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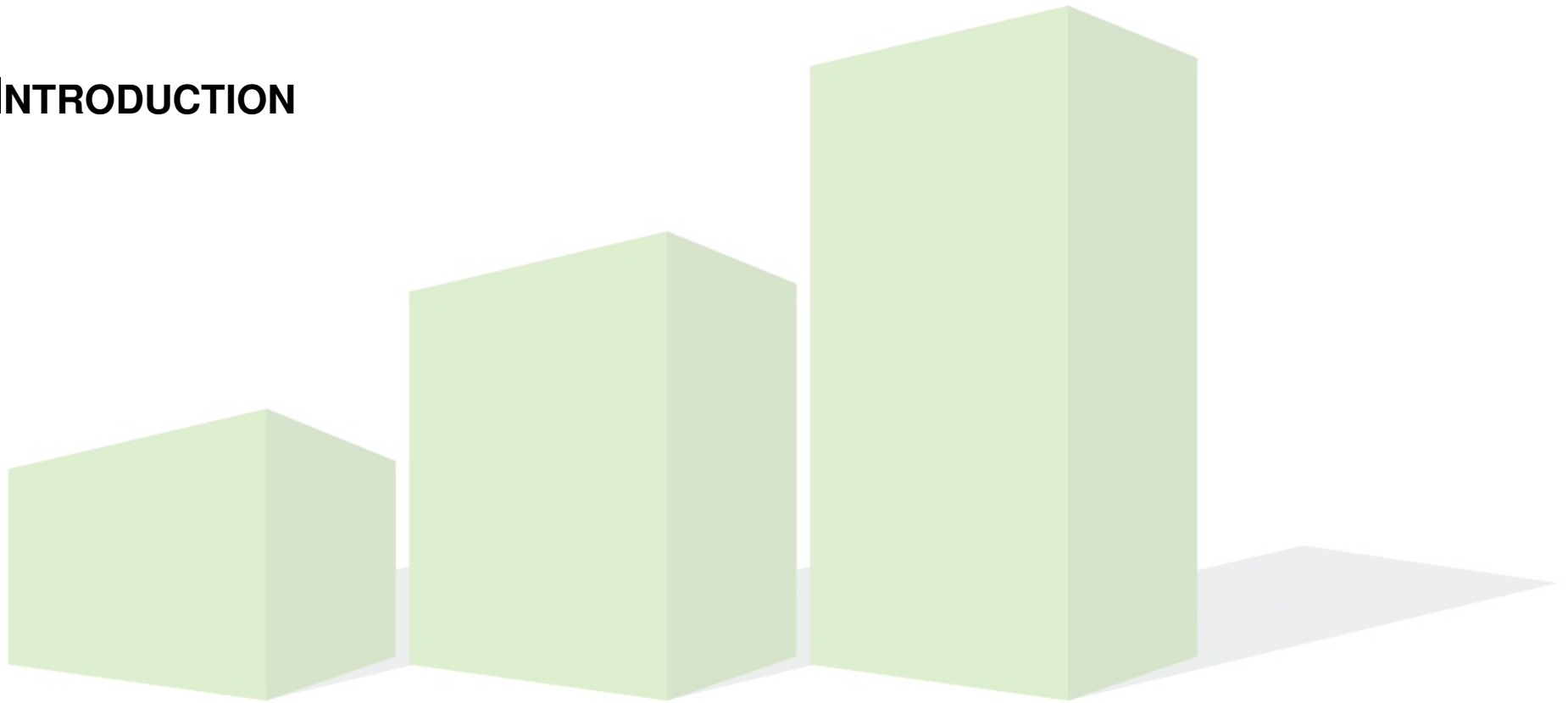
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I. INTRODUCTION



Methodology

This tracking study was commissioned by Los Alamos National Laboratory. The objective of this study was to measure the Laboratory's perceived progress in maintaining community relationships and listening and responding to the needs of the communities in Northern New Mexico under its contractor, Los Alamos National Security, LLC. The study also measures changes in Community Leaders' awareness and satisfaction levels with specific Laboratory programs and activities over the past year. The results of the research will help to better shape and direct the Los Alamos National Security and Laboratory's contributions to the region in the near- and long-term future.

The Interview

The survey instrument was designed in collaboration with LANL officials. Research & Polling, Inc. refined the survey instrument, conducted the interviews by telephone, and compiled the results. The Director of Los Alamos National Laboratory sent a letter to Community Leaders to inform them of the research objectives and to request their participation in the study. This letter also advised respondents that Research & Polling, Inc. would be contacting them in the near future. In many instances, Research & Polling scheduled a specific date and time to conduct the interview. The interviews were conducted between August 29th and September 28th, 2011.

The Report

This report summarizes results for each question and reports on any variances in attitude or perception, where significant, among demographic subgroups. The subgroups examined in this report include organizational sectors and county. The organizational sectors and counties were

determined by LANL and coded on the phone list provided to Research & Polling, Inc. All respondents will receive an aggregate report showing how Community Leaders responded to the survey. This report also discusses any changes in attitude or perception over the past ten years.

Sample Bias

A list of Community Leaders was provided by Los Alamos National Laboratory. The Community Leaders were grouped into five sectors: Government, Economic/Business, Education, Tribal, and Special Interest Groups.

In order to improve comparability with past studies, each year Research & Polling, Inc. weights the surveys by organizational sector and region to reflect a similar sample distribution.

Sector	2006			2007			2008			2009			2010			2011		
	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate	# of Names Provided	# of Completed Interviews	Response Rate
Special Interest Groups	58	34	58%	34	28	82%	49	40	82%	16	15	94%	6	5	83%	10	10	100%
Tribal	45	23	51%	49	33	67%	51	32	63%	53	33	62%	66	48	73%	72	51	71%
Education	75	39	52%	72	39	54%	62	46	74%	77	56	73%	68	59	87%	74	61	82%
Government	107	67	63%	104	55	53%	115	82	71%	79	56	71%	67	33	49%	78	48	62%
Economic/Business	197	135	68%	181	134	74%	105	71	68%	77	64	83%	103	77	75%	93	74	80%
Total	482	298	62%	440	289	66%	382	271	71%	302	224	74%	310	222	72%	327	244	75%

Executive Summary

In last year's survey LANL received the highest overall favorability scores we have observed since the annual Community Leaders study was first conducted in 1998. LANL has maintained this high level of favorability as 78% of the Community Leaders say they currently have a favorable opinion of the Lab, while just 4% say they have an unfavorable opinion.

Just over two-thirds (68%) of Community Leaders give LANL high ratings for its corporate citizenship, which is consistent with results observed in the last two studies and much higher than had been observed in prior years. Just 5% of the Leaders give LANL a negative rating for its corporate citizenship.

Approximately half (46%) of the Leaders surveyed also say they have a favorable opinion of LANS, while just 6% have an unfavorable opinion. LANS remains a largely unknown entity to many Leaders as more than two-fifths say they either have no opinion (19%) or have a neutral opinion (23%) of the management company.

Communication

When asked in an unaided, open-ended manner what are the top ways they receive information about LANL, the Leaders surveyed are most apt to mention newspapers (50%), monthly electronic newsletter/Connections (39%), Lab employees (25%), and the Internet (23%). However, when asked how they would *prefer* to receive information about LANL, the Leaders are most apt to mention monthly electronic newsletter/Connections (36%), email updates from LANL (26%), and the Internet (17%), while just 17% say they would prefer to receive this information through newspapers.

The results show that while the newspapers are still the single most popular way of receiving information, Community Leaders prefer some form of social media or electronic information.

LANL has been doing a good job over the past several years of reaching out to the community. Currently, 71% of the Leaders say they are either *very satisfied* (30%) or *somewhat satisfied* (41%) with the methods that are available for communication with LANL regarding needs, concerns and ideas. In comparison, just three years ago, 56% were satisfied with the methods of communication available to them.

Four-fifths of the Community Leaders also say they are currently either *very satisfied* (33%) or *somewhat satisfied* (46%) with the Lab's efforts to listen to the perspectives of the Northern New Mexico community, while 76% express satisfaction with the Lab's effort to respond to community concerns.

Economic and Business Issues

Overall, the vast majority of Community Leaders express satisfaction with LANL's economic impact on the region. In fact, 63% say they are *very satisfied* and another 30% are *somewhat satisfied* with the overall impact LANL has on the economy in Northern New Mexico. Furthermore, approximately three-quarters (74%) of the Leaders believe LANL's partnerships with the business community have been at least somewhat effective. Overall, these results are very similar to those observed in previous studies.

When it comes to specific economic programs such as Northern New Mexico Connect, New Mexico Small Business Assistance, Supplier Forums and Lab Start, 64% of the Leaders say they are satisfied, while 15% express dissatisfaction and 20% are simply unaware of these programs. These results are also very similar to those observed last year.

While the majority (55%) of Leaders expresses satisfaction with LANL's efforts to foster new businesses in Northern New Mexico through its technologies, 27% say they are dissatisfied and 18% have no opinion. Furthermore, though approximately half (51%) express satisfaction with LANL's efforts to purchase more goods and services from businesses in Northern New Mexico, 20% are dissatisfied.

With a stagnant economy, Community Leaders, like the rest of area residents, are very concerned about current and future economic conditions. Although most Leaders express satisfaction with LANL's impact in the region, there are some who believe more could be done in terms of purchasing local goods and services as well as working to foster new business. A list of suggestions/comments as to how LANL can work with the business community and help foster economic development can be found in the verbatim section of the report (page 60).

Educational Issues

LANL continues to receive high scores when it comes to its involvement with educational programs. Eighty-six percent of the Leaders surveyed are either *very satisfied* (58%) or *somewhat satisfied* (28%) with the educational programs offered by LANL.

Furthermore, 84% of the Leaders express satisfaction with LANL's overall impact on education in Northern New Mexico, and 76% believe LANL's partnerships with school districts, colleges and universities in Northern New Mexico are either *very effective* (37%) or *somewhat effective* (39%).

The Leaders surveyed offered many comments and suggestions relating to education. As one would expect, Leaders in the various regions would like to see more done or more outreach in their respective communities. A full list of verbatim suggestions and comments pertaining to education can be found starting on page 57.

Quality of Life

As has been observed in previous studies, the Community Leaders recognize LANL's involvement in the community. Overall, 48% of the Leaders say they are *very satisfied* and 31% say they are *somewhat satisfied* with LANL's involvement in Northern New Mexico through school/holiday drives, employee giving campaigns, and volunteer programs.

