFFECTIVE	38%	45%	46%	33%	31%	35%	34%	25%	46%	33%	46%	31%	40%	36%
SOMEWHAT INEFFECTIVE	8%	11%	5%	8%	12%	8%	8%	12%	8%	8%	3%	13%	8%	9%
VERY INEFFECTIVE	2%	4%	-	2%	7%	-	-	-	2%	1%	6%	-	3%	1%
DON'T KNOW/WON'T SAY	10%	16%	3%	13%	14%	-	11%	9%	15%	7%	7%	6%	10%	10%

**OVERALL EFFECTIVENESS OF LANL'S PARTNERSHIPS:
 LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO**

QUESTION 15: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE: **WITH LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY EFFECTIVE	31%	25%	33%	29%	30%	32%	41%	45%	32%	32%	15%	24%	29%	33%
SOMEWHAT EFFECTIVE	39%	29%	52%	35%	43%	46%	33%	32%	38%	33%	57%	39%	42%	35%
SOMEWHAT INEFFECTIVE	11%	27%	5%	12%	12%	-	8%	14%	12%	11%	6%	13%	12%	11%
VERY INEFFECTIVE	2%	4%	-	1%	-	6%	-	-	2%	1%	3%	-	2%	1%
DON'T KNOW/WON'T SAY	17%	15%	10%	24%	15%	17%	18%	9%	15%	23%	19%	24%	15%	20%

**OVERALL EFFECTIVENESS OF LANL'S PARTNERSHIPS:
 TRIBAL GOVERNMENTS AND TRIBAL AGENCIES**

QUESTION 16: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE WITH: **TRIBAL GOVERNMENTS AND TRIBAL AGENCIES**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY EFFECTIVE	20%	13%	25%	18%	20%	18%	27%	25%	18%	19%	26%	12%	21%	19%
SOMEWHAT EFFECTIVE	36%	42%	41%	34%	50%	33%	23%	27%	31%	44%	58%	20%	43%	28%
SOMEWHAT INEFFECTIVE	7%	3%	6%	9%	11%	6%	8%	7%	5%	3%	13%	19%	6%	9%
VERY INEFFECTIVE	2%	-	-	3%	-	-	3%	-	3%	-	3%	-	2%	2%
DON'T KNOW/WON'T SAY	35%	42%	29%	36%	18%	42%	38%	41%	44%	34%	-	49%	30%	41%

**OVERALL EFFECTIVENESS OF LANL'S PARTNERSHIPS:
 STATE GOVERNMENT AGENCIES**

QUESTION 17: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE WITH: **THE STATE GOVERNMENT AGENCIES**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY EFFECTIVE	30%	19%	37%	29%	25%	37%	32%	42%	23%	48%	9%	24%	24%	37%
SOMEWHAT EFFECTIVE	40%	36%	49%	35%	59%	20%	46%	29%	40%	28%	66%	51%	47%	32%
SOMEWHAT INEFFECTIVE	7%	7%	-	13%	5%	5%	8%	14%	8%	5%	6%	-	8%	7%
VERY INEFFECTIVE	3%	10%	-	4%	-	-	-	-	6%	1%	-	6%	2%	4%
DON'T KNOW/WON'T SAY	20%	29%	13%	18%	11%	38%	14%	15%	23%	18%	19%	19%	19%	21%

**OVERALL EFFECTIVENESS OF LANL'S PARTNERSHIPS:
 STATE LEGISLATURE**

QUESTION 18: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE WITH: **THE STATE LEGISLATURE**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY EFFECTIVE	27%	20%	30%	24%	24%	29%	39%	44%	16%	41%	13%	24%	23%	32%
SOMEWHAT EFFECTIVE	32%	34%	36%	27%	45%	30%	33%	27%	33%	28%	40%	39%	39%	25%
SOMEWHAT INEFFECTIVE	10%	17%	5%	10%	12%	5%	14%	14%	9%	8%	6%	19%	12%	9%
VERY INEFFECTIVE	1%	2%	-	3%	-	-	-	-	3%	1%	-	-	1%	2%
DON'T KNOW/WON'T SAY	29%	28%	29%	36%	18%	36%	14%	15%	38%	22%	41%	18%	26%	33%

**OVERALL EFFECTIVENESS OF LANL'S PARTNERSHIPS:
 COMMUNITY NON-PROFIT ORGANIZATIONS**

QUESTION 19: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THAT THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE, OR VERY INEFFECTIVE WITH: **COMMUNITY NON-PROFIT ORGANIZATIONS**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY EFFECTIVE	35%	30%	39%	31%	34%	31%	44%	32%	34%	44%	23%	37%	32%	38%
SOMEWHAT EFFECTIVE	37%	44%	38%	40%	37%	41%	21%	29%	40%	27%	49%	50%	40%	34%
SOMEWHAT INEFFECTIVE	8%	15%	3%	8%	7%	-	12%	12%	5%	12%	3%	13%	7%	10%
VERY INEFFECTIVE	1%	2%	-	1%	-	-	-	-	2%	-	-	-	1%	-
DON'T KNOW/WON'T SAY	19%	8%	20%	19%	22%	28%	22%	27%	19%	17%	25%	-	20%	18%

OVERALL SATISFACTION WITH LANL'S EFFORTS IN VARIOUS AREAS:

THE LAB'S EFFORTS TO PURCHASE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR

QUESTION 20: PLEASE RATE IF YOU ARE *VERY SATISFIED*, *SOMEWHAT SATISFIED*, *SOMEWHAT DISSATISFIED*, OR *VERY DISSATISFIED* WITH LOS ALAMOS NATIONAL LABORATORY'S EFFORTS IN THE FOLLOWING AREAS: **THE LAB'S EFFORTS TO PURCHASE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/ COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	17%	14%	17%	15%	30%	8%	24%	9%	16%	24%	19%	18%	18%	17%
SOMEWHAT SATISFIED	33%	30%	31%	31%	29%	56%	30%	39%	32%	28%	36%	27%	36%	29%
SOMEWHAT DISSATISFIED	17%	25%	23%	15%	5%	16%	15%	20%	23%	11%	10%	19%	15%	20%
VERY DISSATISFIED	4%	10%	6%	4%	5%	-	-	2%	7%	2%	3%	6%	7%	2%
DON'T KNOW/WON'T SAY	28%	20%	24%	35%	31%	20%	31%	29%	22%	35%	31%	30%	24%	33%

OVERALL SATISFACTION WITH LANL'S EFFORTS IN VARIOUS AREAS:

THE EDUCATION PROGRAMS OFFERED BY LANL, SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES

QUESTION 21: PLEASE RATE IF YOU ARE *VERY SATISFIED*, *SOMEWHAT SATISFIED*, *SOMEWHAT DISSATISFIED*, OR *VERY DISSATISFIED* WITH LOS ALAMOS NATIONAL LABORATORY'S EFFORTS IN THE FOLLOWING AREAS: **THE EDUCATION PROGRAMS OFFERED BY LANL SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/ COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	59%	50%	72%	61%	48%	48%	57%	69%	52%	61%	68%	50%	58%	60%
SOMEWHAT SATISFIED	27%	35%	23%	22%	23%	48%	28%	24%	30%	25%	17%	50%	28%	27%
SOMEWHAT DISSATISFIED	7%	7%	-	8%	17%	4%	9%	7%	5%	12%	6%	-	7%	6%
VERY DISSATISFIED	1%	-	-	1%	7%	-	-	-	1%	-	3%	-	1%	1%
DON'T KNOW/WON'T SAY	6%	8%	5%	7%	5%	-	5%	-	12%	3%	7%	-	5%	7%

**OVERALL SATISFACTION WITH LANL’S EFFORTS IN VARIOUS AREAS:
 METHODS AVAILABLE FOR YOU TO COMMUNICATE WITH LOS ALAMOS NATIONAL LABORATORY TO VOICE YOUR NEEDS, CONCERNS AND IDEAS**

QUESTION 22: PLEASE RATE IF YOU ARE *VERY SATISFIED*, *SOMEWHAT SATISFIED*, *SOMEWHAT DISSATISFIED*, OR *VERY DISSATISFIED* WITH LOS ALAMOS NATIONAL LABORATORY’S EFFORTS IN THE FOLLOWING AREAS: **THE METHODS AVAILABLE FOR YOU TO COMMUNICATE WITH LOS ALAMOS NATIONAL LABORATORY TO VOICE YOUR NEEDS, CONCERNS AND IDEAS**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	42%	23%	43%	41%	50%	51%	58%	50%	35%	51%	41%	37%	38%	48%
SOMEWHAT SATISFIED	32%	22%	39%	36%	29%	33%	22%	22%	32%	29%	43%	39%	39%	23%
SOMEWHAT DISSATISFIED	16%	27%	14%	11%	21%	16%	15%	22%	19%	14%	10%	12%	14%	19%
VERY DISSATISFIED	6%	16%	-	8%	-	-	5%	2%	8%	5%	6%	6%	6%	6%
DON'T KNOW/WON'T SAY	4%	12%	4%	3%	-	-	-	5%	6%	1%	-	6%	4%	5%

**OVERALL SATISFACTION WITH LANL’S EFFORTS IN VARIOUS AREAS:
 THE LAB’S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS BUSINESS MENTORING, THE VENTURE ACCELERATION FUND,
 AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM**

QUESTION 23: PLEASE RATE IF YOU ARE *VERY SATISFIED*, *SOMEWHAT SATISFIED*, *SOMEWHAT DISSATISFIED*, OR *VERY DISSATISFIED* WITH LOS ALAMOS NATIONAL LABORATORY’S EFFORTS IN THE FOLLOWING AREAS: **THE LAB’S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS, BUSINESS MENTORING, THE VENTURE ACCELERATION FUND, AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	43%	27%	48%	41%	43%	51%	55%	44%	55%	31%	42%	24%	47%	38%
SOMEWHAT SATISFIED	29%	34%	27%	31%	25%	45%	17%	24%	27%	25%	36%	45%	31%	27%
SOMEWHAT DISSATISFIED	10%	16%	7%	12%	12%	-	10%	17%	11%	8%	10%	-	12%	8%
VERY DISSATISFIED	1%	4%	-	1%	-	-	-	-	2%	-	3%	-	2%	1%
DON'T KNOW/WON'T SAY	16%	18%	19%	15%	20%	4%	18%	14%	4%	36%	9%	32%	9%	26%

OVERALL SATISFACTION WITH LANL'S EFFORTS IN VARIOUS AREAS:

THE LAB'S FEYNMAN CENTER FOR INNOVATION THAT HELPS ESTABLISHED AND START-UP COMPANIES WITH TECH TRANSFER AND INNOVATION INITIATIVES

QUESTION 24: PLEASE RATE IF YOU ARE *VERY SATISFIED*, *SOMEWHAT SATISFIED*, *SOMEWHAT DISSATISFIED*, OR *VERY DISSATISFIED* WITH LOS ALAMOS NATIONAL LABORATORY'S EFFORTS IN THE FOLLOWING AREAS: **THE LAB'S FEYNMAN CENTER FOR INNOVATION THAT HELPS ESTABLISHED AND START-UP COMPANIES WITH TECH TRANSFER AND INNOVATION INITIATIVES**

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/ COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	34%	28%	36%	32%	46%	31%	34%	27%	43%	29%	32%	24%	29%	39%
SOMEWHAT SATISFIED	29%	31%	35%	28%	21%	34%	25%	34%	31%	29%	20%	33%	32%	26%
SOMEWHAT DISSATISFIED	10%	9%	7%	12%	13%	5%	12%	14%	11%	5%	10%	6%	12%	7%
VERY DISSATISFIED	2%	4%	-	3%	-	-	2%	-	3%	3%	3%	-	3%	2%
DON'T KNOW/WON'T SAY	25%	28%	22%	24%	20%	31%	27%	25%	12%	34%	35%	37%	25%	25%

COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S EDUCATION INITIATIVES VERBATIM RESPONSES

QUESTION 25: DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S EDUCATION INITIATIVES?

COLLABORATION WITH UNIVERSITIES

IT HAS TO DO WITH LANL PARTNERING WITH OUR COLLEGE CAMPUSES. MUST ATTEMPT AGAIN. ASSOCIATE DEGREES IN BUSINESS, ACCOUNTING, ENVIRONMENTAL TECHNOLOGY, ROBOTICS PROGRAM, APPLIED SCIENCE MACHINISTS, WELDERS, EMTs, CYBER SECURITY, COMPUTER SCIENCE.

USE UNM-LA MORE. SET UP A SCHOOL LIKE INNOVATE ACADEMY IN ALBUQUERQUE.

COLLABORATE WITH REGIONAL UNIVERSITIES. MORE TRANSPARENCY. LANL SHOULD LEAD COLLABORATIONS WITH UNIVERSITIES, NOT THE OTHER WAY AROUND.

CONTINUE OUTREACH PROGRAMS TO BE MORE PROACTIVE AT LOS ALAMOS COLLEGE. ONLINE CLASSES FOR COMMUNITY AND STAFF.

PUT EFFORT AND MONEY INTO COLLEGES, CONCENTRATION ON MATH, ENGINEERING, AND PRE-ENGINEERING.

COMMUNICATION

BETTER COMMUNICATION TO HIGH SCHOOL STUDENTS ABOUT PROGRAMS. MORE COMMUNITY WORKSHOPS. PARTNER WITH AGENCIES.

BETTER PR, ADS, FACEBOOK.

I AM VERY HAPPY WITH EDUCATION INITIATIVES - DIRECT INFORMATION WITH SFPS AND OUR TEACHERS' INVOLVEMENT.

I GUESS MORE INFORMATION THROUGH EACH PUEBLO TRIBE'S EDUCATION DEPARTMENT. OUR GOVERNOR'S PLATE IS FULL SO FORWARD EMAIL TO THE PUEBLO ITSELF.

I WANT TO KNOW MORE ABOUT THE LAB'S EDUCATION INITIATIVES.

I WOULD LIKE TO KNOW WHAT HIGH SCHOOLS ARE PART OF THIS INITIATIVE.

INCREASE PR AND ONGOING PROGRAMS.

INFORMATION RECEIVED IS NOT IN-DEPTH

LAB NEEDS DIRECT INVOLVEMENT IN COUNTY/LOCAL GOVERNMENT. FIVE YEARS AGO WE HAD BILL HEINBACH AS OUR LIAISON. HE WAS VERY HELPFUL TO US, BUT NO COMMUNICATION SINCE HE LEFT.

MORE COMMUNICATION WITH TRIBAL GOVERNMENTS TO UNDERSTAND WHAT OUR NEEDS ARE. UNDERSTANDING THE ROLES THAT WE BOTH PLAY AND IDENTIFYING VARIOUS EMPLOYMENT OPPORTUNITIES.

THE PEOPLE OF SANTA FE ONLY HEAR ABOUT THE BAD. LANL NEEDS TO MAKE SURE THEY ARE GETTING THE WORD OUT ABOUT THE GOOD THEY ARE DOING.

THEY DO MAKE THE EFFORT TO TALK TO THE PUEBLOS AND WE WOULD LIKE TO SEE THIS MORE OFTEN.

WE WOULD LIKE TO SEE MORE OUTREACH AND KNOW WHAT'S AVAILABLE AND OFFERED AT LANL.

WE WOULD LIKE TO SEE THE NATIVE AMERICAN TRIBAL GOVERNMENT INCLUDED ON ANY FOCUS GROUPS AND DIALOGUE WITH LANL.

WHAT IS THEIR FIVE YEAR PLAN? WHO IS GOING TO RUN IT AND HOW IS IT GOING TO BE FUNDED?

COORDINATED EFFORT BETWEEN VARIOUS AREAS OF THE LAB. UNIVERSITIES HAVE ONE CONTACT AREA THERE. MY QUESTION ABOUT REQUIREMENTS FOR THE TECH WORKFORCE SHOULD HAVE A SET STANDARD ANSWER. FOR LAB TO HIRE ENGINEERS NEED MANAGERS TO AGREE.

MORE CONSISTENCY AND OUTREACH.

MORE INFORMATION NEEDS TO BE PUT OUT AS TO WHAT IS AVAILABLE FOR THE SCHOOLS.

MORE OUTREACH AND MAKE INFORMATION AVAILABLE.

REACH OUT AND HAVE CONVERSATIONS WITH SCHOOL SUPERINTENDENTS TO FIND OUT WHAT OUR SCHOOLS NEED.

THE LAB SHOULD SPEARHEAD A PRO-SCIENCE PR CAMPAIGN. THE VALUE OF SCIENCE AND CRITICAL THINKING.

CONTINUE CURRENT EFFORTS

CONTINUE AND UPDATE CURRENT EFFORTS.

CONTINUE OUTREACH TO KIDS AND FUND CONTINUED EDUCATION.

CONTINUE TO SUPPORT COMMUNITY

I AM SATISFIED WITH WHAT THEY OFFER.

I AM VERY SATISFIED WITH WHAT THEY DO TO PROVIDE FOR OUR STUDENTS.

I THINK THAT WHAT THE LAB IS DOING IS GOOD. I APPRECIATE THEIR EFFORTS.

I THINK THEY ARE DOING AS MUCH AS THEY CAN. DOING A GREAT JOB AT IT AND CONTINUE DOING IT.

KEEP DOING WHAT THEY'RE DOING. START KIDS OFF THE EARLIEST AGE POSSIBLE.

THEY ARE DOING AN AMAZING JOB. JUST CONTINUE ALL OF THESE ACTIVITIES.

CONTINUE TO SUPPORT EDUCATION IN NORTHERN NEW MEXICO. WE ARE OPEN TO IDEAS AND MORE DISCUSSION, BECAUSE THE LAB GIVES PEOPLE INFORMATION EDUCATION AND A REAL SENSE OF POSSIBILITIES.

THANK YOU LABS FOR WHAT YOU DO. I'D LIKE TO CONTINUE TO SEE EVEN MORE.

EXPAND PROGRAMS

BRING SCIENTISTS TO DO DEMOS AT SCHOOLS. STAFF TO DO ASSESSMENTS IN SCHOOLS. NEED TO DO MORE TRAVEL FOR OUTREACH.

COLLABORATION OF TECHNICAL ADVANCEMENT WITH YOUTH, I.E. CODE DEVELOPMENT.

EXPAND SCIENCE OUTREACH.

I SUGGEST THE LAB HAS A LITTLE MORE INTERACTION WITH K-12 REGARDING PRIMARY ROBOTICS AND OTHER SCIENCE PROGRAMS THAT WILL BE DONE SCHOOL-WIDE.

START HAVING PUBLIC LECTURES (FOR THE GENERAL PUBLIC)

THEY SHOULD SPONSOR A BUSINESS ACCELERATION IN LOS ALAMOS.

THIS AREA COULD BE EXPANDED. EVERYTHING IS ABOUT TECHNOLOGY AND WE NEED TO GET THE KIDS READY AND INVOLVED.

WE WOULD LIKE THE LAB TO BE MORE VISIBLE IN THIS AREA.

FUNDING

FUNDING THAT WAS PULLED BACK HAS HURT OUT HELP IN TECHNOLOGY. IF THEY COULD GO BACK TO THE ORIGINAL AMOUNT.

I THINK IT WOULD BE GREAT IF MORE FUNDING IS GIVEN STATEWIDE. NEW MEXICO IS 49TH IN THE NATION AND IS IN DIRE NEED.

I WORK CLOSELY WITH THE LAB. WE DISCUSS OPPORTUNITIES. I HAVE MORE IDEAS THAN THEY HAVE FUNDS TO SUPPORT THE IDEAS.

INVEST MORE IN REGIONAL ECONOMY. NEED TO TRY TO DIVERSIFY THE ECONOMY SO IT'S NOT SO DEPENDENT ON THE LABS.

JUST KEEP MONEY FLOWING FOR NATIVE AMERICANS. \$25,000 WOULD BE APPRECIATED FOR TRIBES' TRAVEL TIME, SUPPLIES, STEM, STUDENT BEHAVIOR AND WELLNESS, COMMUNITY UNITY AND TO STOP ALCOHOL ABUSE.

THERE NEEDS TO BE A FOCUS ON TAILORING SUPPORT TO THE COMMUNITIES' NEEDS. THERE IS AN IMBALANCE OF FUNDS ALLOCATED TO THE VARIOUS SCHOOLS. UNDER THE UC SYSTEM, THERE WAS A GREATER INVESTMENT IN EDUCATION. NOW THE FOCUS HAS SHIFTED AND IS NOT A PRIORITY NOW.

COLLEGE SCHOLARSHIPS, HIGH SCHOOL FUNDING ACROSS THE BOARD. JUST MORE FINANCIAL HELP FOR EDUCATION.

COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S EDUCATION INITIATIVES (CONTINUED)
VERBATIM RESPONSES

QUESTION 25 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S EDUCATION INITIATIVES?

FUNDING (CONTINUED)

GREAT NEED FOR ADDITIONAL FUNDS FOR SCHOOLS.

I WOULD LIKE TO SEE MORE LOCAL SUPPORT. DIRECT MENTORING IN STEM AND MORE FINANCIAL SUPPORT.

MORE MATH COUNTS COORDINATORS. INVEST MORE MONEY IN ROBO-RAVE. NEEDS MORE THAN STIPENDS TO SUPPORT STEM

MORE MONEY IS NEEDED.

THE LITTLE I KNOW OF LANL FOUNDATION ONLY DOES SMALLER GRANTS AND FACILITATES EMPLOYMENT AND EDUCATION. PLEASE MAKE LARGER GRANTS AVAILABLE FOR LARGER-SCALE INITIATIVES.

GET INPUT

IT BEHOOVES LANL TO DO A TEACHERS' NEEDS ASSESSMENT AND AN ADMINISTRATORS' NEEDS ASSESSMENT. THEN, LOOK AT THE TWO OF THEM TO DISCOVER A VECTOR CONNECTION (I.E. MATH AND SCIENCE ACADEMY MANDATORY ATTENDANCE IS COUNTERPRODUCTIVE). STUDENTS ARE RESISTANT AND DISSENT - TAKES AWAY FERVOR WHEN WHOLE FOCUS IS ON TEACHERS' PROGRAM. IF YOU WANT MSA TO SUSTAIN ITSELF TURN IT OVER TO THE ADMINISTRATION. PROTECT FROM CONTENT FILTERING. NATIVE LANDS ARE BLOCKED BY BUREAUCRACY.

IT SEEMS LAST YEAR EDUCATIONAL PROGRAMS DROPPED WAY OFF. LAB IS NO LONGER LISTENING TO THE NEEDS OF SCHOOLS.

LANL IS A CLOSED NETWORK. THERE NEEDS TO BE MORE DIVERSITY AND OPENNESS TO MORE DIVERSE PEOPLE AND GROUPS.

LANL SHOULD HOLD STEM RELATED FOCUS GROUPS WITH STUDENTS TELLING THE LAB WHAT SUPPORT IS NEEDED TO MEET STUDENTS' NEEDS MORE EFFECTIVELY.

REACH OUT BEYOND EDUCATORS. COLLABORATE WITH OTHER PROFESSIONALS.

RESEARCH SHOWS THAT THE TEACHER IS MORE IMPORTANT FACTOR IN THE CLASSROOM, NOT THE PROGRAM. LANL NEEDS TO FORMULATE A THINK TANK TO GET TEACHERS BETTER TOOLS THAT WILL TAKE THINGS FURTHER FOR STUDENTS.

THINK HOLISTICALLY WITH OTHER COMPANIES SUCH AS COMPUTER SCIENCE, SANTA FE INSTITUTE ADULT EDUCATION

HIRING

I THINK THEY NEED MORE LOCAL PEOPLE HIRED FOR LOWER-LEVEL JOBS AT THE LAB - SECRETARIAL SUPPORT AND PROJECT MANAGEMENT.

RECRUIT TECH MANAGERS FROM BUSINESS SCHOOLS AND COMMUNITY COLLEGES.

PROGRAMS FOR YOUNGER STUDENTS

I WOULD LIKE TO SEE MORE OUTREACH AS FAR AS K-ELEMENTARY TRIBAL SCHOOLS. EXPOSE THE KIDS TO WHAT'S GOING ON AT THE LAB. GIVE PRESENTATIONS AND JOB FAIRS.

I WOULD LIKE TO SEE MORE SCIENCE K-8 AGE APPROPRIATE HERE. ALSO TEACHER TRAINING AND CLASSROOM PROFESSIONALISM.

LOWER GRADES K-8 NEED TO BE INCLUDED IN EDUCATION PROGRAMS.

MORE DIRECT CONNECTION TO LOCAL SCHOOL IN ELEMENTARY LEVELS AS WELL AS SECONDARY EDUCATION.

MORE PROGRAMS FOR KIDS K-8

MORE PROGRAMS LIKE SUPERCOMPUTING, BUT AT A BEGINNING AND INTERMEDIATE LEVEL.

PROGRAMS FOR YOUNGER STUDENTS (CONTINUED)

MY ONLY SUGGESTION IS TO EXPAND A LITTLE MORE BROADLY INTO EARLY CHILDHOOD EDUCATION INCLUDING PREK, THREE AND FOUR-YEAR-OLDS.

OUTREACH TO THE MIDDLE SCHOOL ON CAREER FAIRS SO THEY CAN PREPARE FOR HIGH SCHOOL. WEEKLY ACTIVITIES IN SCHOOLS, DEMOS, LECTURE SERIES GEARED TOWARD K-8

REACH OUT TO OTHER AREAS

EXPAND EDUCATION INITIATIVES TO COVER THE CARLSBAD AREA. MORE SUPPORT TO FOSTER EDUCATION. EXPANDING BEYOND LOS ALAMOS SCHOOLS TO OTHER SCHOOLS NOT A PART OF THE RIO GRANDE CORRIDOR.

EXPANDING SERVICES TO CHAMA VALLEY, ETC. (UPPER NORTHERN PART)

I THINK THE LAB NEEDS TO REACH REMOTE AREAS LIKE THE VILLAGES, MORA AND SAN MIGUEL. IT WOULD BE NICE IF THERE WERE MORE OF A CONNECTION.

LANL MUST REACH OUT FURTHER PAST LOS ALAMOS AND ESPANOLA SCHOOLS TO MORA, MESA VISTA, CHAMA, JEMEZ MOUNTAIN AND JEMEZ VALLEY SCHOOLS.

MORE ACTIVELY INVOLVED IN THE RURAL AREAS. ACTUALLY SENDING VOLUNTEERS TO THE SCHOOLS SO KIDS CAN ASK QUESTIONS AND KNOW THE GOOD THINGS THERE ARE TO DO AT THE LABS.

THEY DO A GOOD JOB, BUT WE WOULD LIKE TO SEE MORE INVOLVEMENT WITH THE PUEBLO OF PICURIS.

CONTINUE TO EXPAND STEM PROGRAM AND ALL OTHER PROGRAMS INCLUDING ROBOTICS. IT WOULD BE GOOD IF YOU INCLUDED PENASCO SCHOOLS AND OTHER RURAL SCHOOLS IN NNM.

GET WITH NEW MEXICO SCHOOL BOARD ASSOCIATION FOR LARGER PRESENCE IN ADDITIONAL DISTRICTS.

I KNOW ESPANOLA GETS A LOT OF ASSISTANCE. LOS ALAMOS DOES OKAY. NEED TO EXPAND EFFORTS TO SMALLER SCHOOLS LIKE CHAMA AND JEMEZ MOUNTAIN AND MESA VISTA. ALTHOUGH, WE ARE GRATEFUL FOR THEIR ASSISTANCE WE HOPE FOR MORE OPPORTUNITIES AND CONSIDERATION.

INCREASE MATH AND SCIENCE IN LOCAL SCHOOLS. WORK WITH EDUCATORS TO PREPARE FOR COLLEGE OTHER THAN LOS ALAMOS. IN SMALL COMMUNITIES.

MORE INITIATIVES ON THE EAST SLOPE IN SANGRE DE CRISTO MOUNTAINS - MORA, RATON, LAS VEGAS, SANTA FE - FINANCIAL ASSISTANCE PROGRAMS.

MORE OUTREACH IN OTHER COUNTIES OUTSIDE LOS ALAMOS AND SANTA FE.

MORE OUTREACH. PARTNER WITH CENTRAL NM AREAS.

NOT ENOUGH OUTREACH OVER ALL COMMUNITIES.

REACH OUT BEYOND LOS ALAMOS TO TRUE NORTHERN NEW MEXICO COMMUNITIES.

REACH OUT BEYOND LOS ALAMOS.

REACH OUT THE ALL THE COMMUNITIES THROUGHOUT NEW MEXICO NOT JUST THE NORTHERN COMMUNITIES.

REACH OUT TO MORE PUBLIC SCHOOLS.

REACH OUT TO OTHER GROUPS OTHER THAN NATIVE AMERICANS.

INCLUDE CHARTER SCHOOLS BY CREATING A SANTA FE GROUP OF CHARTER SCHOOLS THAT WILL BE INCLUDED IN LANL'S FUNDING. INQUIRY-BASED SCHOOLS.