Approximately three-quarters (78%) also express satisfaction with LANL's efforts to provide effective environmental stewardship, monitoring and remediation (35% are *very satisfied*).

Furthermore, nearly three-quarters (72%) of the Leaders believe LANL's partnerships with community nonprofit organizations are either *very effective* (35%) or *somewhat effective* (37%).

Leaders were asked in an unaided, open-ended manner if they have any comments relating to LANL's work with non-profit organizations. While many Leaders praised LANL's efforts in being involved in the community, they also offered some suggestions. A full list of verbatim comments can be found on page 63.

Government and Tribal Partnerships

Approximately two-thirds of the Tribal Leaders surveyed believe LANL's partnerships with tribal governments and agencies are either *very effective* (17%) or *somewhat effective* (49%), although 32% feel the partnerships are ineffective. These results are slightly lower than what was observed last year.

The specific results among the Tribal Leaders tend to fluctuate from year to year, though Tribal Leaders in general tend to have a lower overall opinion of LANL than do Leaders in other sectors. This is an area LANL needs to continue to work on in building relationships.

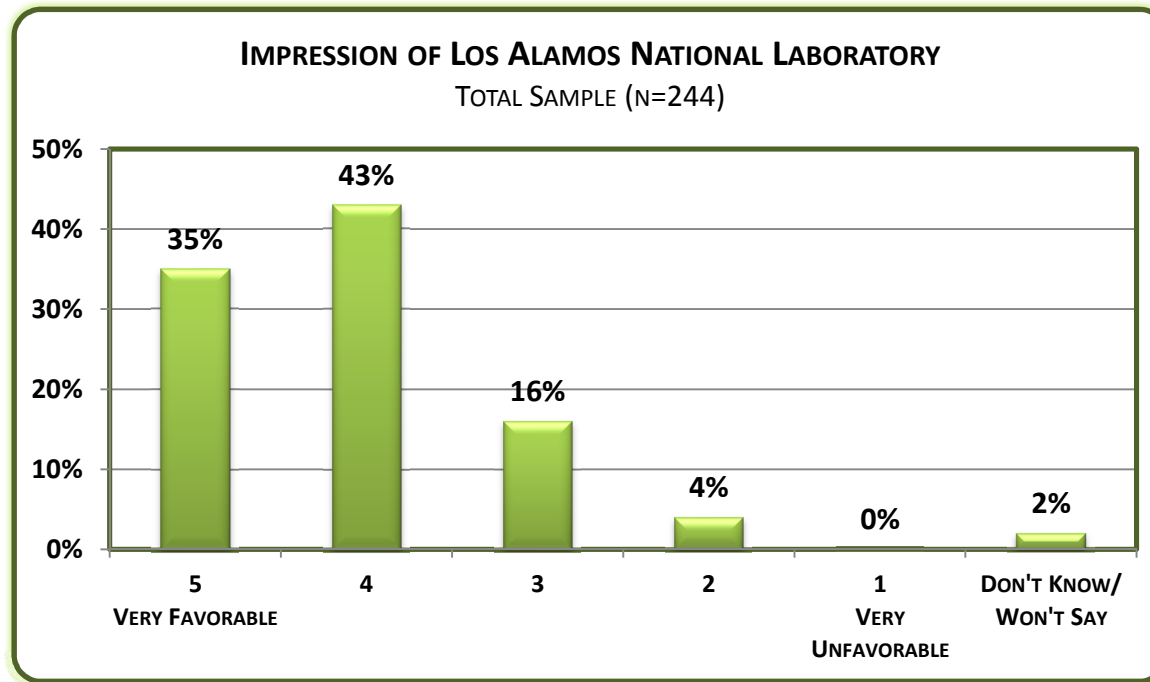
It should also be noted that the large majority of Government Leaders believe that LANL's partnerships with local county and municipal governments in Northern New Mexico are either *very* (22%) or *somewhat effective* (48%).

BIGGEST CHALLENGES FACING NORTHERN NEW MEXICO

(TOP 7 UNAIDED RESPONSES)

	TOTAL SAMPLE (N=244)
NON-AVAILABILITY OF GOOD JOBS	22%
EDUCATIONAL SYSTEM IS POOR	21%
ECONOMY: WEAK	20%
UNEMPLOYMENT/JOBS	11%
LACK OF ECONOMIC OPPORTUNITIES	10%
ECONOMIC DEVELOPMENT	8%
ILLEGAL DRUG USE	7%

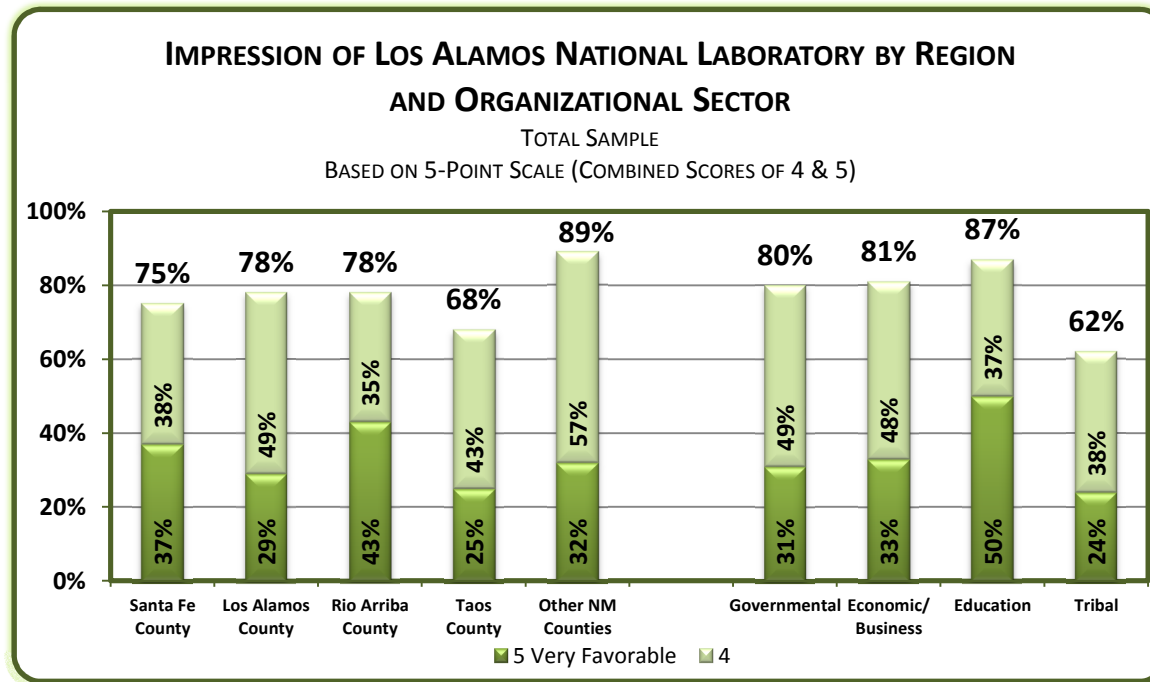
Community Leaders were asked in an unaided, open-ended manner what they feel is the single biggest challenge facing Northern New Mexico today. Twenty-two percent of Community Leaders mention the non-availability of good jobs, while 21% say the educational system is poor, and 20% say the economy is weak. Other frequently mentioned issues include: unemployment/jobs (11%), lack of economic opportunities (10%), economic development (8%), and illegal drug use (7%).



MEAN †: 4.1

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

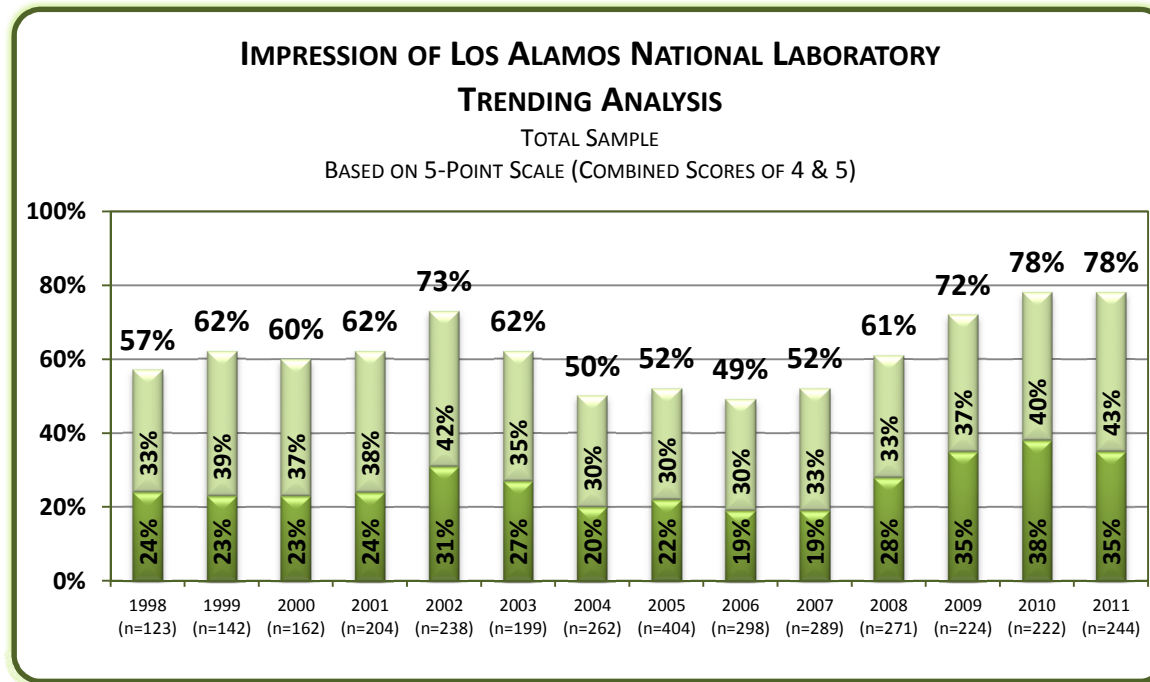
Community Leaders were asked to rate their general impression of Los Alamos National Laboratory on a 5-point scale, where 5 is *very favorable* and 1 is *very unfavorable*. Nearly four-fifths (78%) of Community Leaders have a favorable impression of LANL (giving a rating of 4 or 5), with 35% saying they have a *very favorable* impression. Sixteen percent give a neutral rating of 3, and just 4% give an unfavorable rating of 2.



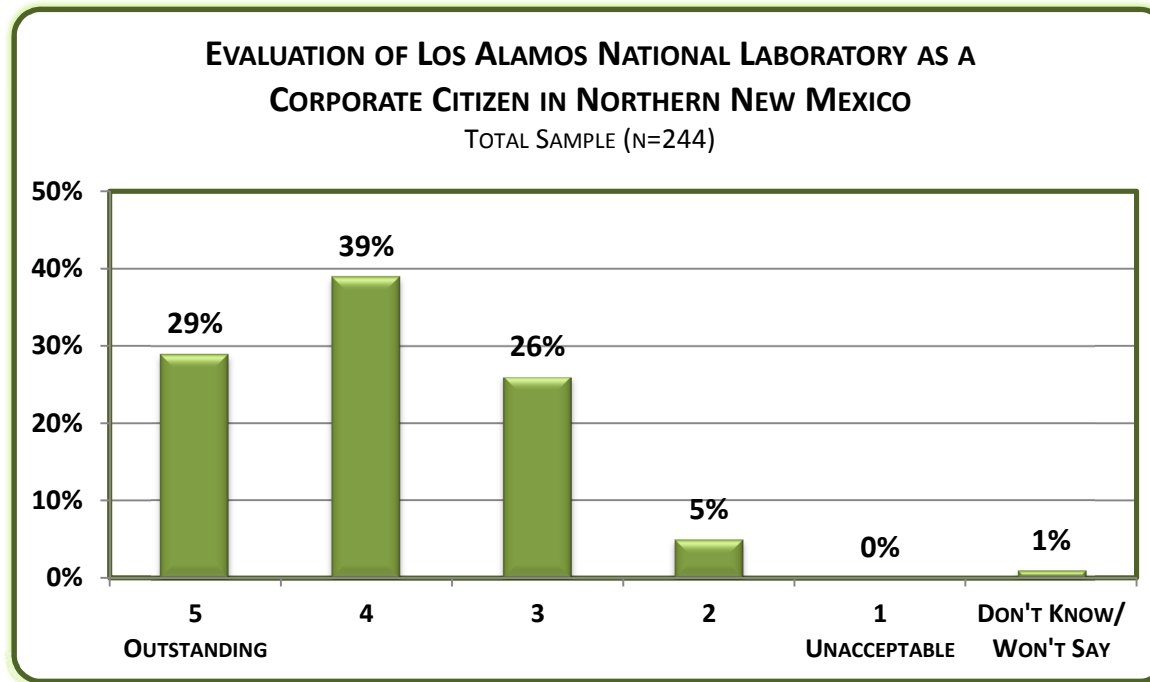
Looking at the differences in opinion, both regionally and at the organizational level, we find some slight differences. Regionally, it is observed that 89% of Leaders outside of Santa Fe, Los Alamos, Rio Arriba, and Taos Counties have a favorable impression (a score of 4 or 5 on a 5-point scale). Three-quarters or more of the Leaders in Los Alamos (78%), Rio Arriba (78%) and Santa Fe (75%) counties say they have a favorable opinion of LANL.

Community Leaders in the Education sector (87%) are slightly more likely to have a favorable opinion of LANL than are those in the Economic/Business (81%), Governmental (80%), and Tribal (62%) sectors.

Although Tribal Leaders are much less likely than others to have a favorable impression of LANL, it is important to note that only 1% have an unfavorable opinion of LANL.



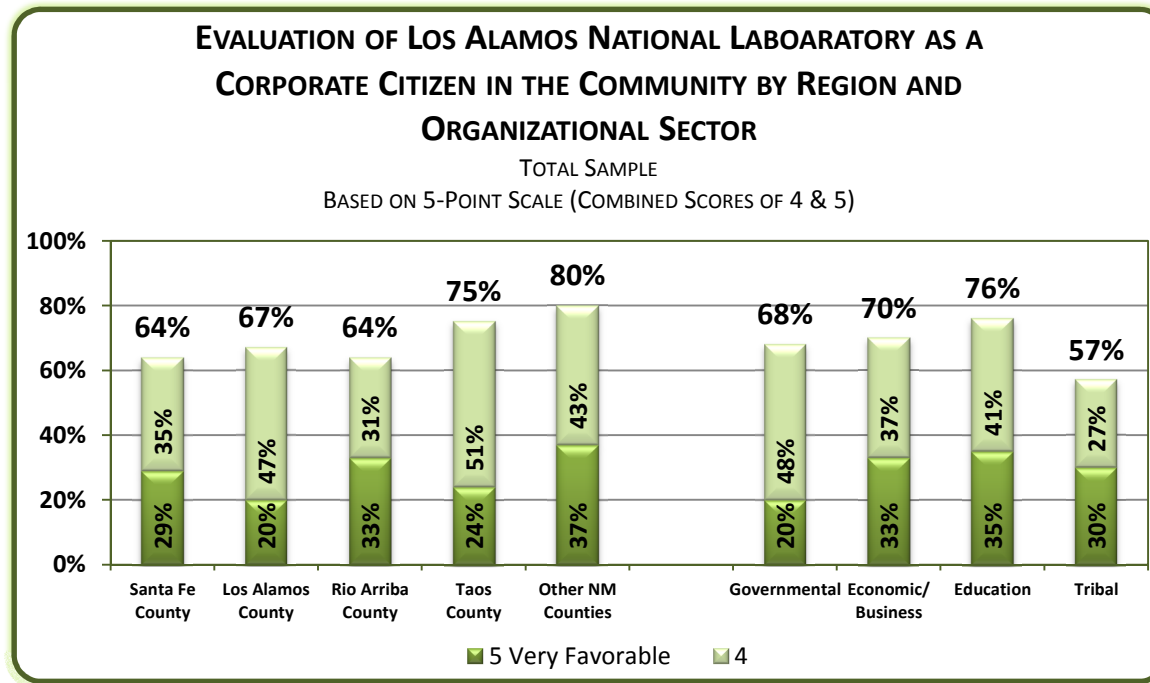
The graph above illustrates Community Leaders' favorable impressions (those who gave LANL a rating of 4 or 5 on a 5-point scale) from 1998 to 2011. Presently, 78% of Community Leaders have a favorable opinion of the Lab, which is identical to the results observed last year, maintaining an all-time high.



MEAN †: 3.9

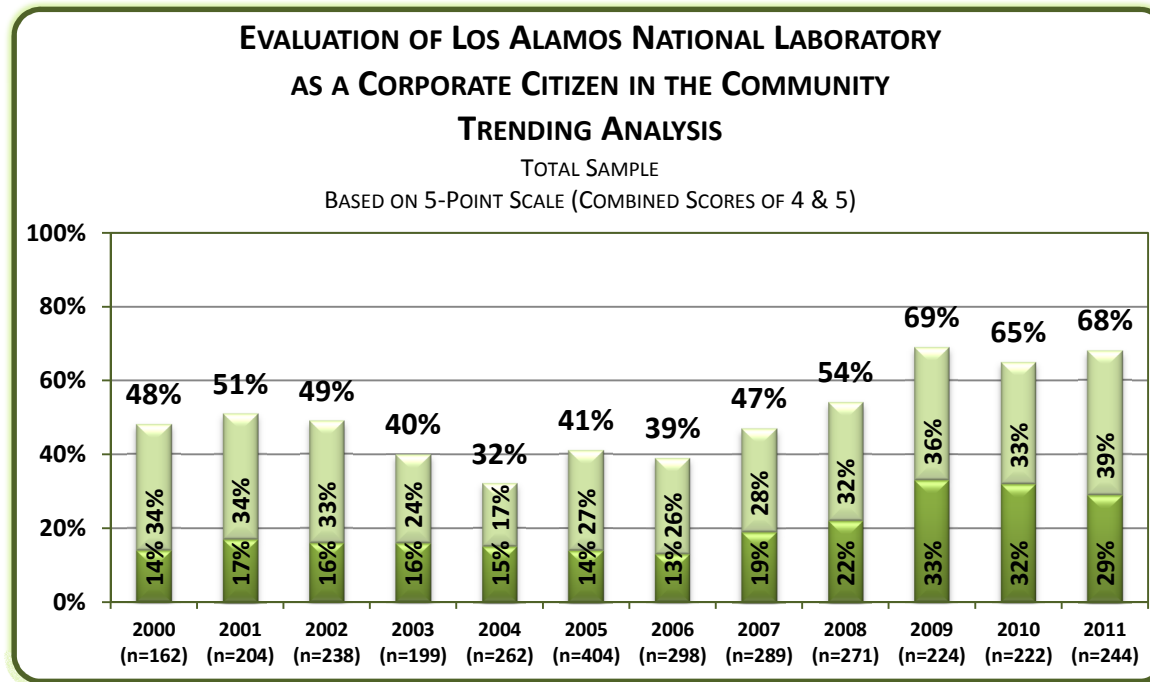
† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE OUTSTANDING RESPONSE IS ASSIGNED A VALUE OF 5; THE UNACCEPTABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

Community Leaders were asked to evaluate LANL as a corporate citizen in Northern New Mexico using a 5-point scale where 5 is *outstanding* and 1 is *unacceptable*. The majority of the Community Leaders (68%) give a positive rating of 4 or 5 with 29% saying LANL is *outstanding*. Just 5% percent give a poor rating of 2 and 26% have neutral or mixed feelings about LANL's corporate citizenship, giving a rating of 3. It should be noted that none of the Community Leaders rate LANL's corporate citizenship as being *unacceptable*.

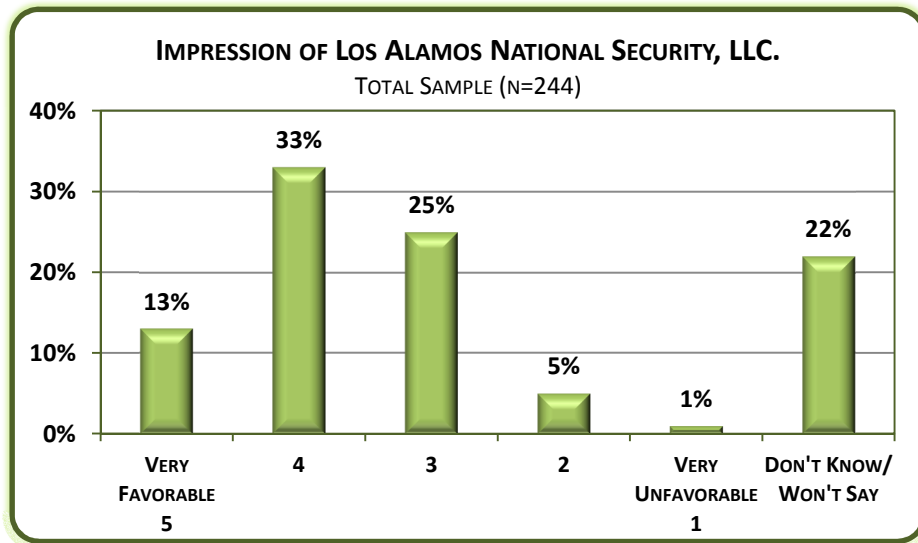


At the regional level, it is observed that Leaders in Taos County (75%) and Other New Mexico Counties (80%) are more apt than residents in Santa Fe (64%), Los Alamos (67%), and Rio Arriba (64%) counties to rate LANL highly for its corporate citizenship.