THE HOME SCHOOL COMMUNITY DOESN'T GET REACHED LIKE PUBLIC SCHOOLS DO. WE WOULD LIKE TO PARTICIPATE IN SUPER-COMPUTING CHALLENGE, CYBER SECURITY PROGRAMS, AND MENTORING PROGRAMS.

THE NATIVE AMERICAN COMMUNITIES WOULD LIKE TO TAKE ADVANTAGE OF ANY OPPORTUNITIES.

WE WOULD LIKE TO SEE MORE COLLABORATION AND TRANSPARENCY BETWEEN LANL AND SAN FELIPE PUEBLO.

COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S EDUCATION INITIATIVES (CONTINUED)
VERBATIM RESPONSES

QUESTION 25 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S EDUCATION INITIATIVES?

SCHOLARSHIPS

LOWER THE REQUIREMENT FOR SCHOLARSHIPS TO THE SAME AS THE LOTTERY - TO 2.5 GPA. THE NNM AREA HAS A POOR POPULATION AND KIDS CANNOT AFFORD THE PRIVATE SCHOOLS THAT ARE AVAILABLE IN OTHERS AREAS LIKE ALBUQUERQUE AND SANTA FE.

SCHOLARSHIPS BE SPREAD OUT MORE

THEY HAVE DECENT SCHOLARSHIPS, BUT IT DEPENDS ON WHO IS IN OFFICE - IT TRICKLES DOWN.

THINGS ARE GOOD

WHAT YOU ARE DOING IS VERY, VERY GOOD. EXCELLENT. SOME MORE EARLY EXPOSURE TO STEM. STUDENTS DO NOT BELIEVE THEY CAN DO STEM SO WE NEED TO BE MORE CONSISTENT.

I THINK THAT I HAVE SEEN THEIR IMPACT IN THE CLASSROOM AND IT'S OK.

LAB HAS BEEN VERY HELPFUL. OUR SUPERINTENDENT LEFT AND DID NOT FILL OUT FORMS. THEY SENT AN EMAIL TO US AND TOLD ME I HAD TO FILL THEM OUT ASAP. THEY TOOK EXTRA STEPS TO HELP ME IN MY NEW ROLE.

SCIENCE ACADEMY IS DONE WELL. LANL FOUNDATION IS FANTASTIC. VALLEY SCHOOL INTEGRATES STEM. GREAT CURRICULUM MATERIALS. SEND OUR 'KIT' FOR TEACHERS, COACHES, AND STUDENTS.

THANKFUL FOR IT.

THEY DO A GOOD JOB IN THIS AREA.

THEY DO WELL. HIGH SCHOOL STEM PROGRAM IS EXCELLENT. RESEARCH AND DEVELOPMENT DEPARTMENT MENTORS STUDENTS AS INTERNS.

WE ARE ON THE RIGHT TRACK.

WE ARE PLEASED WITH COMMUNITY RELATIONS SUPPORT. LANL HAS BEEN A TREMENDOUS HELP WITH SHELVING, DESKS, AND FILING CABINETS.

TRAINING/INTERNSHIPS

BRING BACK INTERNSHIPS FOR SKILLS SUCH AS PLUMBING, WELDING, ETC.

CERTIFICATE PROGRAMS AND INDUSTRIAL TRAINING PROGRAMS.

HIGH SCHOOL SENIOR TRAINING IN THE LABS.

I THINK THE LAB NEEDS TO PUT MORE EMPHASIS ON TRAINING TRADES.

I WOULD LIKE TO SEE LANL MENTOR OUR 5TH AND 6TH GRADERS IN SCIENCE AND ENGINEERING IN SUMMERTIME, NOT JUST BOOKS BUT HANDS-ON IN ADDITION TO THE BRADBURY MUSEUM.

INCREASED OPPORTUNITY FOR EDUCATIONAL SCHOLARSHIPS AND INTERNSHIPS FOR OUR STUDENTS. I WOULD LOVE TO SEE MORE OPPORTUNITIES.

TRAINING/INTERNSHIPS (CONTINUED)

I'VE BEEN INVOLVED WITH LANL AND AM VERY SATISFIED WITH THEM. NEED OTHER OPPORTUNITIES LIKE SUPERCOMPUTING CHALLENGE. BRING BACK INTERNSHIP PROGRAM WHERE STUDENTS ARE 'CO-OPTED' FOR SIX MONTHS IN LANL DEPARTMENTS.

WELDING APPRENTICESHIPS, DEGREES IN NUCLEAR ENGINEERING AT UNM

MORE MENTORING WITH NEEDY CHILDREN AT NNM SCHOOLS - YOUNG INTERNS AT LANL WHO WERE FROM NNM SCHOOLS.

NEED TO RECRUIT NM STUDENTS FOR UPPER-LEVEL LANL JOBS. SUMMER INTERNSHIPS WITH UNM, NNMCC, SFCC WILL HELP OUR STUDENTS TO GET LANL JOBS.

NOT EVERYONE IS A PHD, SHOULD PROVIDE EDUCATION AND TRAINING IN ELECTRICAL, PLUMBING AND SO ON. THE LAB NEEDS PLUMBERS AND ELECTRICIANS.

PROVIDE INTERNSHIPS TO REGIONAL NNM STUDENTS.

SPEND MORE TIME AT THE SCHOOLS TO EDUCATE WHAT ALL DIFFERENT TYPES OF SKILLS ARE AVAILABLE, NOT JUST SCIENTIST. CHILDREN CAN THEN BEGIN VOCATIONAL TRAINING EARLY FOR JOBS.

NEED TO FOCUS ON ENTREPRENEURSHIP AND BUSINESS IN THE SCHOOLS.

OTHER

LANL IS A GREAT COMMUNITY PARTNER. HOWEVER, WE TEACH OUR STUDENTS A LOVE FOR THE ENVIRONMENT AND WE ARE CONCERNED ABOUT THE FINDINGS AND REMOVALS OF TOXIC WASTE. SO IT TARNISHES LANL'S IMAGE.

MORE FLEXIBLE ON TIMES, MORE INFORMAL SO PEOPLE CAN JUST DROP IN TO GET BUSINESS START-UP ADVICE.

I DEFINITELY WANT THEM TO SUPPORT ALL GRADE LEVELS. MY WORK ON 'FUTURE CITIES' WITH AMY SUN. PLEASE SEND CONNECTIONS NEWSLETTER TO ME AT HPHILLIPS@TTSCHOOL.ORG

LAB NEEDS TO ADD BACK STAFF THAT WAS PART OF EDUCATION OUTREACH. THEY ARE DOWN TO ONE PERSON WHEN THEY HAD THREE PEOPLE AT ONE TIME BEFORE.

LEARN MORE WITH PERSON - ONE ON ONE TYPE SITUATION

MORE ONLINE OPPORTUNITIES.

MORE TIME TO GIVE TO THE CLASSROOM

NEED TO REASSESS THE EDUCATIONAL SYSTEM.

COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S ECONOMIC DEVELOPMENT INITIATIVES VERBATIM RESPONSES

QUESTION 26: DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S ECONOMIC DEVELOPMENT INITIATIVES?

COLLABORATION WITH GOVERNMENT

PARTICIPATE IN REGIONAL COUNCIL OF GOVERNMENTS.

PARTNERSHIP WITH DOE

WORK WITH COUNTY COUNCIL ON LONG-RANGE STRATEGIC PLAN FOR INFRASTRUCTURE.

WORK WITH LOCAL GOVERNMENTS - COMBINED EFFORTS WITH CITY AND COUNTY

COMMUNICATION

AS A REPRESENTATIVE OF SAN FELIPE PUEBLO, WE WOULD LIKE MORE INFORMATION ABOUT WHAT LANL'S INITIATIVES ARE.

CONTINUE EXISTING PROGRAMS TO KEEP BUSINESSES TIED TO THE COMMUNITY. MORE PUBLICITY.

GET MORE OUT IN THE RURAL AREAS TO LET PEOPLE KNOW GOOD THINGS THAT ARE OFFERED.

GREAT WITH LOCAL MANUFACTURING COMPANIES. AN INTERNET PORTAL ACCESSED BY LOCAL BUSINESSES AND DISPLAYING GOODS AND SERVICES THAT THEY PROVIDE LOCALLY WOULD BE GREAT.

HAS BEEN TRIBAL LIAISON MEETING WITH COUNCILS. REACH OUT TO US MORE THAN ONCE PER YEAR. LIAISON FROM SAN ILDEFONSO RETIRED AND HE WAS THE ONE WHO INFORMED US BACK THEN.

I THINK LAB SHOULD IMPROVE COMMUNICATION WITH TRIBAL GOVERNMENT IN THAT AREA.

INCREASED PUBLICITY

MAKE PROGRAMS MORE ACCESSIBLE TO BUSINESSES. BETTER COMMUNICATION AND MORE OUTREACH TO SMALL BUSINESSES. USE THE CHAMBER FOR COMMUNICATIONS TO SMALL BUSINESSES.

MAYBE DO MORE MARKETING, PROMOTION, AND COMMUNICATION TO ACADEMIC LEADERS. INCUBATORS FOR NEW BUSINESS FOR 8 YEARS AT COLLEGE. STRATEGICALLY WE ARE COLLABORATING WITH LANL IN TERMS OF ENTREPRENEURSHIP AND TRAINING IN TERMS OF BUSINESS DEVELOPMENT.

MORE COMMUNICATION IS NEEDED. GIVE MORE ATTENTION TO ECONOMIC DEVELOPMENT INITIATIVE. WE NEED TO COMMUNICATE OUR NEEDS AND THEY NEED TO RESPOND WITH WHAT THEY CAN DO.

MORE OUTREACH.

MORE SMALLER GROUP PRESENTATIONS.

PROVIDE REAL-TIME WEBSITE FOR BID OPPORTUNITIES AND INFORMATION. GET RID OF CLOSED-DOOR PROCESSES.

SEND LIAISON TO JOBS COUNCIL GROUP TO LET PEOPLE KNOW WHAT KIND OF INITIATIVES THEY HAVE.

SUMMIT, CONFERENCE FOR INTERESTED PARTIES.

TO CREATE NEW MECHANISMS FOR NON-PROFITS AND SMALL BUSINESSES TO BETTER COMMUNICATE WITH LANL EMPLOYEES.

WE WOULD LIKE TO HAVE THE OPPORTUNITY TO BID AND ATTRACT SOME OF THE CONTRACTS THE LAB HAS TO OFFER.

WE WOULD LIKE TO SEE AN EMAIL OR NEWSLETTER ABOUT ANY OFFERS AND INFORMATION.

CONTINUED CURRENT EFFORTS

CONTINUE TO ASSIST SMALL BUSINESSES. ALREADY DOING IT VERY WELL.

KEEP IT GOING

KEEP LOOKING FOR PEOPLE THAT HAVE IDEAS AND HELP PUT THOSE IDEAS INTO PLAY.

KEEP ON DOING A GOOD JOB.

KEEP UP COMMUNICATION AND INITIATIVES WITH NATIVE AMERICAN GROUPS.

LAB HAS TO KEEP GOING WITH SUCCESSFUL TENACITY AND STICK-TO-IT-TIVENESS BOTH IN ECONOMIC DEVELOPMENT AND IN EDUCATION OUTREACH.

EDUCATION

ANYTHING TO CONNECT SOCIOECONOMIC VOCATIONAL PIECES SO STUDENTS CAN DO STEM. THERE ARE A LOT OF COOL WAYS TO HIGHLIGHT WELDING, ELECTRICAL, MACHINE SHOP, CARS PARTS, OTHER NEEDED BUSINESSES IN LOCAL COMMUNITY. EXPLAIN NUANCES AND AVAILABLE SCOPE OF POSSIBILITIES TO TRANSFER QUESTIONS INTO PASSION.

BELIEF SYSTEM SUPPORTING A PARADIGM SHIFT. TEACHERS NEED BETTER MENTORS IN THE WORKFORCE WHO WILL EXCITE STUDENTS ABOUT THEIR CAREER AND ALLOW CONNECTIONS TO BE MADE.

ENTREPRENEURSHIP FOR STUDENTS. TEACH MIDDLE SCHOOLERS IN STEM. ECONOMIC DEVELOPMENT TAUGHT BY HAVING STUDENTS CREATE OR MODIFY AN EXISTING PRODUCT. TRAIN STUDENTS ABOUT GREAT OPPORTUNITIES THAT EXIST FOR THEM

HOW COULD LANL REACH OUT TO OTHER TEACHERS. NEED A MEETING FOR EDUCATORS AT LANL WITH NNM SUPERINTENDENTS AND MORE TEACHERS AND PRINCIPALS INVOLVED. CAN DO THIS THROUGH CONNECTIONS NEWSLETTER.

I AM HAPPY THAT THEY ARE HELPING MORE NORTHERN NEW MEXICO PEOPLE. NORTHERN NEW MEXICO COLLEGE CAN HELP WITH THEIR WORKFORCE.

I THINK IT WOULD BE TO CLOSELY PARTNER WITH NEARBY COLLEGES. 2,000 PLUS JOBS LABORATORY KNOWS.

BREAKFAST INCLUDES 'POWER PEOPLE'. UNM LOS ALAMOS HAVE STUDENTS READY TO APPLY THEIR EDUCATION AT LANL IN APPLIED SCIENCE.

NEXT GENERATION NEEDS BETTER EDUCATIONAL OPPORTUNITIES SO THEY DON'T LEAVE THE COMMUNITY. THE SCHOOLS ARE CREATING THE NEXT GENERATION OF LEADERS SO THE SCHOOLS NEED TO BE SUPPORTED.

EXPAND REACH

CONNECT MORE WITH SMALL BUSINESSES IN RURAL AREAS TO USE THEM.

EXPAND TO UPPER NORTHERN PART OF NM

INVOLVEMENT IN COMMUNITY ON THE EAST SLOPE. THERE IS A LOT OF OUTREACH.

INVOLVING MORE OF A LANL PRESENCE IN PECOS. FOR EXAMPLE, BANNERS FOR OUR GYMNASIUM SAYING LANL SUPPORTS THIS SCHOOL.

MORE REGIONAL INVOLVEMENT.

NEED TO REACH OUT TO RURAL AREAS.

REACH OUT TO THE WHOLE STATE NOT JUST THE NORTHERN COMMUNITIES.

STRONGER PARTNERSHIPS OUTSIDE OF TARGETED AREAS.

THEY NEED TO BE MORE INCLUSIVE WITH PARTICIPANTS AND WITH OTHER ENTITIES IN THE REGION.

WE WOULD LIKE TO SEE THEM BE MORE ACTIVE IN THE RURAL AREAS. OUR RURAL AREAS NEED MORE STORES.