Community Leaders in the Education sector (76%) are more apt to rate LANL highly as a corporate citizen than are Leaders in the Economic/Business (70%), Governmental (68%), and Tribal (57%) sectors.

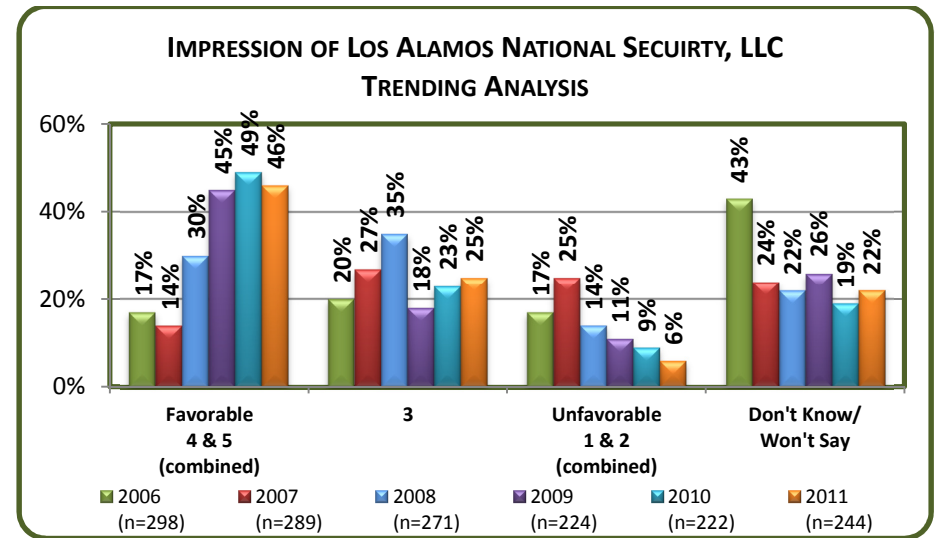


As shown above, the majority (68%) of Community Leaders currently have a positive opinion of LANL as a corporate citizen in Northern New Mexico which is consistent with the results observed in the two prior studies and much higher than had been observed in the studies conducted prior to 2009.



MEAN †: 3.6

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.



Community Leaders were asked to rate their overall impression of the Laboratory's Management and Operations contractor, Los Alamos National Security, LLC. (LANS), based on a 5-point scale, where 5 is *very favorable* and 1 is *very unfavorable*. As shown above, 46% of the Leaders surveyed have a favorable impression of LANS, while just 6% have an unfavorable impression, and one-quarter have neutral or mixed feelings about the contractor.

As has been observed in prior studies, a relatively large percentage of Leaders (22%) have not formed an opinion of LANS. The lack of awareness of LANS is also evidenced by the 25% of Leaders who have a neutral opinion. Community Leaders in Education (27%) and Tribal (28%) sectors are more apt than others to say they have no opinion of LANS.

Trending Analysis

The graph on the right displays Community Leaders' impressions of Los Alamos National Security, LLC, grouping together favorable (4 and 5) and unfavorable (1 and 2) ratings from 2006 through 2011. Overall, there has been little change in Community Leaders' opinion of LANS in the past three years, though the percentage of Leaders who have a negative opinion has declined significantly since 2007.

**TOP WAYS OF RECEIVING INFORMATION ABOUT
LOS ALAMOS NATIONAL LABORATORY**

TOP 9 UNAIDED RESPONSES

	2011 TOTAL SAMPLE (N=244)
NEWSPAPERS	50%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS (EMAIL)	39%
LAB EMPLOYEES	25%
INTERNET	23%
TELEVISION	14%
WORD OF MOUTH	12%
LABORATORY WEBSITE	11%
OTHER MEETINGS/TALKS	7%
QUARTERLY REGIONAL LEADERS' BREAKFAST	7%

**PREFERRED WAY OF RECEIVING INFORMATION ABOUT
LOS ALAMOS NATIONAL LABORATORY**

TOP 7 UNAIDED RESPONSES

	2011 TOTAL SAMPLE (N=244)
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS (EMAIL)	36%
LANL EMAIL UPDATES	26%
INTERNET	21%
NEWSPAPERS	17%
LAB EMPLOYEES	8%
QUARTERLY REGIONAL LEADERS' BREAKFAST	7%
LABORATORY WEBSITE	7%

When Community Leaders were asked in an unaided, open-ended manner, what are the top three ways they receive information about Los Alamos National Laboratory, the most common answer given is newspapers (50%). Thirty-nine percent of Leaders say they receive information about LANL from the monthly electronic newsletter (Connections), while 25% mention Lab employees and 23% say they find information on the Internet.

Community Leaders were also asked in an unaided, open-ended manner, in what ways they would *prefer* to receive information about Los Alamos National Laboratory. The top answer is monthly electronic newsletter (Connections) (36%), followed by LANL email updates (26%), the Internet (21%), and newspapers (17%).

It is interesting to note that the percentage of Leaders who mention the Internet as one of the top ways they receive information and prefer to receive information is higher than has been observed in past studies. One reason for the increase may be Leaders who sought news relating to the Las Conchas fire that took place in the summer and the impact that it had on the Lab.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"
 TOTAL SAMPLE (N=244)

	<u>VERY SATISFIED</u>	<u>SOMEWHAT SATISFIED</u>	<u>SOMEWHAT DISSATISFIED</u>	<u>VERY DISSATISFIED</u>	<u>DON'T KNOW/ WON'T SAY</u>
EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES	33%	46%	13%	2%	6%
METHODS AVAILABLE TO YOU FOR COMMUNICATING WITH LANL REGARDING YOUR NEEDS, CONCERNS AND IDEAS	30%	41%	17%	4%	7%
EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NM COMMUNITIES	25%	51%	17%	2%	5%

Community Leaders were asked to rate their level of satisfaction with different aspects of communication with Los Alamos National Laboratory. When asked to rate their level of satisfaction with LANL's **efforts to listen to the perspectives** of the Northern New Mexico communities, nearly four-fifths (79%) of Leaders say they are either *somewhat* (46%) or *very satisfied* (33%), while 15% express dissatisfaction.

Approximately seven-in-ten Community Leaders (71%) express satisfaction with **the methods available for communicating** with LANL regarding their needs, concerns and ideas, though 21% say they are dissatisfied. It should be noted that Tribal Leaders are least apt to say they are *very satisfied* with the methods of communication that are available (19%).

Community Leaders were also asked to rate their satisfaction with the Lab's **efforts to respond to the perspectives** of the Northern New Mexico community. Approximately three-quarters (76%) of the Leaders indicate satisfaction with the Lab's responsiveness while 19% are dissatisfied.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: COMMUNICATION ISSUES

TRENDING ANALYSIS
RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2011)
TOTAL SAMPLE

	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know/ Won't Say</u>
Efforts to listen to the perspectives of the Northern NM Community*					
October 2011 (n=244)	33%	46%	13%	2%	6%
September 2010 (n=222)	26%	54%	11%	2%	7%
October 2009 (n=224)	32%	44%	13%	2%	9%
October 2008 (n=271)	27%	37%	22%	6%	7%
October 2007 (n=289)	20%	42%	18%	12%	8%
September 2006 (n=298)	16%	28%	27%	19%	10%
September 2005 (n=404)	19%	35%	22%	15%	10%
September 2004 (n=262)	23%	34%	25%	11%	7%
September 2003 (n=199)	25%	37%	19%	11%	8%
September 2002 (n = 238)	27%	41%	17%	9%	6%
December 2001 (n = 204)	20%	41%	20%	11%	8%
September 2000 (n = 162)	30%	35%	14%	15%	6%
Methods available to you for communicating with LANL regarding your needs, concerns and ideas					
October 2011 (n=244)	30%	41%	17%	4%	7%
September 2010 (n=222)	28%	39%	18%	6%	9%
October 2009 (n=224)	33%	40%	16%	5%	6%
October 2008 (n=271)	22%	34%	26%	10%	8%
October 2007 (n=289)	27%	30%	23%	14%	6%
September 2006 (n=298)	20%	23%	27%	22%	7%
September 2005 (n=404)	22%	30%	24%	16%	9%
September 2004 (n=262)	19%	39%	23%	16%	2%
September 2003 (n=199)	24%	38%	21%	12%	5%
September 2002 (n = 238)	23%	46%	15%	12%	5%
Efforts to respond to the perspectives of the Northern NM Community*					
October 2011 (n=244)	25%	51%	17%	2%	5%
September 2010 (n=222)	26%	46%	19%	4%	5%
October 2009 (n=224)	28%	44%	15%	2%	11%
October 2008 (n=271)	21%	41%	22%	8%	8%
October 2007 (n=289)	16%	37%	24%	15%	8%
September 2006 (n=298)	10%	24%	29%	27%	10%
September 2005 (n=404)	13%	35%	27%	15%	10%
September 2004 (n=262)	11%	36%	26%	15%	12%
September 2003 (n=199)	12%	36%	27%	13%	12%
September 2002 (n = 238)	14%	45%	26%	8%	7%
December 2001 (n = 204)	13%	35%	26%	13%	13%
September 2000 (n = 162)	16%	43%	19%	15%	7%

Trending Analysis

Overall, current satisfaction levels with LANL communication and response efforts are very similar to results observed in the past two studies. In the past five years, LANL has made great strides in improving communication with Community Leaders, though there is still some room for increasing satisfaction given that approximately one-in-five Leaders currently express dissatisfaction with the methods of communication available to them and with LANL's effort to respond to the perspectives of the Northern NM Community.

*It should be noted that, in previous studies, Community Leaders were asked to rate their satisfaction with LANL's efforts to listen and respond to the concerns of their community. Starting in 2008, Leaders were asked to rate their level of satisfaction with the Lab's efforts to listen and respond to the perspectives of the community. This may account for some of the improvement observed with these two questions when compared to previous studies.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"
TOTAL SAMPLE (N=244)

	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know/ Won't Say</u>
The overall impact on the economy in Northern New Mexico	63%	30%	4%	1%	2%
The Lab's economic development programs such as Northern New Mexico Connect, New Mexico Small Business Assistance, Supplier Forums and Lab Start	27%	37%	13%	3%	20%
The Lab's efforts to foster new businesses in Northern New Mexico through the transfer of technology	20%	35%	21%	6%	18%
Efforts to purchase more goods and services from businesses in Northern New Mexico communities during the last year (LANL)	16%	35%	16%	4%	29%

Community Leaders were asked to rate their level of satisfaction with several aspects of LANL's involvement in the Northern New Mexico business community. Ninety-three percent of the Community Leaders are either *somewhat* (30%) or *very satisfied* (63%) with LANL's **overall impact on the Northern New Mexico economy**, while just 5% say they are dissatisfied. Tribal Leaders are less likely than others to say they are *very satisfied* with LANL's overall impact on the local economy (38%). In comparison, 81% of Educational Leaders, 61% of Economic/Business Leaders, and 60% of Governmental Leaders say they are *very satisfied* with LANL's economic impact.

Nearly two-thirds (64%) of the Leaders surveyed expressed satisfaction with the Lab's **economic development programs such as Northern New Mexico Connect and the New Mexico Small Business Assistance Program**. Sixteen percent say they are dissatisfied with LANL's economic programs, and one-fifth of the Community Leaders haven't formed an opinion about these programs. It should be noted that while the majority (72%) of Economic/Business Leaders are satisfied with LANL's economic programs, 21% express dissatisfaction.

The majority of Leaders say they are either *very satisfied* (20%) or *somewhat satisfied* (35%) with the **Lab's efforts to foster new businesses in Northern New Mexico through the transfer of technology**; though 27% express dissatisfaction and 18% have no opinion. Among the Business/Economic Leaders, 60% say they are at least *somewhat satisfied*, while 30% say they are dissatisfied with the Lab's efforts to foster new businesses.

When asked about their satisfaction with the Lab's efforts **to purchase goods and services from Northern New Mexico businesses during the past year**, the majority (51%) express satisfaction while 20% say they are dissatisfied and 29% have no opinion. Sixty-three percent of the Economic/Business Leaders say they are satisfied with the Lab's efforts to purchase goods and services from businesses in Northern New Mexico, while 23% express dissatisfaction.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: ECONOMIC ISSUES

TRENDING ANALYSIS RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2011) TOTAL SAMPLE

	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know/ Won't Say</u>
The overall impact on the economy (LANL)					
October 2011 (n=244)	63%	30%	4%	1%	2%
September 2010 (n=222)	60%	31%	5%	2%	1%
October 2009 (n=224)	58%	34%	5%	2%	1%
October 2008 (n=271)	60%	27%	7%	3%	3%
September 2006 (n=298)	53%	28%	8%	5%	5%
September 2005 (n=404)	40%	37%	9%	9%	5%
September 2004 (n=262)	49%	27%	12%	8%	4%
September 2003 (n=199)	46%	33%	10%	6%	5%
September 2002 (n = 238)	51%	28%	10%	5%	6%
December 2001 (n = 204)	45%	33%	10%	4%	8%
September 2000 (n = 162)	41%	43%	9%	6%	2%
The Lab's economic development programs such as Northern New Mexico Connect, New Mexico Small Business Assistance, Supplier Forums and Lab Start					
October 2011 (n=244)	27%	37%	13%	3%	20%
September 2010 (n=222)	26%	38%	11%	4%	21%
October 2009 (n=224)	31%	31%	13%	3%	22%
Efforts to purchase more goods and services from businesses in Northern New Mexico communities (LANL)					
October 2011 (n=244)	16%	35%	16%	4%	29%
September 2010 (n=222)	14%	40%	18%	7%	21%
October 2009 (n=224)	24%	27%	13%	6%	31%
October 2008 (n=271)	16%	27%	19%	10%	29%
October 2007 (n=289)	14%	27%	21%	16%	22%
September 2006 (n=298)	10%	21%	29%	20%	20%
September 2005 (n=404)	13%	31%	21%	15%	20%
September 2004 (n=262)	12%	31%	23%	10%	24%
September 2003 (n=199)	10%	29%	24%	12%	26%
September 2002 (n = 238)	20%	30%	17%	8%	25%
December 2001 (n = 204)	24%	30%	18%	8%	20%
September 2000 (n= 162)	19%	41%	15%	5%	19%

Trending Analysis

As shown above, satisfaction levels with LANL in regards to the economy are similar to those observed in the two previous studies in terms of those who say they are either *somewhat satisfied* or *very satisfied* with the economic related issues tested.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: EDUCATIONAL ISSUES

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"
 TOTAL SAMPLE (N=244)

	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know/ Won't Say</u>
Educational programs offered by LANL such as the Bradbury Museum, Math and Science Academy, Supercomputing Challenge, scholarships, and partnerships with New Mexico Colleges and Universities	58%	28%	7%	0%	6%
Overall impact that the Lab has on education in Northern New Mexico	40%	44%	9%	1%	6%

The vast majority (86%) of Community Leaders are either *very satisfied* (58%) or *somewhat satisfied* (28%) with **educational programs offered by LANL such as the Bradbury Museum, Math and Science Academy, Adventures in Supercomputing Challenge, scholarships, and partnerships with New Mexico colleges and universities.**

It should be noted that 89% of Leaders from the Education sector are satisfied with education programs offered by the Lab, with 59% saying they are *very satisfied*. Furthermore, 75% of the Leaders in Los Alamos say they are *very satisfied* with LANL's educational programs compared to 52% of those in Santa Fe, 56% of those in Rio Arriba, and 59% of the Leaders in Taos County.

Eighty-four percent of the Leaders also express satisfaction with **the overall impact that the Lab has on education in Northern New Mexico** (40% are *very satisfied*), while 10% express dissatisfaction. It is important to mention that 93% of Leaders in the Education sector are satisfied with the Lab's impact on education in the Northern New Mexico community (51% are *very satisfied*).

EVALUATION OF SPECIFIC LANL ATTRIBUTES: EDUCATION ISSUES

TRENDING ANALYSIS
 RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2011)
 TOTAL SAMPLE

	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know/ Won't Say</u>
Educational programs offered by LANL					
October 2011 (n=244)	58%	28%	7%	0%	6%
September 2010 (n=222)	55%	30%	7%	1%	6%
October 2009 (n=224)	61%	26%	5%	*	8%
October 2008 (n=271)	50%	34%	4%	1%	10%
October 2007 (n=289)	44%	33%	6%	2%	15%
September 2006 (n=298)	42%	30%	7%	4%	17%
September 2005 (n=404)	43%	27%	6%	2%	22%
September 2004 (n=262)	29%	31%	10%	3%	27%
September 2003 (n=199)	24%	34%	13%	4%	25%
September 2002 (n = 238)	27%	31%	11%	4%	27%
December 2001 (n = 204)	29%	27%	11%	2%	31%
September 2000 (n = 162)	26%	42%	7%	4%	21%
The overall impact that the Lab has on education in the Northern New Mexico community					
October 2011 (n=244)	40%	44%	9%	1%	6%
September 2010 (n=222)	40%	40%	12%	2%	6%
October 2009 (n=224)	43%	39%	11%	3%	5%

* Less than 1% reported.

Trending Analysis

As shown in the table above, overall satisfaction levels with LANL in regards to education issues are very similar to those observed in both 2009 and 2010.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: QUALITY OF LIFE

RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED"
 TOTAL SAMPLE (N=244)

	<i>Very Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Somewhat Dissatisfied</i>	<i>Very Dissatisfied</i>	<i>Don't Know/Won't Say</i>
Involvement in Northern NM through employee giving programs, school and holiday drives, and volunteer programs	48%	31%	8%	1%	12%
Efforts to provide effective environmental stewardship, monitoring and remediation	35%	43%	14%	2%	5%

Community Leaders were asked to rate their level of satisfaction with the Lab's involvement in quality of life. As shown above, approximately four-fifths of the Community Leaders surveyed (79%) are satisfied with the **Lab's involvement in Northern New Mexico through employee giving campaigns, school and holiday drives, and volunteer programs**, with 48% saying they are *very satisfied*. The vast majority of Leaders in Los Alamos (93%) express satisfaction with LANL's involvement in charitable programs (71% say they are *very satisfied*).

Over three-quarters (78%) of Community Leaders also express satisfaction with LANL's efforts to **provide effective environmental stewardship, monitoring and remediation**, while 16% are dissatisfied. Regionally, we observe that 95% of Leaders in Los Alamos are satisfied with the Lab's environmental efforts compared to 70% of the Leaders in Santa Fe. Also, 30% of the Tribal Leaders express dissatisfaction with LANL's environmental stewardship, though the large majority (61%) say they are satisfied.

EVALUATION OF SPECIFIC LANL ATTRIBUTES: QUALITY OF LIFE

TRENDING ANALYSIS
 RANKED BY HIGHEST PERCENTAGE "VERY SATISFIED" (2011)
 TOTAL SAMPLE

	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know/ Won't Say</u>
Involvement in Northern NM through charitable organizations					
October 2011 (n=244)	48%	31%	8%	1%	12%
September 2010 (n=222)	48%	33%	9%	2%	9%
October 2009 (n=224)	51%	30%	7%	*	11%
October 2008 (n=271)	48%	33%	10%	1%	7%
October 2007 (n=289)	44%	30%	7%	3%	15%
September 2006 (n=298)	33%	33%	12%	3%	19%
Efforts to provide effective environmental stewardship, monitoring and remediation					
October 2011 (n=244)	35%	43%	14%	2%	5%
September 2010 (n=222)	28%	45%	14%	5%	8%
October 2009 (n=224)	25%	45%	13%	4%	14%
October 2008 (n=271)	28%	35%	17%	9%	11%
October 2007 (n=289)	26%	33%	19%	9%	14%
September 2006 (n=298)	20%	39%	20%	10%	12%
September 2005 (n=404)	20%	39%	17%	9%	16%

* Less than 1% reported.

Trending Analysis

As shown above, satisfaction with LANL's involvement in charitable programs has remained consistent since 2008. Satisfaction with LANL's environmental stewardship continues to improve, increasing from just 59% in 2007 to 78% currently.