FUNDING

COMMITMENT TO CONTINUED INVESTMENT IN AREA. RESTORE PREVIOUS FUNDING LEVELS.

CONTINUE FUNDING CURRENT PROGRAMS

CONTINUE TO ASSIST BUSINESSES AND NON-PROFITS. CONTRIBUTE FUNDS. PARTNER WITH THE STATE MORE.

DOUBLE FUNDING FOR VAF AND FEYNMAN CENTER.

EXPAND FUNDING.

I DON'T KNOW IF THEY CAN PROVIDE MORE FUNDING TO HELP THE ECONOMY. CREATE A SMALL BUSINESS INCUBATOR TO ADVISE HOW TO START AND MAINTAIN THEM FOR TWO TO THREE YEARS AND THEN TURN THEM LOOSE. FOR EXAMPLE, AN ACCOUNTING BUSINESS. THIS WILL RESULT IN CREATED JOBS.

COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S ECONOMIC DEVELOPMENT INITIATIVES (CONTINUED)
VERBATIM RESPONSES

QUESTION 26 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S ECONOMIC DEVELOPMENT INITIATIVES?

FUNDING (CONTINUED)

I WISH THEY WOULD BE MORE INTERESTED IN FUNDING SMALLER BUSINESSES. YOU CAN ONLY APPLY FOR VAF IF YOU ARE IN A CLIENTELE STAGE.
LAB MANDATE COUNTY SHARE IN WEALTH IN TAX AREA WITH SURROUNDING COUNTIES.
MORE FINANCIAL SUPPORT THROUGH THE SPD
MORE FUNDING AVAILABLE. JOBS FOR THE REGIONAL ECONOMY.
SPENDING MORE MONEY LOCALLY WITH SMALL BUSINESSES. CONTINUE TO PROVIDE FUNDING FOR NON-PROFIT AND MATCH PROGRAMS.
TO PROVIDE MORE MONEY FOR THE RDC AND INCREASE FUNDING BACK TO PRIOR SPENDING LEVELS. LAID OFF EMPLOYEES. FOR INSTANCE, RDC'S ECONOMIC DEVELOPMENT INITIATIVES LIKE LONG TERM GRANTS HAVE BEEN LOST. ALSO THEY ARE DOWN TO ONLY TWO OR THREE EMPLOYEES.

GET INPUT

CAN WORK WITH POST-SECONDARY INSTITUTIONS TO DEVELOP IDEAS RESULTING IN CREATING MORE MANUFACTURING IN THE STATE.
HOLD ADDITIONAL WORKSHOPS FOR CONTRACTORS, ROUND TABLE DISCUSSIONS WITH COMMUNITY LEADERS.
HOLD SYMPOSIUM WITH LOCAL BUSINESSES TO LET THEM KNOW THEIR NEEDS SO LOCAL BUSINESSES COULD ACCOMMODATE THOSE NEEDS.
LABS COULD DO BETTER WORKING WITH GROUPS CONNECTED WITH THEM
LANL NEEDS TO UNDERSTAND THE NEEDS OF THE ENTIRE LOCAL BUSINESS COMMUNITY, NOT JUST WHAT AFFECTS LANL ALONE.
NEED TO REALLY LISTEN TO PEOPLE AND DO WHAT IS REASONABLE TO ADDRESS CONCERNS.
REACH OUT TO THE CITY GOVERNMENTS IN LAS VEGAS TO FIND OUT WHAT NEEDS TO BE STARTED UP, NOT JUST WHAT SMALL BUSINESSES THAT EXIST NEED IN HELP
THE PERCEPTION IS THAT LANL IS NOT LISTENING TO MEMBERS OF THE COMMUNITY.

HIRING

HIRE OUTSIDE PROFESSIONALS TO HELP WITH THEIR PROGRAMS.
JUST MORE SUBCONTRACTORS TO DO ACTUAL ENVIRONMENTAL WORK THROUGH EXISTING CONTRACTORS.
MAKE THEM MORE CONNECTED TO THE WORKFORCE PIPELINE TO IMPROVE HIRING IN SMALL BUSINESSES.
MORE UNDERSTANDING AND USE OF LOCAL TALENT WITHIN THE LAB
PARTNER WITH STATE AND LOCAL TO CREATE BETTER PAYING JOBS FOR LOCAL PEOPLE NOT FOR OUT OF STATE PEOPLE.
THEY HAVE INCORPORATED MORE DIVERSE WORKFORCE TRAINING AND DEVELOPMENT INITIATIVES WHICH IS GREAT.
WE APPRECIATE THEIR EFFORTS. WE WOULD LIKE TO HAVE THE RECRUITERS BE VERY SPECIFIC ABOUT SECURITY CLEARANCE FOR EACH JOB SO THE APPLICANTS CAN BE AWARE OF THE THOROUGH BACKGROUND CHECKS. THIS WOULD SAVE TIME AND EFFORT.
WE WOULD LIKE TO SEE MORE JOBS CREATED FOR THE NATIVE AMERICAN POPULATION.
WORK WITH THE COLLEGE MORE TO DO INTERNSHIPS SO THEY CAN HIRE LOCALLY, NOT FROM ALL OVER THE COUNTRY
WORKFORCE NEEDS WHAT LANL IS LOOKING FOR IN A PERSON SO THEY CAN HELP PREPARE UNEMPLOYED TO BE HIRED.

LOCAL BUSINESS

DO MORE TO PROCURE LOCAL GOODS AND SERVICES. DO MORE BUSINESS RETENTION AND EXPANSION EFFORTS. EMPHASIS ON BUSINESS IN REGION. CREATE AN OFFICE TO WORK WITH GOVERNMENTAL AGENCIES (NEEDS TO BE WELL-FUNDED) TO CREATE AND SUPPORT BUSINESS GROWTH.
GREATER SUPPORT OF LOCAL BUSINESSES
INVOLVE NORTHERN NEW MEXICO BUSINESSES FIRST. DO NOT HIRE OUT-OF-STATE COMPANIES.
LANL IS TRYING TO SELF-PERFORM MANY TASKS THAT WOULD BE BETTER TO CONTRACT TO MORE QUALIFIED LOCAL BUSINESSES.
LOS ALAMOS NEEDS SMALL BUSINESS HELP, ESPECIALLY WITH THE HIGH RENT.
MORE INTERACTION WITH THE BUSINESS COMMUNITY.
MORE PROGRAMS FOR SMALL BUSINESSES IN THE AREA. MORE EFFECTIVE AND REALISTIC OPPORTUNITIES FOR LOCAL BUSINESSES TO COMPETE FOR CONTRACTS.
PARTNERSHIP WITH LOCAL BUSINESSES.
REACH OUT TO LOCAL BUSINESS. STOP OUT OF STATE CONTRACTING.
START-UP BUSINESS EMPHASIS ON LOCAL PRODUCTS. LANL NEEDS TO COMMIT TO BUYING PRODUCTS FOR FIVE YEARS SO THAT SMALL BUSINESSES CAN STABILIZE.
SUPPORT. DON'T BYPASS THE SMALL BUSINESS COMMUNITY.
TAKE LEADERSHIP TO HELP SMALL LOCAL BUSINESSES.
VAF IS IMPACTFUL. MORE RESOURCES FOR VAF TO HELP OVER MANY YEARS. MORE OPPORTUNITIES FOR HIGH TECH JOBS AND BUSINESSES OUTSIDE THE LAB.
WE JUST NOTICED THAT WITHIN THE LAST 3-4 YEARS LANL HAS SLOWED DOWN THEIR HELP WITH SMALL BUSINESSES.
WORK MORE WITH SMALL BUSINESSES. PAYMENTS DON'T COME THROUGH IN A TIMELY MANNER. 10 DAYS FOR PAYMENTS IS NOT POSSIBLE FOR MOST.

STREAMLINE PROCESS

I THINK IT IS GREAT, BUT HIRING PROCESS IS TOO LONG DUE TO BACKGROUND CHECK AND SECURITY CLEARANCE. VETERANS SHOULD BE EXPEDITED AS MILITARY. THEY ARE TAKING 90 DAYS TO GET THE FIRST PAYCHECK. LANL LOSES A LOT OF TALENT TO TEXAS FOR THIS REASON.
INTERNAL POLICIES AND PROCEDURES FOR PROCUREMENT HAVE BECOME TOO COMPLICATED FOR SMALL BUSINESSES.
JOINT PROJECTS. MINIMIZE CONTRACT BUREAUCRACY. ASSIST IN CONTRACT PROTOCOL. FAST-TRACKING FOR NEW BUSINESS.
MORE ONE-TO-ONE VISITS WITH INDIVIDUALS. AVOID ALL THE RED TAPE.
ONE PAGE LICENSE AGREEMENT, PLEASE.
STREAMLINE PROCUREMENT PROCESS.

COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S ECONOMIC DEVELOPMENT INITIATIVES (CONTINUED)
VERBATIM RESPONSES

QUESTION 26 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S ECONOMIC DEVELOPMENT INITIATIVES?

TECH TRANSFER

BETTER TECH-TRANSFER FOR PEOPLE TO STAY IN THE LOCAL COMMUNITY.
FEYNMAN CENTER DOES GREAT WORK. CONNECTING MORE PEOPLE WITH THE ECONOMIC NEEDS OF THE COMMUNITY. TECHNOLOGY TRANSFER NEEDS TO LOOK AT THE SPECIFIC NEEDS OF OUR COMMUNITY.
FEYNMAN CENTER MAKES IT DIFFICULT FOR START-UPS. TOO MANY LEGAL OBSTACLES.
MORE TECH-TRANSFER. HELP LOCAL BUSINESSES.

THINGS ARE GOOD

DOING A GREAT JOB AS LEADERS IN THE COMMUNITY
DOING A GREAT JOB.
IN LIGHT OF THEIR BUDGET CONSTRAINTS THE LAB IS NOT DOING TOO BAD.
KEEPING PEACE BETWEEN THE COMMUNITY AND THE LAB. EXCELLENT STAFF.
SEEMS TO BE DOING A PRETTY GOOD JOB. I AM NOT AS FAMILIAR WITH IT AS I ONCE WAS.
THE LAB ALREADY DOES A WONDERFUL JOB. REGARDING BIDDING ON CONTRACTS, BUSINESSES NEED TO BE BETTER PREPARED. BOTH SIDES NEED TO PUT IN MORE EFFORT.
THEY ARE DOING GOOD IN THIS ONE.

OTHER

DOING GREAT BUT WOULD LIKE TO SEE THEM DO MORE, PURCHASE MORE GOODS AND SERVICES.
I CAN ONLY SPEAK TO SUB-CONTRACTING. THE LAB KEEPS OUR FEET TO THE FIRE MAKING US SUBMIT OUR ANNUAL ECONOMIC DEVELOPMENT SPECIFIED PLAN. LATITUDE GIVEN IF WE CONTRIBUTE TO ECONOMIC DEVELOPMENT AND COMMUNITY DEVELOPMENT WITH A CLEAR MISSION STATEMENT.
I'D LIKE TO SEE THE SMALL BUSINESS OFFICE HAVE MORE COLLABORATION WITH THE PTAP. RIGHT NOW THEY ONLY DO A LITTLE OUTREACH. PLEASE SEND AN EMAIL TO RICHARD.ASENAT@SFCC.EDU
INCREASE THEM. BE MORE PROACTIVE.
MORE CONSISTENCY. NO LEVELS OF ACCOUNTABILITY.
MORE, IN GENERAL.
OPEN UP THE PROCESS TO EVERYONE AND BE MORE DIVERSE.
PICK ONE PROGRAM AND STICK TO IT.
PLEASE CALL ME AT C4 ENTERPRISES AT 575-756-2643 OR 505-603-8530. WE SELL SAFETY CLOTHING AND BOOTS.
SCIENTISTS SHOULD BE ABLE TO TAKE A LEAVE TO WORK ON INVENTIONS AND PROFIT AND BE ABLE TO GO BACK TO THE LAB.
STRENGTHEN OUR RELATIONS, UTILIZE OUR RESOURCES TO STRENGTHEN OUR ECONOMY AND WORK TOGETHER AS A PARTNER.
THE MORE THEY HAVE THE BETTER IT WORKS.
THEY NEED A GOOD DIRECTOR OF THE REGIONAL DEVELOPMENT CORPORATION.
THEY NEED TO PAY THE SUBCONTRACTORS IN A TIMELY MANNER
THEY SHOULD STOP PAYING EXORBITANT RENTS AND PUT THEIR OFFICES ON LAB PROPERTY.
WORK WITH NM BUSINESS DEVELOPMENT CENTERS AROUND NM - 19 SITES.

COMMENTS REGARDING LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS VERBATIM RESPONSES

QUESTION 27: DO YOU HAVE ANY OTHER COMMENTS ABOUT THE LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS?

CONTINUE CURRENT EFFORTS

CONTINUE SUCCESSFUL PROGRAMS.

I GUESS CONTINUE FUNDING MOSTLY EDUCATION AND SCHOOLS.

THEY NEED TO CONTINUE WHAT THEY ARE DOING AS THEY REALLY HAVE HELPED US AT SAN FELIPE ELEMENTARY SCHOOL.

TO CONTINUE TO PROVIDE A GRANT WRITER FOR NON-PROFITS TO WRITE THEIR PROPOSALS AS A FREE SERVICE.

EXPAND PARTNERSHIP

CONTRIBUTE TO A MORE DIVERSE OR EXTENSIVE ARRAY OF NON-PROFITS.

COULD EXPEND OTHER PARTNERSHIPS. MORE INNOVATION NEEDED.

ESTABLISH LONG-STANDING RELATIONSHIPS WITH A WIDER SCOPE OF NON-PROFITS, I.E. HOMELESSNESS, HUNGER, ETC.

FOR THE LAB TO LOOK AT FUNDING MORE NON-PROFITS. HELP WITH MOST VITAL PROGRAMS IN OUR COMMUNITY AND ESPECIALLY HOMELESSNESS.

I THINK WE NEED A BROADER SCOPE OUTSIDE OF STEM DISCIPLINES NOT ALL STUDENTS WANT THAT. NEED TO FUND NON-TECHNICAL.

I WOULD LIKE TO SEE MORE SUPPORT FOR THE UNITED WAY OF NEW MEXICO.

LANL SHOULD BE MORE VISIBLE IN THE COMMUNITY NOT JUST BEHIND LOCKED DOORS DOWNTOWN AND THE CHECK RECEIVE IN THE MAIL (WHICH WE DO APPRECIATE).

MORE MONETARY DONATIONS TO NON-PROFITS.

MORE OUTREACH INITIATIVES ON THE EAST SIDE OF THE MOUNTAIN.