EFFECTIVENESS OF LANL PARTNERSHIPS

RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2011)
TOTAL SAMPLE (N=244)

	<i>Very Effective</i>	<i>Somewhat Effective</i>	<i>Somewhat Ineffective</i>	<i>Very Ineffective</i>	<i>Don't Know/Won't Say</i>
School districts, colleges and universities in Northern New Mexico	37%	39%	11%	3%	9%
Community non-profit organizations	35%	37%	11%	1%	17%
Business community in Northern New Mexico	24%	50%	14%	2%	9%
Local governments in Northern New Mexico	20%	44%	14%	3%	19%
State government agencies	19%	41%	7%	1%	32%
Tribal governments and tribal agencies	19%	32%	9%	3%	37%
The State Legislature	18%	38%	8%	1%	35%

Community Leaders were asked how they would rate the effectiveness of LANL's partnerships with various entities and organizations. As shown above, just over three-quarters (76%) of Leaders feel LANL's **partnerships with the school districts, colleges and universities** in Northern New Mexico are effective, while 14% say they are not effective. Eighty-one percent of the Education Leaders believe the Lab's partnerships with educational institutions are effective, with 42% saying they are *very effective*.

Nearly three-quarters of the Leaders (72%) believe LANL's **partnerships with community non-profit organizations** are effective, while 12% say they are ineffective.

Approximately three-quarters (74%) of the Community Leaders surveyed feel the Lab's **partnerships with the business community** in Northern New Mexico are effective, while 16% feel they are *ineffective*. It should be noted that approximately four-fifths (79%) of Economic/Business Leaders say LANL's partnerships with the business community are effective, while 20% feel they are ineffective.

Approximately two-thirds of Leaders (64%) believe the Lab's **partnerships with local county and municipal governments** are effective, while 17% feel they are ineffective, and 19% have not formed an opinion. Seven-in-ten Government Leaders feel that LANL's partnerships with local governments are effective, while approximately one-quarter (27%) say they are ineffective. Interestingly, 30% of the Leaders in Rio Arriba County believe LANL's partnerships with local governments are ineffective.

Three-fifths of the Community Leaders surveyed feel LANL's partnerships **with State government agencies** are effective, while only 8% say they are ineffective. Furthermore, 56% of the Leaders also believe LANL's partnerships with the **State Legislature** are effective, though many (35%) have no opinion on the matter.

Finally, approximately half the Community Leaders (51%) believe the Lab's **partnerships with tribal governments and tribal agencies** are effective, while 12% feel they are ineffective. Nearly two-fifths (37%) of the Leaders have not formed an opinion about LANL's partnerships with tribal governments and agencies. It should be noted that two-thirds of Tribal Leaders feel that LANL's partnerships with tribal governments and agencies are either *very effective* (17%) or *somewhat effective* (49%), while 32% feel these partnerships are ineffective.

EFFECTIVENESS OF LANL PARTNERSHIPS (SUMMARY TABLE)

RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2011)
TOTAL SAMPLE

	<u>Very Effective</u>	<u>Somewhat Effective</u>	<u>Somewhat Ineffective</u>	<u>Very Ineffective</u>	<u>Don't Know/ Won't Say</u>
School districts, colleges and universities in Northern New Mexico					
October 2011 (n=244)	37%	39%	11%	3%	9%
September 2010 (n=222)	35%	43%	12%	2%	9%
October 2009(n=224)	39%	35%	14%	1%	11%
October 2008 (n=271)	33%	37%	15%	1%	13%
October 2007 (n=289)	29%	33%	13%	4%	21%
September 2006 (n=298)	19%	33%	18%	8%	23%
September 2005 (n=404)	24%	32%	16%	7%	21%
September 2004 (n=262)	21%	35%	16%	6%	22%
September 2003 (n=199)	26%	34%	13%	9%	18%
September 2002 (n=238)	28%	36%	11%	6%	19%
December 2001 (n=204)	23%	40%	17%	2%	17%
September 2000 (n=162)	26%	45%	8%	6%	16%
Community non-profit organizations					
October 2011 (n=244)	35%	37%	11%	1%	17%
September 2010 (n=222)	31%	37%	13%	2%	17%
October 2009 (n=224)	31%	40%	8%	4%	17%
Business community in Northern New Mexico					
October 2011 (n=244)	24%	50%	14%	2%	9%
September 2010 (n=222)	25%	42%	13%	7%	12%
October 2009(n=224)	25%	39%	17%	4%	16%
October 2008 (n=271)	19%	38%	25%	6%	13%
October 2007 (n=289)	12%	39%	23%	14%	12%
September 2006 (n=298)	9%	31%	30%	17%	13%
September 2005 (n=404)	17%	34%	21%	15%	13%
September 2004 (n=262)	13%	38%	22%	12%	14%
September 2003 (n=199)	11%	42%	26%	9%	12%
September 2002 (n = 238)	22%	33%	22%	8%	15%
December 2001 (n = 204)	16%	41%	28%	8%	7%
September 2000 (n = 162)	6%	56%	20%	7%	12%

EFFECTIVENESS OF LANL PARTNERSHIPS (SUMMARY TABLE) (CONTINUED)

RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2011)
TOTAL SAMPLE

	<u>Very Effective</u>	<u>Somewhat Effective</u>	<u>Somewhat Ineffective</u>	<u>Very Ineffective</u>	<u>Don't Know/ Won't Say</u>
Local governments in Northern New Mexico					
October 2011 (n=244)	20%	44%	14%	3%	19%
September 2010 (n=222)	19%	43%	15%	2%	21%
October 2009(n=224)	20%	40%	16%	1%	24%
October 2008 (n=271)	15%	43%	18%	4%	20%
October 2007 (n=289)	11%	43%	19%	6%	21%
September 2006 (n=298)	10%	29%	24%	10%	27%
September 2005 (n=404)	14%	35%	21%	9%	21%
September 2004 (n=262)	12%	34%	28%	10%	16%
September 2003 (n=199)	16%	38%	23%	8%	15%
September 2002 (n=238)	15%	44%	18%	5%	18%
December 2001 (n=204)	13%	45%	23%	4%	15%
September 2000 (n=162)	10%	63%	13%	7%	7%
State government agencies					
October 2011 (n=244)	19%	41%	7%	1%	32%
September 2010 (n=222)	23%	43%	7%	2%	25%
October 2009(n=224)	20%	42%	9%	1%	28%
October 2008 (n=271)	16%	37%	19%	3%	25%
October 2007 (n=289)	15%	36%	14%	3%	32%
September 2006 (n=298)	11%	31%	19%	4%	35%
September 2005 (n=404)	12%	35%	14%	5%	34%
September 2004 (n=262)	12%	31%	16%	4%	36%
September 2003 (n=199)	14%	30%	14%	5%	37%
September 2002 (n=238)	15%	32%	13%	5%	36%
December 2001 (n=204)	12%	35%	17%	2%	34%
September 2000 (n=162)	9%	40%	5%	5%	40%
Tribal governments and tribal agencies					
October 2011 (n=244)	19%	32%	9%	3%	37%
September 2010 (n=222)	18%	30%	8%	3%	41%
October 2009(n=224)	15%	32%	6%	3%	44%
October 2008 (n=271)	13%	24%	16%	4%	44%
October 2007 (n=289)	15%	27%	16%	2%	40%
September 2006 (n=298)	7%	23%	12%	8%	50%
September 2005 (n=404)	10%	26%	14%	4%	45%
September 2004 (n=262)	8%	24%	10%	5%	53%
September 2003 (n=199)	10%	27%	7%	5%	51%
September 2002 (n=238)	12%	23%	10%	7%	48%
December 2001 (n=204)	8%	32%	19%	5%	36%
September 2000 (n=162)	7%	35%	11%	3%	43%

EFFECTIVENESS OF LANL PARTNERSHIPS (SUMMARY TABLE) (CONTINUED)

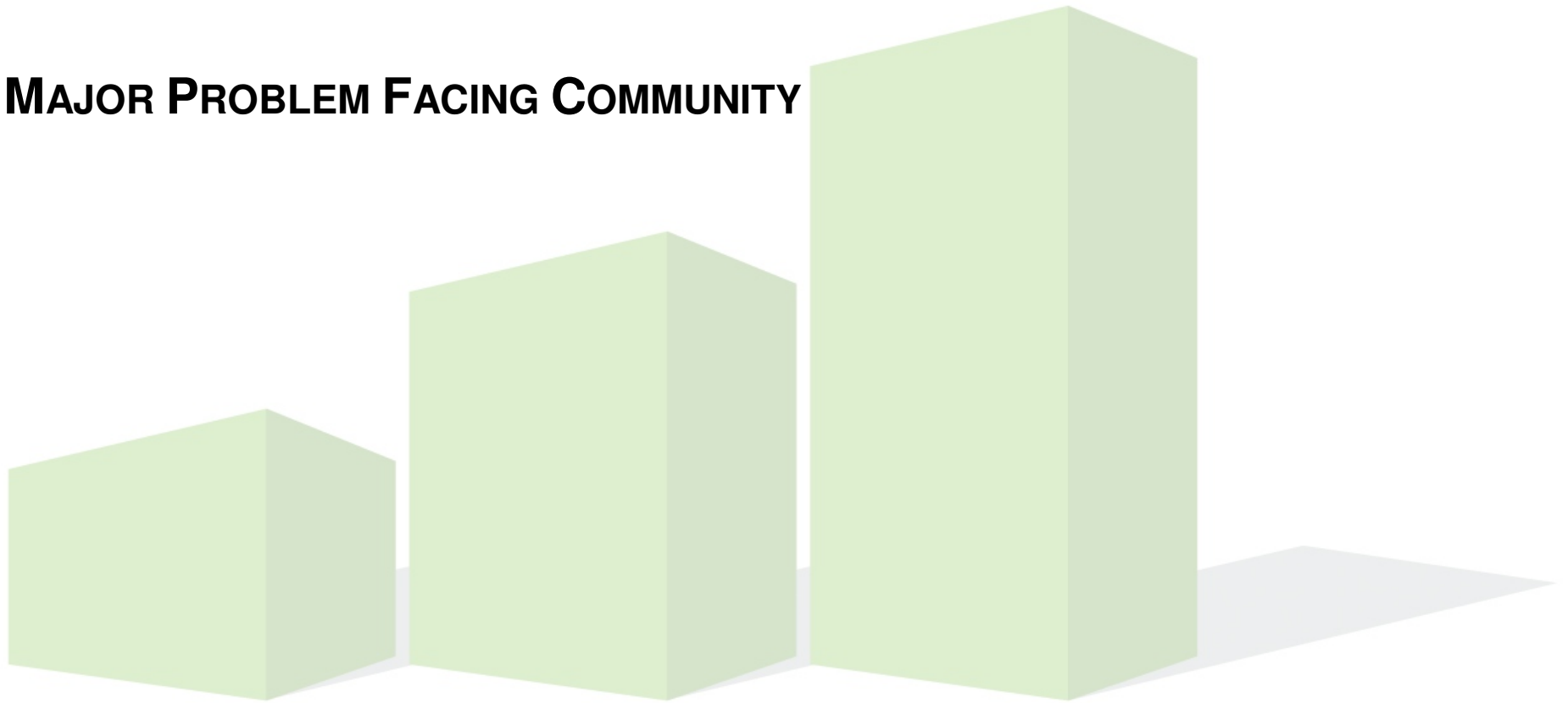
RANKED BY HIGHEST PERCENTAGE "VERY EFFECTIVE" (2011)
 TOTAL SAMPLE

	<u>Very Effective</u>	<u>Somewhat Effective</u>	<u>Somewhat Ineffective</u>	<u>Very Ineffective</u>	<u>Don't Know/ Won't Say</u>
The State Legislature					
October 2011 (n=244)	18%	38%	8%	1%	35%
September 2010 (n=222)	20%	39%	6%	3%	31%
October 2009(n=224)	18%	39%	9%	-	35%
October 2008 (n=271)	21%	40%	15%	1%	23%
October 2007 (n=289)	18%	37%	11%	2%	32%
September 2006 (n=298)	13%	29%	15%	5%	38%
September 2005 (n=404)	16%	31%	15%	4%	34%
September 2004 (n=262)	16%	28%	13%	6%	36%
September 2003 (n=199)	17%	28%	14%	6%	36%
September 2002 (n=238)	12%	31%	16%	5%	36%
December 2001 (n=204)	7%	28%	17%	4%	43%
September 2000 (n=162)	7%	31%	12%	5%	45%

Trending Analysis

As shown on the previous two pages, the perceived effectiveness of LANL's partnerships is similar to those observed in the last several studies. There have been no significant improvements or declines in the past five years.

II. MAJOR PROBLEM FACING COMMUNITY

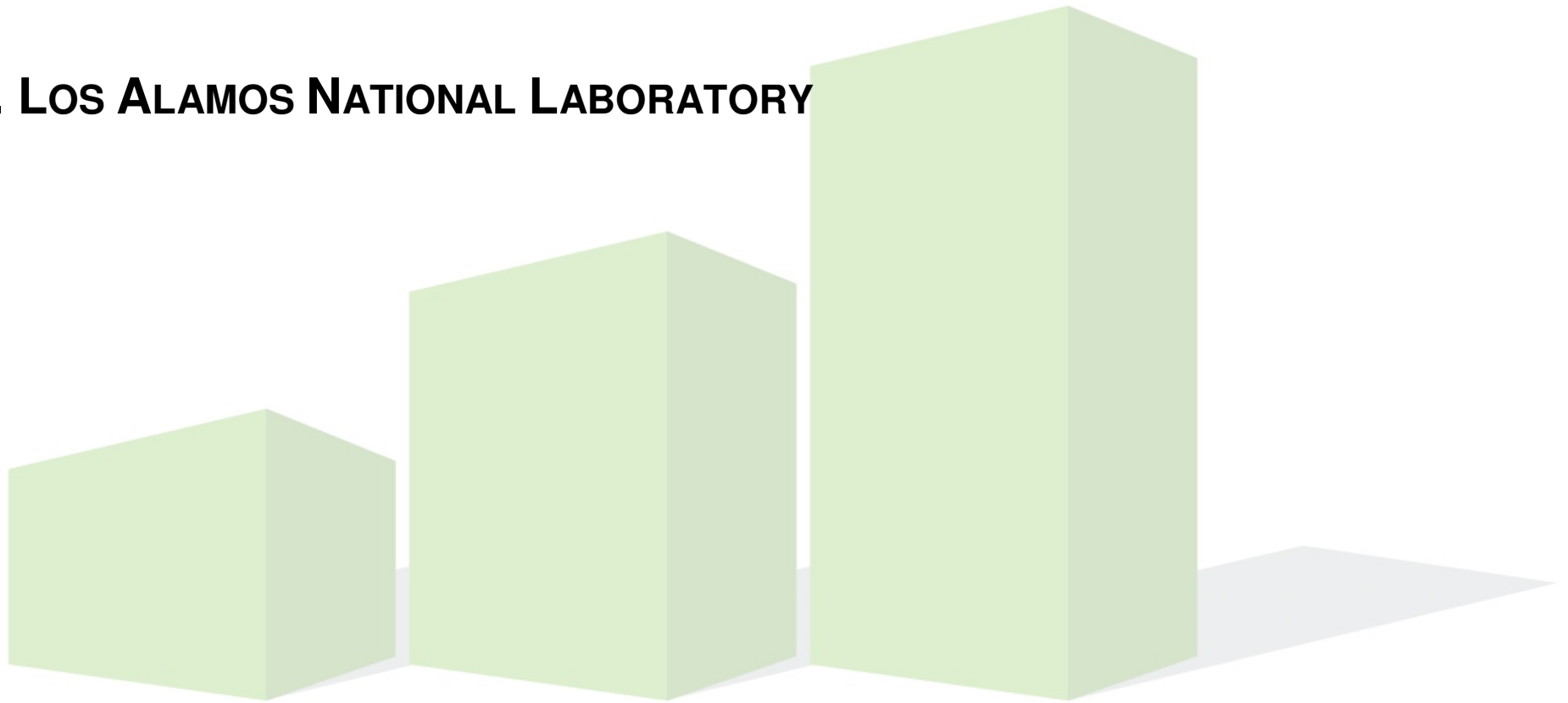


BIGGEST CHALLENGES FACING NORTHERN NEW MEXICO

QUESTION 1: WHAT WOULD YOU SAY IS THE SINGLE BIGGEST CHALLENGE FACING NORTHERN NEW MEXICO TODAY?

NON-AVAILABILITY OF GOOD JOBS	22%	PARTNERSHIPS	1%	IDENTITY CRISIS-RELATIONSHIPS WITH PUEBLOS	
EDUCATIONAL SYSTEM IS POOR	21%	LACK OF PARENTING	1%	E.G. RIGHTS OF WAYS, LAND GRAND WATERS	0%
ECONOMY: WEAK	20%	TRANSPORTATION: TO LANL/JUNIOR COLLEGE/ OUT OF DISTRICT STUDENTS IN PUEBLOS	1%	IDENTITY WHO WE ARE AS PART OF STATE AND COUNTRY	0%
UNEMPLOYMENT/JOBS	11%	QUALITY OF SCHOOL FACILITIES	1%	NO FUNDING FOR COLLEGE	0%
LACK OF ECONOMIC OPPORTUNITIES	10%	ROADS/STREETS/HIGHWAYS ARE BAD	1%	NOT ENOUGH PRIVATE BUSINESS	0%
ECONOMIC DEVELOPMENT	8%	MEETINGS NEEDS OF STUDENTS	1%	GREEN EFFORT INCLUDING SOLAR PANELS	0%
ILLEGAL DRUG USE	7%	BETTER PRINCIPALS	1%	INVASION OF OUR AIR SPACE FROM CANNON AIR FORCE BASE	0%
LACK OF ECONOMIC DIVERSITY	6%	CHANGING DEMOGRAPHICS-ESPECIALLY ECONOMIC NEEDS OF KIDS	0%	ACCESS IN RURAL AREAS TO LOCAL SENIOR CITIZENS	0%
LACK OF SKILLED LABOR/LABOR FORCE	5%	FAMILY COMMITMENT	0%	LACK OF PARENTAL INVOLVEMENT IN EDUCATION	0%
FIRE/RISK OF FIRE	4%	NEED A BETTER EDUCATIONAL ATTITUDE TOWARD UTILIZING TECHNOLOGY	0%	SINGLE PARENT FAMILIES	0%
WATER SHORTAGES/RESERVES	3%	LOW PAY FOR TEACHERS	0%	ADEQUATE FUNDING FOR EDUCATION	0%
POVERTY	2%	GOVERNMENT/POLITICAL LEADERSHIP IS INCOMPETENT	0%	BUDGET CEILING RECENTLY PASSED BY CONGRESS RELATIVE TO FEDERAL LAWS	0%
ECONOMIC DIVERSIFICATION	2%	GOVERNMENT SUBSIDIES ARE THE PROBLEM	0%	ACCORD WITH DEPARTMENT OF ENERGY AND NSA	0%
INFRASTRUCTURE	2%	NEGATIVE MEDIA STEREOTYPING ESPANOLA	0%	COLLEGE DEGREES ARE NOT BEING UTILIZED IN NORTHERN NEW MEXICO	0%
LACK OF TRAINING FOR GOOD JOBS	2%	POLITICAL CLIMATE	0%	LACK OF OUTREACH TO PUEBLOS	0%
CRIME RATE	2%	LACK OF CAPTURING AND KEEP TALENT INNOVATION	0%	HOW TO UTILIZE LANL RESOURCES	0%
TOURISM	2%	LACK OF BUSINESS ENVIRONMENT	0%	FUNDING BETTER HAND-IN-HAND WORKING RELATIONSHIP WITH LANL	0%
QUALITY OF TEACHERS	2%	LOCAL POLITICIANS NOT UNDERSTANDING ECONOMIC DEVELOPMENT	0%	GEOGRAPHIC DISTRIBUTION OF COMMUNITIES	0%
DROUGHT	1%	CULTURAL INERTIA	0%	RE MOTENESS AND ACCESS TO TALENT	0%
LACK OF COMMUNICATION BETWEEN COMMUNITIES	1%	COST OF HOUSING IS HIGH/UNREASONABLE	0%	YOUNGER DEMOGRAPHICS LEAVING	0%
ALCOHOLISM	1%	LACK OF VISIONARY LEADERSHIP - AFRAID OF CHANGE	0%	LACK OF SERVICES FOR THE DISABLED	0%
PREPARING STUDENTS FOR JOBS	1%	AVAILABILITY OF LOW INCOME/AFFORDABLE HOMES	0%	WATER DISCRIMINATION - FARMING	0%
LACK OF EFFECTIVE WORKFORCE DEVELOPMENT PROGRAMS/TRAINING FOR UNEMPLOYED	1%	SCHOOLS OLD SCHOOL THINKING WITH REGARDS TO HOW MUCH PEOPLE SHOULD MAKE	0%	NOTHING IN PARTICULAR	1%
RECOVERING FROM THE FIRE	1%	INVEST IN BROADBAND STRUCTURE	0%	DON'T KNOW	0%
PROGRAMS/ACTIVITIES FOR YOUTH	1%	DOMESTIC VIOLENCE/FAMILY PROBLEMS	0%		
WATER QUALITY/POLLUTION	1%	COST OF LIVING IS HIGH/UNREASONABLE	0%		
LONG TERM ECONOMIC SUSTAINABILITY	1%				
COMMUNITY INVOLVEMENT	1%				
LOW WAGES	1%				
PEOPLE RESISTING PROGRESS	1%				

III. LOS ALAMOS NATIONAL LABORATORY



IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY

QUESTION 2: GENERALLY, WHAT IS YOUR IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY? USING A 5-POINT SCALE IN WHICH 5 IS VERY FAVORABLE AND 1 IS VERY UNFAVORABLE, WHAT IS YOUR IMPRESSION OF LOS ALAMOS NATIONAL LABORATORY?