MORE OUTREACH WITH THE RURAL AREAS

SPENDING TOO MUCH MONEY TO ONE NON-PROFIT. NEED TO SPREAD OUT MORE.

WIDEN SCOPE. MORE OPENNESS

IDENTIFY NEEDS

JUST COMMUNICATE TO SEE WHAT GAPS CAN BE FILLED AND PROVIDE OPPORTUNITIES.

KEEP TRYING TO ENGAGE OUR NON-PROFIT ORGANIZATIONS AND GET TO KNOW THEIR NEEDS.

NEED MORE INFORMATION

I DON'T KNOW HOW INVOLVED THE LAB HAS BEEN. I AM NOT AWARE OF ANY NON-PROFITS.

I DON'T KNOW THAT MUCH ABOUT THE LAB'S WORK WITH NON-PROFITS

I DON'T KNOW WHAT THEY'RE DOING IN THIS AREA SO I WOULD LIKE TO SEE MORE INFORMATION

I NEED MORE INFORMATION ABOUT AVAILABILITY OF LAB'S HELP FOR NON-PROFITS.

I WOULD LIKE TO KNOW WHAT THEY'RE GIVING PERCENTAGE IS TO THE VARIOUS NON-PROFITS. DON'T FORGET THE SMALLER GRASSROOTS NON-PROFITS THAT HAVE A GREAT IMPACT AND ARE WORKING HARD FOR THE COMMUNITIES.

LET THE PUBLIC BE MORE INFORMED AS TO WHAT DIFFERENT NON-PROFITS THEY HELP

MORE OUTREACH INFORMATION ON WHAT IS AVAILABLE.

SPECIFIC PROJECT SUGGESTIONS

BACKPACK PROGRAM IS THE ONLY ONE. ALSO STEM FIELD TRIPS FOR ONE DAY TO GET NNM SCIENCE JUICES FLOWING FOR OUR STUDENTS.

HELP FUND THEN. ESPECIALLY GIRLS, INC. THAT FOCUSES ON STEM.

I WISH LANL COULD SUBSIDIZE A SUBSTANCE ABUSE COUNSELING FACILITY FOR AREA FAMILIES WHO HAVE NO INCOME.

LAB NEEDS TO GET INVOLVED WITH MORE ORGANIZATIONS LIKE EMPLOYEE ASSISTANCE PROGRAMS.

MENTAL HEALTH SERVICES NEED TO BE INCORPORATED IN THEIR EFFORTS TO WORK WITH NON-PROFITS.

MENTORSHIPS SPONSORED THROUGH NON-PROFITS.

OVERALL, MORE ROBUST HANDS-ON EFFORT ON LOCAL ISSUES LIKE BEHAVIORAL HEALTH. MYTHBUSTING ACCURATE INFORMATION ON TREATMENT HOW AFFECTS SECURITY CLEARANCES AT THE LAB.

TALPA COMMUNITY CENTER WOULD APPRECIATE HELP FROM THE LABS.

THERE IS AN OUTREACH PROGRAM IN NM. WOULD LIKE LANL TO GIVE TO FAITH-BASED GLORIETTA CAMP IN SANTA FE. ALSO, FIRST INTERNATIONAL LEGO LEAGUE TEAM, KIDS PROGRAMMING CLASSES AND NXT-EN3 ROBOTICS PROGRAM COMPETITION

STRATEGIC COLLABORATION

I JUST THINK REGIONAL MEETINGS OF ALL NON-PROFITS IN SANTA FE SHOULD TAKE PLACE.

I THINK THEY DO QUANTITY OVER QUALITY. LAB TRYING TO DO WHAT EVERYONE WANTS AS OPPOSED TO STRATEGIC EFFORTS WITH JUST A FEW OF THEM.

NON-PROFIT SMALL STEERING COMMITTEE - 5 MOST PROGRESSIVE PROGRAMS TO STEER 5 MOST EFFECTIVE NON-PROFITS IN NNM. THEN REPLICATED AND DONE IN JUAREZ CONSULATE IN MEXICO CITY. 50 GIRL STUDENTS AGES 12-16 WERE DEVELOPMENT IMPLEMENTATION IN MARCH 2015. NOT TRADITIONAL STEM. MILLENNIALS ENTITLED PROGRESSIVE NOT TRADITIONAL BETTER MANAGEMENT OF RESOURCES.

COMMENTS REGARDING LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS (CONTINUED)
VERBATIM RESPONSES

QUESTION 27 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS ABOUT THE LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS?

THINGS ARE GOOD

ARE DOING A GOOD JOB - ARE MORE THAN WILLING TO HELP AND PLEASE CONTINUE TO DO SO.
DOING A GOOD JOB. EXCELLENT.
HAPPY ABOUT 'VISIBLE TEAM' MELTS ART AND SCIENCE. 3-D MODELING RENDERINGS FACILITATES CREATIVITY FOR NEW APPLICATIONS.
I AM VERY HAPPY WITH THE LAB. THEY ARE NOT ACTING LIKE SCHOLARS IN THE IVORY TOWER. THEY LEND THEIR KNOWLEDGE, SUPPORT, AND HELP. LITERATURE DANISH PACIFIC THEATER WOULD LIKE LANL TO HELP WITH FUNDING.
I ASSUME THEY DO HELP A LOT.
I DO SEE A LOT OF AFTER SCHOOL PROGRAM PARTICIPATION. AFTER SCHOOL STEM INITIATIVES, I.E. SOLAR CARS, SUPERCOMPUTING, NM MESA, ISEC, LANL FOUNDATION.
I THINK THEY DO WELL IN THIS AREA.
I THINK WHAT THEY DO ALREADY IS GREAT AND A LOT OF NEED HERE. THE LAB HAS HELPED FOLKS IMPROVE A LOT IN LIFE. MADE A WISE INVESTMENT. IF YOU GIVE A MAN A FISH HE IS FED FOR A DAY, BUT IF YOU TEACH A MAN TO FISH YOU FEED HIM FOR A LIFETIME.
I'M NOT TOO FAMILIAR WITH THESE EFFORTS, BUT I HEAR THEY'VE BEEN FRUITFUL IN THIS AREA.
LAB DOES A LOT OF WORK WITH VARIOUS NON-PROFITS. MY WORK OVERLAPS - EARLY CHILDHOOD, MATH SCIENCE ACADEMY, AND OTHER ECONOMIC OPPORTUNITIES.
LANL DOES A GREAT JOB
LANL'S OUTREACH TO NON-PROFITS IS FABULOUS.
ON TOP OF IT.
PARTNERSHIP WITH RDC IS GOOD.
THEY ARE DOING A GOOD JOB IN THIS AREA.
THEY ARE DOING A PRETTY GOOD JOB OVERALL.
THEY ARE DOING WELL IN THIS AREA
THEY DO A GREAT JOB.
THEY DO A REALLY GOOD JOB SUPPORTING FOR-PROFIT AND NONPROFITS IN A BALANCED WAY.
THEY DO AN EXCELLENT JOB.
THEY DO AN EXCELLENT JOB.
THEY DO GOOD IN THIS AREA
THEY'VE DONE AN OUTSTANDING JOB.
UNITED WAY PROGRAM IS GREAT.
WE HAVE ENJOYED A GREAT EFFORT ON OUR PART AND ON LANL'S PART. IT HAS BEEN AN EXTRAORDINARILY GOOD PARTNERSHIP.
WORK WITH THEM - WOULD NOT BE AS EFFECTIVE IF NOT FOR THEM

OTHER

DISAGREE WITH MATCHING
I KNOW TAOS COMMUNITY RELATIONS DEPARTMENT HAS SOMEONE IN TOWN THAT WORKED WITH OUR LOCAL NON-PROFITS.
I KNOW THAT THEY ARE HELPING MONETARILY WITH CERTAIN ORGANIZATIONS.
I THINK THE LAB IS TRYING, BUT LANL CAN ALWAYS DO BETTER WITH FINANCIAL RESOURCES AND AVAILABLE FUNDING FOR OUR LOCAL NON-PROFITS.
I WISH AS FACILITATOR THE LAB WOULD SHOW MORE INTEREST IN HELPING NON-PROFITS ON AN ADVISORY LEVEL AND WITH THEIR EXPERTISE.
INCONSISTENT AND LIMITED.
LAB FOUNDATION COULD BE FUNDED TO ALLOW EMPLOYEES TO DETERMINE WHAT NON-PROFITS TO GIVE TO.
LANL FOUNDATION IN THE LAST SIX YEARS HAS NOT FOLLOWED THROUGH NNM CERTIFIED CONTRACTS. MTOA'S \$900 MILLION SPENT OVER FIVE YEARS BY OUR LOCAL COMPANIES. LANL ONLY SPENT \$50 MILLION IN COMPARISON. NOW LANS WILL GO DIRECT.
PARTNERSHIPS, DONATIONS, MATCH PROGRAMS
SHOULD WORK MOSTLY WITH NORTHERN NON-PROFITS.
STICK TO A PROGRAM.
THEY USE THE UNITED WAY INSTEAD OF GIVING TO INDIVIDUALS.
USE LOCAL BUSINESSES AND HELP THEM

FAMILIARITY WITH BRADBURY SCIENCE MUSEUM

QUESTION 28: ARE YOU AWARE OF THE BRADBURY SCIENCE MUSEUM IN LOS ALAMOS? (IF YES) WOULD YOU SAY YOU ARE *VERY FAMILIAR*, *SOMEWHAT FAMILIAR*, *OR NOT FAMILIAR AT ALL* WITH THE BRADBURY SCIENCE MUSEUM?

	TOTAL SAMPLE (N=258)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY FAMILIAR	32%	74%	28%	26%	16%	24%	17%	37%	31%	36%	16%	45%	26%	39%
SOMEWHAT FAMILIAR	48%	22%	53%	58%	60%	36%	52%	36%	54%	52%	55%	31%	52%	44%
NOT FAMILIAR WITH	11%	2%	12%	7%	20%	21%	19%	15%	5%	4%	26%	19%	13%	9%
NO, HAVE NOT HEARD OF	8%	-	8%	9%	5%	19%	12%	12%	9%	7%	4%	6%	8%	8%
DON'T KNOW/WON'T SAY	*	2%	-	-	-	-	-	-	1%	-	-	-	1%	-

* LESS THAN 1% REPORTED.

LENGTH OF TIME SINCE LAST VISIT TO THE BRADBURY SCIENCE MUSEUM

AMONG THOSE WHO SAY THEY HAVE HEARD OF THE BRADBURY SCIENCE MUSEUM

QUESTION 29: HAVE YOU EVER VISITED THE BRADBURY SCIENCE MUSEUM? (IF YES) HOW LONG AGO WAS YOUR LAST VISIT?

	TOTAL RESPONSES (N=236)	COUNTY						ORGANIZATIONAL SECTOR					GENDER	
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
ONE YEAR OR LESS	30%	69%	23%	25%	10%	17%	22%	34%	30%	33%	16%	46%	29%	32%
2 TO 3 YEARS	17%	21%	21%	16%	24%	11%	7%	17%	18%	17%	21%	7%	17%	17%
4 TO 5 YEARS	9%	5%	10%	12%	5%	10%	7%	8%	14%	9%	-	6%	7%	11%
6 TO 10 YEARS	10%	3%	9%	15%	14%	-	7%	8%	7%	9%	16%	14%	9%	10%
MORE THAN 10 YEARS	10%	-	12%	9%	6%	25%	19%	19%	8%	9%	10%	7%	10%	11%
HAVE VISITED, DO NOT REMEMBER HOW LONG AGO	1%	-	2%	2%	-	-	2%	-	1%	4%	-	-	1%	1%
NO, HAVE NEVER VISITED	22%	2%	20%	21%	40%	36%	35%	14%	20%	19%	37%	20%	26%	16%
DON'T KNOW/WON'T SAY	*	-	2%	-	-	-	-	-	1%	-	-	-	-	1%

* LESS THAN 1% REPORTED.

PARTICIPATED IN PROGRAMS OR EVENTS OFFERED BY THE BRADBURY SCIENCE MUSEUM
 AMONG THOSE WHO SAY THEY HAVE HEARD OF THE BRADBURY SCIENCE MUSEUM
 TOTAL RESPONSES (N=236)

QUESTION 30: HAVE YOU EVER PARTICIPATED IN ANY PROGRAMS OR EVENTS OFFERED BY THE BRADBURY SCIENCE MUSEUM EITHER AT THE MUSEUM ITSELF OR OFFSITE? IF YES, WHAT EVENTS OR PROGRAMS HAVE YOU PARTICIPATED IN?

NO, HAVE NOT PARTICIPATED	67%	SCIENCE UNTAPPED	*
HAVE PARTICIPATED, DO NOT REMEMBER PROGRAM/EVENT	9%	LEADERSHIP NM	*
MUSEUM VISIT	8%	MANHATTAN PROJECT	*
SCIENCE ON WHEELS PROGRAM	4%	ART SHOW	*
HIGH-TECH HALLOWEEN	3%	AWARDS	*
SCIENCE FEST	2%	SCIENCE AND SUDS	*
SCHOOL DEMONSTRATIONS	2%	SUMMER CAMP	*
COMMUNITY MEETING AT THE MUSEUM	1%	OPEN HOUSE	*
LECTURE SERIES	1%	SUMMER SCHOOL PROGRAM	*
NANO TECHNOLOGY DAYS	1%	PLANETARIUM	*
ROBO RAVE	1%	SCIENTIST SPOTLIGHT	*
ENVIRONMENTAL EVENT	1%	SCIENCE DEMONSTRATION	*
ROCKETRY, TIE-DYE, AND ROBOTICS	1%	LASER PROGRAM	*
INTERNSHIPS	*	STEM DAYS	*
SCIENTISTS OF THE PAST	*	TEACHER TRAINING	*
STATE GOVERNMENT TRIBAL WORK GROUP	*	MOBILE SCIENCE	*
SCIENCE AMBASSADOR PROGRAM	*	NATIONAL COALITION OF TECHNICAL CENTERS	*

* LESS THAN 1% REPORTED.

**SATISFACTION WITH LANL’S PROCUREMENT AND BIDDING PROCESS:
 PROGRAMS AND SERVICES TO HELP AREA BUSINESSES WITH PROCUREMENT AND COMPLIANCE REGULATIONS**
 AMONG BUSINESS/ECONOMIC LEADERS

QUESTION 31: I NOW WOULD LIKE TO ASK YOU A FEW QUESTIONS RELATING TO LANL'S SMALL BUSINESS PROGRAM OFFICE AND PROCUREMENT AT LANL. OVERALL WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **PROGRAMS AND SERVICES TO HELP AREA BUSINESSES WITH PROCUREMENT AND COMPLIANCE REGULATIONS**

	TOTAL RESPONSES (N=92)	COUNTY						ORGANIZATIONAL SECTOR				GENDER		
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS (N=92)	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	14%	10%	14%	15%	25%	22%	10%	-	14%	-	-	-	17%	11%
SOMEWHAT SATISFIED	35%	25%	21%	43%	25%	33%	50%	-	35%	-	-	-	37%	32%
SOMEWHAT DISSATISFIED	12%	5%	14%	15%	25%	11%	10%	-	12%	-	-	-	11%	14%
VERY DISSATISFIED	9%	20%	14%	5%	-	-	10%	-	9%	-	-	-	11%	7%
DON'T KNOW/WON'T SAY	29%	40%	36%	23%	25%	33%	20%	-	29%	-	-	-	24%	36%

**SATISFACTION WITH LANL’S PROCUREMENT AND BIDDING PROCESS:
 THE OVERALL EASE OF BIDDING ON CONTRACTS THROUGH THE PROCUREMENT PROCESS**
 AMONG BUSINESS/ECONOMIC LEADERS

QUESTION 32: I NOW WOULD LIKE TO ASK YOU A FEW QUESTIONS RELATING TO LANL'S SMALL BUSINESS PROGRAM OFFICE AND PROCUREMENT AT LANL. OVERALL WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE OVERALL EASE OF BIDDING ON CONTRACTS THROUGH THE PROCUREMENT PROCESS**

	TOTAL RESPONSES (N=92)	COUNTY						ORGANIZATIONAL SECTOR				GENDER		
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/COMMUNITY GIVING	MALE	FEMALE
VERY SATISFIED	12%	10%	7%	15%	-	22%	10%	-	12%	-	-	-	13%	11%
SOMEWHAT SATISFIED	22%	15%	21%	23%	50%	11%	30%	-	22%	-	-	-	28%	14%
SOMEWHAT DISSATISFIED	20%	25%	14%	23%	-	22%	20%	-	20%	-	-	-	22%	18%
VERY DISSATISFIED	13%	20%	14%	8%	25%	-	20%	-	13%	-	-	-	12%	14%
DON'T KNOW/WON'T SAY	33%	30%	43%	33%	25%	44%	20%	-	33%	-	-	-	26%	42%

FAMILIARITY WITH LANL'S SMALL BUSINESS PROGRAM OFFICE
 AMONG BUSINESS/ECONOMIC LEADERS

QUESTION 33: PRIOR TO THIS SURVEY HAD YOU HEARD OF LANL'S SMALL BUSINESS PROGRAM OFFICE WHICH WORKS WITH SMALL BUSINESSES IN THE REGION TO DEVELOP WORKING RELATIONSHIPS AND CONDUCT BUSINESS WITH THE LABS? (IF YES) WOULD YOU SAY YOU ARE *VERY FAMILIAR*, *SOMEWHAT FAMILIAR* OR *NOT FAMILIAR* WITH THE SMALL BUSINESS PROGRAM OFFICE?

	TOTAL RESPONSES (N=92)	COUNTY						ORGANIZATIONAL SECTOR				GENDER		
		LOS ALAMOS	RIO ARRIBA	SANTA FE	SANDOVAL	TAOS	OTHER NM	GOVERNMENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST/ COMMUNITY GIVING	MALE	FEMALE
VERY FAMILIAR	30%	25%	14%	30%	50%	44%	40%	-	30%	-	-	-	31%	27%
SOMEWHAT FAMILIAR	51%	55%	64%	53%	-	22%	60%	-	51%	-	-	-	50%	52%
NOT FAMILIAR WITH	3%	-	-	8%	-	-	-	-	3%	-	-	-	3%	2%
NO, HAVE NOT HEARD OF	14%	15%	21%	8%	50%	22%	-	-	14%	-	-	-	13%	14%
DON'T KNOW/WON'T SAY	3%	5%	-	3%	-	11%	-	-	3%	-	-	-	2%	5%

COMMENTS/SUGGESTIONS OF WAYS THE LAB COULD IMPROVE PROCUREMENT OPPORTUNITIES TO AREA BUSINESSES

QUESTION 34: DO YOU HAVE ANY COMMENTS OR SUGGESTIONS TO IMPROVE THE LAB'S EFFORTS TO COMMUNICATE PROCUREMENT OPPORTUNITIES TO AREA BUSINESSES?

COLLABORATION

CREATE A NETWORK OF LOCAL COMPANIES IN TERMS OF MANUFACTURING AND SERVICES.
MORE FINANCIAL SUPPORT/PROCUREMENT TECH ASSISTANT PROGRAMS AND SBDC. MORE COORDINATION.
MORE IN CONJUNCTION WITH ESTABLISHED COMMUNITY PROGRAMS SUCH AS WITH THE SBA.
RESTART DOING BUSINESS WITH LANL PROGRAM
WE USED TO HAVE A GOOD RELATIONSHIP WITH THE LAB. ALL EMPLOYEES WHO WORKED ON OUR CONTRACT ARE GONE AND NO ONE NEW HAS REACHED OUT. TWICE A YEAR WE HAD MEETINGS. SBA OFFICE NEEDS TO TOUCH BASE WITH NAI CHAMBER OF COMMERCE. WE NEED UPDATES AND INTRODUCTIONS AS SOON AS POSSIBLE.
WORK WITH THE STATE ECONOMIC DEVELOPMENT OFFICE.

EXPAND SERVICES

EXPAND SERVICES
EXPAND SERVICES TO UPPER PART OF STATE (CENTRAL - CHAMA VALLEY)
HAVE A LOCATION IN SANTA FE.
LIAISON NEEDED IN TOWN.

IMPROVE OUTREACH

ADVERTISE IN THE LOCAL PAPER. REACH OUT TO LOCAL BUSINESSES AND MAINTAIN A LIST OF APPROVED LOCAL VENDORS.
COULD IMPROVE OUTREACH TO MORE SMALL BUSINESSES.
EMAIL TO COMMUNITY
I AM NOT SURE HOW I CAN GET INFORMATION. I WOULD LIKE TO BE PUT ON LANL EMAIL BLASTS.
I THINK THERE NEEDS TO BE MORE OUTREACH
INCREASE OUTREACH TO SMALL BUSINESSES.
JUST HOLD A REGULAR PUBLIC MEETING WITH CONTRACTORS IN THE COMMUNITY.
MORE ADVERTISING ABOUT IT.
MORE ADVERTISING ABOUT THE PROGRAMS.
MORE COMMUNICATION ABOUT THE OPPORTUNITIES.
MORE EVENTS FOR PROCUREMENT.
MORE INFORMATION TO SOUTHERN NM AREAS.
MORE OUTREACH TO LOCAL BUSINESSES.
MORE OUTREACH. MORE EVENTS.
MORE OUTREACH. MORE Q&A SESSIONS.
MORE PUBLIC OUTREACH TO BUSINESSES. UPDATED WEBSITE WITH TRANSPARENT INFORMATION. SMALLER-SCALE OUTREACH COORDINATED THROUGH THE SMALL BUSINESS OFFICE. BE MORE ACTIVE IN THE COMMUNITY AND BE MORE TRANSPARENT ABOUT THE OUTLOOK FOR FUTURE OPPORTUNITIES.
MORE TRANSPARENCY OF CONTRACT OUT OF NMSA - KANSAS CITY.
ONE-ON-ONE INSTEAD OF FLYERS, ETC.
ONE-WAY INFORMATION FLOW. MORE OPENNESS REGARDING POTENTIAL BUSINESS CONTRACTS.
OUTREACH AND DEVELOPMENT OF SERVICES.
PUBLISH SUCCESS STORIES.
SPECIAL EVENTS AND CONFERENCES.
UPPER MANAGEMENT SHOULD MAKE IT A PRIORITY TO GET MORE INVOLVED IN THE BUSINESS COMMUNITY.
WIDEN NET AND OFFERINGS. ADVERTISE MORE.

PRIORITIZE LOCAL BUSINESSES

THE LAB IS IN TRANSITION. ENVIRONMENTAL MANAGEMENT WORKS ON CONTRACT NEXT PHYSICAL YEAR SO THERE IS NO POINT IN COMMENTING.

STREAMLINE SYSTEM

CENTRALIZED PROCUREMENT REDUCING OPPORTUNITY FOR LOCAL CONTRACTING. HELP LOCAL CONTRACTORS BECOME NATIONAL CONTRACTORS WITH CENTRALIZED SYSTEM.
HAVE A MORE TRANSPARENT AND REALISTIC PROCESS SO LOCAL BUSINESSES KNOW HOW TO GET A CONTRACT. PROCESS IS TOO SECRETIVE RIGHT NOW.
IT WOULD BE MORE EFFECTIVE IF THEY HAD A GROUP OF ALL POTENTIAL OR REGISTERED VENDORS. WE GET JOBS TO BID ON FROM PEOPLE WE KNOW - INFORMATION ON ALL THE WORK THAT IS AVAILABLE. NEED A MORE EVEN DISTRIBUTION OF OPENINGS FOR CONTRACTORS.
IT'S ALMOST IMPOSSIBLE TO KNOW WHAT'S AVAILABLE. BID PROCESS IS TEDIOUS AND REPETITIVE.
MAKE IT EASIER AND HAVE SEMINARS.
NORTHERN NEW MEXICO BUSINESSES ARE BEING IMPACTED BY THE COMPLEX PROCEDURES OF THE SCMC. LOCAL BUSINESSES CANNOT NAVIGATE SCMC.
PROCUREMENT AND CONTRACTS COULD WORK A LITTLE CLOSER. UPDATE INFORMATION REAL-TIME WEBSITE FOR PUBLIC BIDS.
SET UP WEBSITE FOR BIDS AND OPPORTUNITIES. THEY ARE THE ONLY ONES THAT DON'T DO THAT.

TRAINING

I WOULD LOVE TO SEE SOME WORKSHOPS AND TRAINING IN THE COMMUNITY ABOUT HOW THEY CAN CONTRACT WITH THE LAB.
MORE OFFSITE POSSIBILITIES. OUT OF HOURS TRAINING FOR BUSINESS OWNERS THAT WORK ALL DAY

OTHER

BROADER ACCESS.
CONCERN IS THAT LANL IS MOVING TO NATIONAL PROCUREMENT RATHER THAN LOCAL.
CONSIDER GIVING COMMUNITY FIRST CHOICE ON BIDS.
CONSIDER USING IN-STATE AND LOCAL CONTRACTORS.
IN THE SMALL BUSINESS PROTÉGÉE PROGRAM.
LAB ALREADY DOES A GREAT JOB.
MAIN STREET OUTREACH. GIVE SIGNIFICANT PORTION OF BUSINESS TO NM COMPANIES. DON'T GO OUT OF STATE.

ADDITIONAL COMMENTS REGARDING THE LABORATORY

QUESTION 35: IS THERE ANYTHING ELSE REGARDING THE LABORATORY THAT YOU WOULD LIKE TO COMMENT ON?

BETTER COMMUNICATION

A VALUED STATE PARTNER, BUT NEED TO ENGAGE MORE ON INDIVIDUAL LEVEL AS TO WHAT IS AVAILABLE. WE DO SUGGESTIONS EVERY QUARTERLY BREAKFAST, BUT SEE NOTHING AND HEAR THE SAME THE NEXT QUARTER. BETTER JOB ON RELATING PROGRAMS TO ALBUQUERQUE BUSINESSES.

BUSINESS OFFICE SHOULD COMMUNICATE TO SMALL BUSINESSES THROUGH THE CHAMBER. PLEASE USE US! CONTINUE TO HAVE COMMUNICATION WITH EVERYONE IN NEW MEXICO. AS THEY ARE, THEY ARE MAKING A GOOD EFFORT. I APPRECIATE THEM AS A CITIZENS AND THROUGH THE MANY HATS THAT I WEAR.

LANL COULD BE MORE OPEN ABOUT THEIR MISSION AND PROJECTS WITH CITIZENS.

MORE EFFECTIVE OUTREACH TO THE COMMUNITY AND NATIONAL BUSINESSES.

MORE OUTREACH AND MORE ONE-TO-ONE COMMUNICATION

THEIR LACK OF RESPONSIVENESS IN REGARD TO ACQUISITION OF SERVICE MANAGEMENT PUTS A LOT OF SMALL BUSINESSES IN JEOPARDY

WE NEED TO KNOW WHAT THE LAB'S PRIORITIES ARE SO WE KNOW HOW TO FIT IN.

WHEN PUTTING OUT INFORMATION, TELL ALL AREAS LANL WORKS WITH AND WHAT THEY ARE DOING.

COMMUNITY

GREAT CAFE CALLED SCIENTIFIGUE. APPRECIATE OPPORTUNITY TO HOST DIFFERENT VISIBLE TEAM. LABS VOLUNTEER MENTORS FROM TEEN CENTER. OFFERING MORE COMMUNITY-BASED OUTREACH TO MAKE US MORE INVOLVED WITH OUR CONSTITUENTS. ALLOW US TO BE MORE OF AN OUTREACH TO A VARIETY OF DIFFERENT COMMUNITY GROUPS.

I AM VERY CONCERNED THAT LANL NEEDS TO ASSIST THE 6,000 EXTREMELY DISABLED PEOPLE ON WAITING LISTS AS THE STATE OF NEW MEXICO NEEDS TO STREAMLINE THEIR PROCESS.

LAB SEEMS VERY PROFESSIONAL. MORE PUBLIC FACE, COMMUNITY-BASED BRANDING.

NEED TO HAVE MORE COMMUNITY INVOLVEMENT IN THE CARLSBAD AREA.

THEY HAVE REACHED OUT TO THE COMMUNITY WHICH IS GREAT AND THAT I AM THANKFUL FOR.

TRY TO IMPROVE THEIR LONG-TERM REPUTATION OF ARROGANCE AND LAZINESS. ENGAGE MORE WITH THE COMMUNITY TO FIX THEIR BAD REPUTATION.

WE WOULD LIKE TO SEE LANL INCREASE RELATIONS WITH OHKAY OWINGEH AND INCREASE MENTORSHIP WITH OUR NATIVE YOUTH.

CONCERNED ABOUT CONTAMINATION

THE LAB IS AT FAULT ISSUES WITH CLEAN UP. THEY ARE JUST MOVING JUNK FROM HERE TO THERE. BEST THING TO DO IS MOVE WASTE OUT OF NORTHERN NEW MEXICO SOONER THAN LATER.

WE ARE CONCERNED ABOUT ANY CONTAMINATION.

WE ARE CONCERNED ABOUT THE AIR POLLUTION AND WATER POLLUTION GENERATED FROM THE LAB.

WE ARE CONCERNED ABOUT THE CLEANUP OF THE CONTAMINATION. THERE ARE PUEBLOS SURROUNDING THE LAB THAT ARE AFFECTED.

WE ARE CONCERNED ABOUT THE PLUTONIUM PIT POLLUTION THAT AFFECTS OUR AIR SHED.

WE HOPE THAT THEY KEEP SAFETY A PRIORITY. WE ARE CONCERNED FOR THE SAFETY OF OUR GROUNDWATER.

WHAT ARE WE BEING EXPOSED TO? WE NEED TO KNOW AS EMPLOYEES, CITIZENS, AND SO ON. INCLUDE THIS INFORMATION IN PRESENTATIONS.

CONTRACTS

DON'T INVITE OUT-OF-STATE CONTRACTORS.

PROCUREMENT PROCESS CAN BE A BIT LENGTHY

EDUCATION

DO MORE WITH SCHOOLS.

SHOULD PUT MORE TIME AND ENERGY INTO EDUCATION, LESS ON NON-PROFITS. GROW THE BASE OF COMPANIES.

USE HIGHLANDS COLLEGE MORE FOR AN OUTREACH TO THE K-12 BY SENDING MENTORS FROM LANL TO TELL HOW THEY TOOK CLASSES TO IMPROVE THEIR SKILLS TO WORK AT LANL.

JOBS

JOB APPLICANTS ARE NOT BEING CONTACTED. LEFT IN LIMBO.

I FIND THEIR ABILITY FOR JOBS AS VERY CHALLENGING AND HR IS NOT VERY RECEPTIVE TO QUESTIONS.

LAB NEEDS TO REACH OUT TO MINORITIES BY HIRING MORE OF THEM AND RETAINING THEM AS EMPLOYEES.

LAB SAYS TURNOVER IS GOOD FOR THE COMMUNITY. THIS WAS DISTURBING. THEY'RE LOSING THEIR BEST PEOPLE.

TEMPORARY EMPLOYEES DON'T INVEST IN THE COMMUNITY.

LANL IS GREAT

APPRECIATE EFFORTS TO IMPROVE PRODUCTS.

APPRECIATE LANL EMPLOYEE FOUNDATION.

APPRECIATE THAT THEY HIRE LOCAL. HAPPY WITH YOUTH PROGRAMS. KEEPS STUDENTS LOCALLY BECAUSE THE LAB HIRES THEM

AS FAR AS I KNOW, EMPLOYEES IN NNM ARE REALLY HELPING OUT A LOT AS THE LAB HAS A LOT OF GOOD PAYING JOBS.

CONTINUE DOING THE SAME AS THEY HAVE BEEN.

ENJOYED WORKING WITH VAF PROGRAM.

GRACE BRILL - PLEASE KEEP HER ON AS A CONTRACTOR. SHE IS DOING A WONDERFUL JOB.

HAPPY AND GRATEFUL THAT THEY ARE IN NORTHERN NEW MEXICO

I AM EXTREMELY GRATEFUL FOR THE LEADERSHIP OF CHARLIE McMILLAN. HE IS THE BEST LAB DIRECTOR THAT THE LAB HAS EVER HAD.

I APPRECIATE EFFORTS OF LANL TO EMPLOY A DIVERSE GROUP OF FOLKS INCLUDING PEOPLE FROM NEW MEXICAN CORPORATE CITIZENS SAFETY BEING NUMBER ONE HERE. LANL HELPS TO IMPROVE OUR LOCAL ECONOMY AND IMPROVE INDIVIDUALS AND STAY IN NORTHERN NEW MEXICO TO WORK AND LIVE.

I APPRECIATE EVERYTHING THE LAB DOES FOR OUR COMMUNITIES.

I LIKE HOW THEY CONNECT NATIVE YOUTH WITH UNDERGRADUATE DEGREES WITH JOBS AT THE LAB. BARBARA GRIMES WAS OUR PREVIOUS CONTACT PERSON. WHO IS THE NEW NATIVE AMERICAN LIAISON?

I THINK THAT THEY ARE AMAZING.

I THINK THEY DO A GREAT JOB. THANK YOU.

I WANT TO SAY THAT LANL'S DIRECTOR DR. McMILLAN HAS DONE A TREMENDOUS JOB. HE IS EXCELLENT AT THE LAB. PLEASE KEEP HIM ON BOARD AS LONG AS HE CAN STAY - EVEN PART TIME INTO HIS RETIREMENT.

I'M GLAD THEY ARE THERE!

IMPRESSED WITH OUTREACH WITH ELDERLY. HAVE BEEN VERY GENEROUS.

IMPRESSED WITH SENIOR LEADERSHIP OUTREACH TO THE LOCAL COMMUNITIES.

JANELLE VIGIL MAESTAS IS HEADS ABOVE EVERYBODY. SHE RAISES MONEY, IS HANDS ON, DOES PROMOTIONS, AND EMPTIES THE TRASH.

ADDITIONAL COMMENTS REGARDING THE LABORATORY (CONTINUED)

QUESTION 35 (CONTINUED): IS THERE ANYTHING ELSE REGARDING THE LABORATORY THAT YOU WOULD LIKE TO COMMENT ON?

LANL IS GREAT (CONTINUED)

LEADERSHIP AT SBD OFFICE HAS BEEN EXCELLENT.

MAJOR EMPLOYER IN NM, HOPE THEY STAY IN NM FOR A LONG TIME. THEY ARE A BRIGHT SPOT IN OUR FUTURE.

THANKS FOR ALL YOUR SUPPORT.

THE LAB IS DOING A GOOD JOB. I HEARD THEY ARE EXPANDING AND I'M EXCITED ABOUT THIS.

THE LAB IS SO VITAL TO OUR ECONOMY

THEIR COMMUNITY OUTREACH PEOPLE ARE VERY HELPFUL AND FABULOUS. THEY ALWAYS GET BACK TO ME ON TIME.

THE MAIN CONCERN WE HAVE IS ABOUT PROTECTING THE ENVIRONMENT AND KEEPING IT SAFE AND TO BE A GOOD ROLE MODEL FOR OUR STUDENTS.

VERY PLEASED WITH WHAT THEY DO

WE APPRECIATE THEIR ROLE IN NORTHERN NEW MEXICO.

WE ARE REALLY APPRECIATIVE OF THE STEM ACTIVITY THROUGH CONSTANT CONTACT FROM THE COMMUNITY OUTREACH DEPARTMENT. THEY SEND US FLYERS WITH EVENT DEADLINES, COME ON SITE, AND THERE IS GREAT FOLLOW UP BY JANELLE MAESTAS.

WE DID GET FUNDING FROM THE VENTURE ACCELERATION FUND. IT WAS VERY HELPFUL FOR MY COMPANY.

WE HAVE A GOOD RELATIONSHIP WITH THE TECH-TRANSFER PEOPLE.

WE HAVE A GOOD WORKING RELATIONSHIP WITH LANL.

OTHER

AN AWFUL LOT OF WASTING OF PEOPLE'S TIME AND RESOURCES. THEY THROW OUT EXPENSIVE MATERIAL - SALVAGE GETS PENNIES ON THE DOLLAR

COMMIT TO MORE THAN 12 MONTH LEASES.

CONTINUE WORKING WITH COUNTY OF RIO ARRIBA AND ANY OTHER COUNTIES.

ENCOURAGE MAINTENANCE OR INCREASE SMALL BUSINESS PROGRAMS AND FEYNMAN CENTER.

FEDERAL GOVERNMENT SHOULD CONTINUE THE BRADBURY MUSEUM.

I HAVE BEEN DOING THIS SURVEY FOR FIVE YEARS (I AM VERY OUTSPOKEN ABOUT LANL), BUT I HAVE NEVER SEEN ANY OF MY INPUT MAKE A CHANGE. IT SEEMS LIKE A NEEDLESS WASTE OF MONEY FOR THE LAB AND A GREAT WASTE OF MY TIME.

I MUST GO ON LAB TOURS AND BRADBURY SCIENCE MUSEUM SOON.

I WISH THEY WOULD REACH OUT MORE TO THE LEGISLATORS.

I WOULD LIKE LANL TO SUPPORT BUSINESSES OTHER THAN TECHNICAL AND MANUFACTURING. THIS WOULD BOOST THE NORTHERN NEW MEXICO ECONOMY.

JUST STEWARDSHIP OVER LAND ALLOT LEGACY WHEN MANHATTAN PROJECT WENT ON. THERE IS A LOT OF WASTE THAT NEEDS TO BE CLEANED UP.

KEEP UP THE PARTNERSHIPS WITH SMALL BUSINESSES.

LANL GIVES THEM \$8 MILLION DOLLARS AND SHOULD GIVE TAOS PUBLIC SCHOOLS THEIR SHARE.

LANL WAS A LIFE SAVER IN NORTHERN NEW MEXICO AFTER THE GREAT DEPRESSION. THERE WAS A STORY ABOUT MY DAD IN 1941, WE WERE VERY POOR AND MY DAD WORKED ON POJOAQUE FARM FOR \$15/WEEK WHEN ZIA MAINTENANCE WORKED AT LANL MY DAD NOW MADE \$150/WEEK

MORE SCIENCE RESEARCH, LESS WEAPONS RESEARCH, MORE COMMERCIALIZATION OF TECHNOLOGIES.

MORE SCIENTIFIC AND TECHNOLOGY INTERCHANGE. WOULD PREFER A MORE ETHNO-GRAPHIC SURVEY

PLEASE ASK CAROL RUTTEN TO EMAIL SUPERINTENDENT ANNE SALAZAR: LSALAZAR@MORA.K12.NM.US. WOULD LIKE HELP FROM THE LANL FOUNDATION.

PLEASE DO THE SURVEY ELECTRONICALLY.

REACH OUT TO RETIREES TO KEEP THEM ENGAGED AND HELP START-UPS

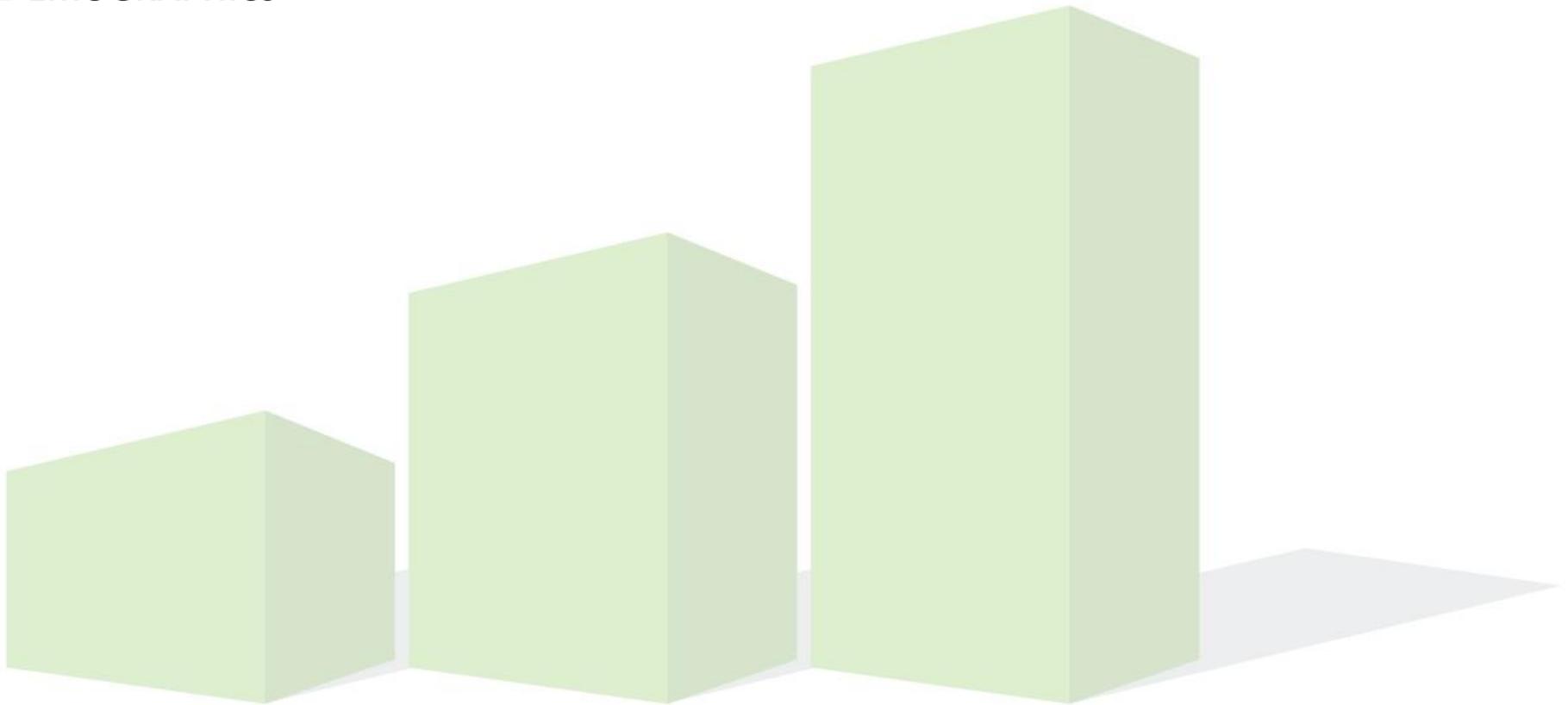
SURVIVE CONTRACT RENEWAL

TECH TRANSFER ACTIVITIES SHOULD BE INCREASED. PROGRAMS TO ENCOURAGE SCIENTISTS TO TAKE SABBATICALS.

TECH-TRANSFER IS 30 YEARS OLD. PUSH CONGRESS TO IDENTIFY SMALL BUSINESSES FOR TECH-TRANSFER NOT JUST LARGE CORPORATIONS.

THE EFFECTIVENESS IS LOWER THAN THE REST OF THE NATION.

V. DEMOGRAPHICS



DEMOGRAPHICS
TOTAL SAMPLE (N=258)

GENDER

MALE	55%
FEMALE	45%

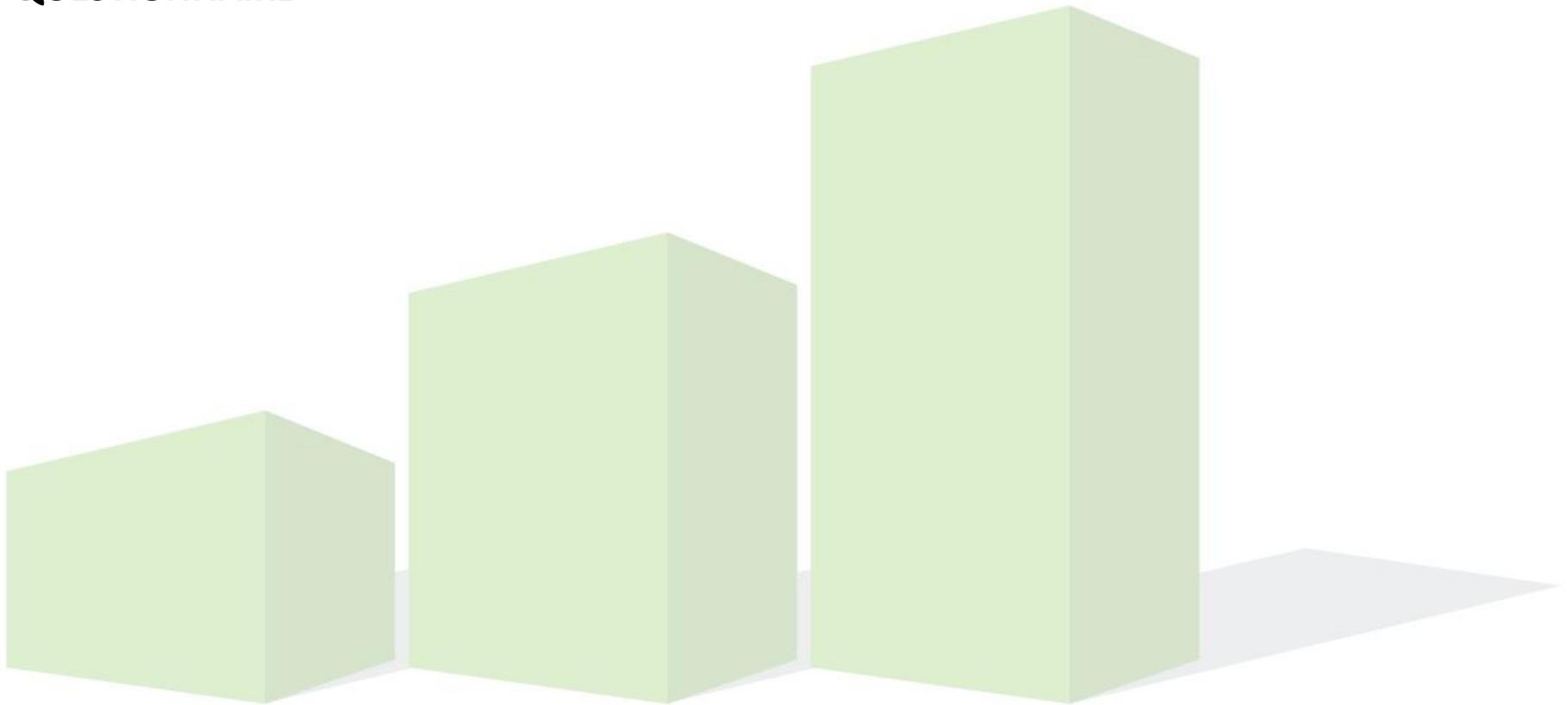
ORGANIZATIONAL SECTOR

GOVERNMENTAL	18%
ECONOMIC/BUSINESS	36%
EDUCATION	22%
TRIBAL	15%
SPECIAL INTEREST/COMMUNITY GIVING	9%

COUNTY

LOS ALAMOS	17%
RIO ARRIBA	21%
SANTA FE	33%
SANDOVAL	7%
TAOS	8%
SAN MIGUEL	5%
MORA	1%
OTHER NM	8%

VI. QUESTIONNAIRE



Los Alamos National Laboratory Community Leaders
August 2016
FINAL
N = 340 possible

Hello, may I speak to *(name on list)*? *(IF UNAVAILABLE, ASK FOR A GOOD TIME TO CALL BACK OR SCHEDULE AN APPOINTMENT WITH THE SECRETARY)*

Hello. My name is **YOUR NAME** from Research & Polling, Inc. I'm calling on behalf of Los Alamos National Laboratory. We are conducting a survey among community Leaders such as yourself, throughout the Northern New Mexico region. The Laboratory would appreciate your opinions on some key issues.

A. NOTE TO POLLER: WHICH COUNTY IS THIS?

1. Los Alamos
2. Rio Arriba
3. Santa Fe
4. Sandoval
5. Taos
6. San Miguel
7. Mora
8. Other New Mexico
9. Out-of-State

B. NOTE TO POLLER: WHICH ORGANIZATIONAL SECTOR IS THIS?

1. Governmental (Possible 69)
2. Economic/business (Possible 118)
3. Education (Possible 82)
4. Tribal (Possible 50)
5. Special Interest/Community Giving (Possible 21)

1. **What would you say is the single biggest challenge facing Northern New Mexico today? (DO NOT READ CATEGORIES. UP TO 3 RESPONSES)**

Crime:

- 001. Illegal drug use
- 002. Crime rate
- 003. Gangs
- 004. DWI rate
- 005. Police/legal system
- 006. Violent crime

Social/Cultural:

- 007. Alcoholism
- 008. Programs/activities for youth
- 009. Domestic violence/family problems
- 010. Welfare reform

Economy:

- 011. Economy: weak
- 012. Non-availability of good jobs
- 013. Lack of economic opportunities
- 014. Low wages
- 015. Lack of skilled labor/labor force
- 016. Lack of training for good jobs
- 017. Lack of effective workforce development programs/training for unemployed

- 498. Nothing in particular
- 499. Don't know
- 500. Won't say
- Other (SPECIFY) _____

- 018. Local government budget deficit
- 019. Taxes are high/unreasonable
- 020. Cost of housing is high/unreasonable
- 021. Availability of low income/affordable homes
- 022. Cost of living is high/unreasonable
- 023. Not enough private business
- 024. Economic diversification
- 025. Growing too big/too fast
- 026. Cutbacks of government funding

Education:

- 027. Educational system is poor
- 028. Quality of school facilities
- 029. Quality of teachers
- 030. Low pay for teachers

Environment:

- 031. Fire/risk of fire
- 032. Environment/polluted air
- 033. Drought/water shortage
- 034. Nuclear waste transport
- 035. WIPP/radioactive waste
- 036. Water quality/pollution

Miscellaneous:

- 037. Lack of services for elderly
- 038. Gambling/lottery
- 039. People don't vote
- 040. Government/political Leadership is incompetent
- 041. Government/political Leadership is crooked
- 042. Gun control
- 043. Healthcare reform
- 044. High price of gasoline/fuel
- 045. Illiteracy
- 046. Land development out of control
- 047. Lack of master planning
- 048. Sewers/drains
- 049. Decline of workplace values

Traffic:

- 050. Congestion
- 051. Roads/streets/highways are bad
- 052. Constant street maintenance/orange barrels

Water:

- 053. Don't have city water utilities

2. **Generally, what is your impression of Los Alamos National Laboratory? Using a 5-point scale in which 5 is very favorable and 1 is very unfavorable, what is your impression of Los Alamos National Laboratory?**

VERY FAVORABLE	5	4	3	2	1	VERY UNFAVORABLE	DON'T KNOW	6	7 WON'T SAY
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3. **Companies, like individuals, can be members of the community. How would you rate Los Alamos National Laboratory as a corporate citizen in Northern New Mexico? Please use a 5-point scale where 5 means Los Alamos National Laboratory is outstanding and 1 means they are unacceptable.**

OUTSTANDING	5	4	3	2	1	UNACCEPTABLE	DON'T KNOW	6	7 WON'T SAY
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I'm going to read you a list of items about Los Alamos National Laboratory and please tell me how satisfied you are with each one. Would you say you are *very satisfied*, *somewhat satisfied*, *somewhat dissatisfied*, or *very dissatisfied* with... (READ STATEMENT)

(RANDOMIZE)	VERY <u>SATISFIED</u>	SOMEWHAT <u>SATISFIED</u>	SOMEWHAT <u>DISSATISFIED</u>	VERY <u>DISSATISFIED</u>	DON'T <u>KNOW</u>	WON'T <u>SAY</u>
7. The Lab's efforts to listen to the perspectives of the Northern New Mexico communities	4.....	3.....	2.....	1.....	5.....	6.....
8. The Lab's efforts to respond to the perspectives of the Northern New Mexico communities	4.....	3.....	2.....	1.....	5.....	6.....
9. The overall impact that the Lab has on the economy of the Northern New Mexico communities	4.....	3.....	2.....	1.....	5.....	6.....
10. The Lab's efforts to provide effective environmental stewardship, monitoring, and remediation	4.....	3.....	2.....	1.....	5.....	6.....
11. The Lab's involvement in Northern New Mexico through employee giving campaigns, school and holiday drives, and volunteer programs	4.....	3.....	2.....	1.....	5.....	6.....
12. The overall impact that the Lab has on education in the Northern New Mexico communities	4.....	3.....	2.....	1.....	5.....	6.....

Generally, how would you rate the effectiveness of Los Alamos National Laboratory partnerships? Would you say the following partnerships have been *very effective*, *somewhat effective*, *somewhat ineffective* or *very ineffective*? The first is Los Alamos National Laboratory's partnership...

(RANDOMIZE)	VERY <u>EFFECTIVE</u>	SOMEWHAT <u>EFFECTIVE</u>	SOMEWHAT <u>INEFFECTIVE</u>	VERY <u>INEFFECTIVE</u>	DON'T <u>KNOW</u>	WON'T <u>SAY</u>
13. With the business community in Northern New Mexico	4.....	3.....	2.....	1.....	5.....	6.....
14. With the school districts, colleges, and universities in Northern New Mexico	4.....	3.....	2.....	1.....	5.....	6.....
15. With local county and municipal governments in Northern New Mexico	4.....	3.....	2.....	1.....	5.....	6.....
16. With Tribal governments and Tribal agencies	4.....	3.....	2.....	1.....	5.....	6.....
17. With State government agencies	4.....	3.....	2.....	1.....	5.....	6.....
18. With the State Legislature	4.....	3.....	2.....	1.....	5.....	6.....
19. With community nonprofit organizations.....	4.....	3.....	2.....	1.....	5.....	6.....

Please rate if you are *very satisfied*, *somewhat satisfied*, *somewhat dissatisfied*, or *very dissatisfied* with Los Alamos National Laboratory’s efforts in the following areas.

(RANDOMIZE)	<u>VERY SATISFIED</u>	<u>SOMEWHAT SATISFIED</u>	<u>SOMEWHAT DISSATISFIED</u>	<u>VERY DISSATISFIED</u>	<u>DON'T KNOW</u>	<u>WON'T SAY</u>
20. The Lab’s efforts to purchase goods and services from businesses in Northern New Mexico communities during the last year	4	3	2	1	5	6
21. The education programs offered by LANL such as the Bradbury Museum, Math and Science Academy, Supercomputing Challenge, scholarships, and partnerships with New Mexico Colleges and Universities	4	3	2	1	5	6
22. The methods available for you to communicate with Los Alamos National Laboratory to voice your needs, concerns, and ideas	4	3	2	1	5	6
23. The Lab’s economic development programs such as business mentoring, the Venture Acceleration Fund, and the New Mexico Small Business Assistance Program	4	3	2	1	5	6
24. The Lab’s Feynman (Fine-Mun) Center for Innovation that helps established and start-up companies with tech transfer and innovation initiatives	4	3	2	1	5	6
25. Do you have any other comments or suggestions to improve the Lab’s education initiatives?	<hr/> <hr/> <hr/>					
999. No other comments/suggestions						
26. Do you have any other comments or suggestions to improve the Lab’s economic development initiatives?	<hr/> <hr/> <hr/>					
999. No other comments/suggestions						
27. Do you have any other comments about the Lab’s efforts to work with non-profit organizations?	<hr/> <hr/> <hr/>					
999. No other comments/suggestions						

NOTE TO POLLER: ARE YOU CALLING FROM THE BUSINESS/ECONOMIC COMPONENT?

1. Yes: Continue
2. No: Skip to Q.32

28. Are you aware of the Bradbury Science Museum in Los Alamos? (IF YES) Would you say you are very familiar, somewhat familiar, or not familiar with the Bradbury Science Museum?

1. Very familiar
2. Somewhat familiar
3. Not familiar with
4. No, have not heard of (SKIP TO POLLER NOTE BEFORE Q.31)
5. Don't know/won't say (SKIP TO POLLER NOTE BEFORE Q.31)

29. Have you ever visited the Bradbury Science Museum? (IF YES) How long ago was your last visit?

1. One year or less
2. 2 to 3 years
3. 4 to 5 years
4. 6 to 10 years
5. More than 10 years
6. Have visited, do not remember how long ago
7. No, Have never visited
8. Don't know/won't say

30. Have you ever participated in any programs or events offered by the Bradbury Science Museum either at the museum itself or offsite? If yes, what events or programs have you participated in? (DO NOT READ CATEGORIES) (TAKE UP TO 5 RESPONSES)

01. Museum visit
 02. Science On Wheels Program
 03. Museum Exploration Program
 04. High-tech Halloween
 05. Science Ambassador Program
 98. Have participated, do not remember program/event
 99. No, have not participated
- Other (*SPECIFY*) _____

NOTE TO POLLER: ARE YOU CALLING FROM THE BUSINESS/ECONOMIC COMPONENT?

1. Yes: Continue
2. No: Skip to Q.35

I now would like to ask you a few questions relating to LANL’s Small Business Program Office and procurement at LANL. Overall would you say you are *very satisfied*, *somewhat satisfied*, *somewhat dissatisfied*, or *very dissatisfied* with (READ STATEMENT)

(RANDOMIZE)	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DON'T KNOW	WON'T SAY
31. Programs and services to help area businesses with procurement and compliance regulations	4.....	3.....	2.....	1.....	5.....	6.....
32. The overall ease of bidding on contracts through the procurement process	4.....	3.....	2.....	1.....	5.....	6.....
33. Prior to this survey had you heard of LANL’s Small Business Program Office which works with small businesses in the region to develop working relationships and conduct business with the Lab? (IF YES) Would you say you are <i>very familiar</i> , <i>somewhat familiar</i> or <i>not familiar</i> with the Small Business Program Office?						
1. Very familiar		4.	No, have not heard of			
2. Somewhat familiar		5.	Don’t know/won’t say			
3. Not familiar with						

34. Do you have any comments or suggestions to improve the Lab’s efforts to communicate procurement opportunities to area businesses?

999. No other comments/suggestions

35. Is there anything else regarding the Laboratory that you would like to comment on?

999. No other comments/suggestions

THIS CONCLUDES OUR SURVEY. THANK YOU FOR YOUR TIME. HAVE A GOOD DAY.

NOTE TO INTERVIEWER, WAS RESPONDENT:

- 1. Male
- 2. Female

Respondent's Phone Number _____

Interviewer Name _____

Interviewer Code _____