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	
5 - VERY FAVORABLE	35%	34%	36%	37%	29%	32%	43%	25%	31%	33%	50%	24%	30%
4	43%	45%	40%	38%	49%	57%	35%	43%	49%	48%	37%	38%	40%
3	16%	15%	18%	17%	16%	11%	20%	24%	12%	13%	11%	34%	20%
2	4%	4%	2%	6%	5%	1%	2%	0%	8%	5%	0%	1%	0%
1 - VERY UNFAVORABLE	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
DON'T KNOW	2%	1%	3%	2%	2%	0%	0%	9%	0%	1%	2%	2%	11%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
MEAN †:	4.1	4.1	4.1	4.1	4.0	4.2	4.2	4.0	4.0	4.1	4.4	3.9	4.1

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE VERY FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

EVALUATION OF LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO

QUESTION 3: COMPANIES, LIKE INDIVIDUALS, CAN BE MEMBERS OF THE COMMUNITY. HOW WOULD YOU RATE LOS ALAMOS NATIONAL LABORATORY AS A CORPORATE CITIZEN IN NORTHERN NEW MEXICO? PLEASE USE A 5-POINT SCALE WHERE 5 MEANS LOS ALAMOS NATIONAL LABORATORY IS OUTSTANDING AND 1 MEANS THEY ARE UNACCEPTABLE.

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	
5 - OUTSTANDING	29%	29%	31%	29%	20%	37%	33%	24%	20%	33%	35%	30%	14%
4	39%	36%	43%	35%	47%	43%	31%	51%	48%	37%	41%	27%	44%
3	26%	29%	21%	28%	29%	20%	26%	25%	26%	25%	19%	35%	42%
2	5%	5%	4%	6%	5%	0%	10%	0%	6%	5%	3%	7%	0%
1 - UNACCEPTABLE	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
DON'T KNOW	1%	1%	1%	2%	0%	0%	0%	0%	0%	0%	2%	2%	0%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
MEAN †:	3.9	3.9	4.0	3.9	3.8	4.2	3.9	4.0	3.8	4.0	4.1	3.8	3.7

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE OUTSTANDING RESPONSE IS ASSIGNED A VALUE OF 5; THE UNACCEPTABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

IMPRESSION OF LOS ALAMOS NATIONAL SECURITY, LLC.

QUESTION 4: USING A 5-POINT SCALE WHERE 5 IS VERY FAVORABLE AND 1 IS VERY UNFAVORABLE, WHAT IS YOUR OVERALL IMPRESSION OF THE LABORATORY'S MANAGEMENT AND OPERATIONS CONTRACTOR, LOS ALAMOS NATIONAL SECURITY, LLC?

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	
5 – VERY FAVORABLE	13%	13%	12%	12%	7%	15%	21%	0%	18%	10%	16%	7%	10%
4	33%	35%	31%	27%	38%	40%	35%	26%	32%	41%	33%	20%	27%
3	25%	29%	19%	26%	38%	15%	20%	32%	24%	26%	15%	40%	31%
2	5%	4%	8%	6%	5%	6%	6%	0%	10%	6%	3%	4%	0%
1 – VERY UNFAVORABLE	1%	1%	1%	0%	2%	0%	4%	0%	0%	0%	5%	0%	0%
DON'T KNOW	22%	18%	29%	28%	11%	23%	14%	42%	15%	17%	27%	28%	33%
WON'T SAY	0%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	2%	0%
MEAN †:	3.6	3.7	3.6	3.6	3.5	3.8	3.7	3.4	3.7	3.7	3.7	3.4	3.7

† THE MEAN SCORE IS DERIVED BY TAKING THE AVERAGE SCORE BASED ON THE 5-POINT SCALE. THE FAVORABLE RESPONSE IS ASSIGNED A VALUE OF 5; THE VERY UNFAVORABLE RESPONSE IS ASSIGNED A VALUE OF 1. THE DON'T KNOW/WON'T SAY RESPONSES ARE EXCLUDED FROM THE CALCULATION OF THE MEAN.

TOP WAYS OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY

QUESTION 5: WHAT ARE THE TOP THREE WAYS THAT YOU RECEIVE INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY?

	TOTAL SAMPLE (N=244)		TOTAL SAMPLE (N=244)		TOTAL SAMPLE (N=244)
NEWSPAPERS	50%	SUB-CONTRACTORS	1%	RDC BOARD MEMBER	0%
MONTHLY ELECTRONIC NEWSLETTER/CONNECTIONS (EMAIL)	39%	NATIONAL PUBLICATIONS	1%	SPONSORSHIP	0%
LAB EMPLOYEES	25%	ESPANOLA VALLEY CHAMBER OF COMMERCE	1%	I DO BUSINESS WITH THEM	0%
INTERNET	23%	NON-PROFIT ORGANIZATION	1%	FLYER ON-LINE	0%
TELEVISION	14%	WORK	1%	TESTIFYING ON BUCKMAN DIVERSION BOARD	0%
WORD OF MOUTH	12%	THE LANL REPORT	1%	CONSTITUENTS	0%
LABORATORY WEBSITE	11%	DIRECT INTERACTION WITH TRIBAL GOVERNMENT	1%	ISEC TRAINERS	0%
OTHER MEETINGS/TALKS	7%	COMMUNITY FORUMS	1%	SCHOOL PARTNERSHIP	0%
QUARTERLY REGIONAL LEADERS' BREAKFAST	7%	TWITTER	1%	NEWSPAPER ADVERTISING	0%
LABORATORY MEETINGS	5%	CERTAIN LAB DIVISIONS	1%	LANL FUNDING FOR EDUCATIONAL PROGRAMS	0%
NEIGHBORS/FRIENDS/FAMILY	5%	TECH TRANSFER PROGRAM	1%	ASIS - AMERICAN INDIAN SCIENTIST & ENGINEERING SOCIETY	0%
MAIL/MAILINGS	4%	TRIBAL RELATIONS TEAM	1%	COMMUNITY BULLETIN	0%
NEWSLETTERS	4%	UPON REQUEST	1%	LIAISON WITH DOE	0%
TELEPHONE CALL	4%	LANL PROJECTS	1%	VILLAGE TRUSTEE	0%
PRESS RELEASES	3%	MATH AND SCIENCE ACADEMY	1%	PRINTED MATERIAL	0%
EMAIL	3%	INTERNAL LANL BULLETIN	0%	DOE SITE OFFICE PROJECT MANAGER	0%
TRIBAL LIAISON	2%	PROFESSIONAL CONTACTS	0%	TRIBAL LIAISON'S OFFICE	0%
MEDIA	2%	LOS ALAMOS MONITOR	0%	FLYERS	0%
RADIO	2%	MAGAZINE	0%	JOB FAIRS	0%
LANL FOUNDATION PUBLICATION	2%	STUDENT	0%	DEPARTMENT OF NATURAL RESOURCES	0%
COMMUNITY PROGRAMS OFFICE	2%	PARTICIPATION IN NEW MEXICO COALITION	0%		
NETWORKING	2%	EVENTS	0%		
LANL REPRESENTATIVES	1%	SERVE ON BOARD OF DIRECTORS	0%	DON'T KNOW	1%
OUTREACH	1%	POLITICAL BLOG	0%		
NORTHERN NEW MEXICO CONNECT	1%	NMSBA	0%		
		THE CHAMBER BOARD	0%		

PREFERRED WAYS OF RECEIVING INFORMATION ABOUT LOS ALAMOS NATIONAL LABORATORY

QUESTION 6: IN WHAT WAYS WOULD YOU PREFER TO RECEIVE INFORMATION ABOUT LANL AND THE PROGRAMS AND SERVICES THE LAB OFFERS?

	TOTAL SAMPLE (N=244)		TOTAL SAMPLE (N=244)		TOTAL SAMPLE (N=244)
MONTHLY ELECTRONIC NEWSLETTER/ CONNECTIONS (EMAIL)	36%	DIRECTLY FROM MANAGEMENT	1%	THE REPORT	0%
LANL EMAIL UPDATES	26%	LANL FACEBOOK	1%	FLYER ON-LINE	0%
INTERNET	21%	OUTREACH	1%	NEIGHBORS/FRIENDS/FAMILY	0%
NEWSPAPERS	17%	I WORK THERE	1%	TESTIFYING ON BUCKMAN DIVERSION BOARD	0%
LAB EMPLOYEES	8%	ESPANOLA VALLEY CHAMBER OF COMMERCE	1%	PERSONAL BASIS	0%
QUARTERLY REGIONAL LEADERS' BREAKFAST	7%	RADIO	1%	COMMUNICATION DIRECTLY FROM ECONOMIC DEVELOPMENT	0%
LABORATORY WEBSITE	7%	COMMUNITY OUTREACH	1%	DIRECT INTERACTION	0%
OTHER MEETINGS/TALKS	4%	PRINTED INFORMATION TO SCHOOLS	1%	EDUCATION OUTREACH PROGRAM	0%
MAIL/MAILINGS	4%	FLYERS	1%	LOS ALAMOS SCIENCE PUBLICATION ELECTRONICALLY	0%
TELEVISION	4%	TWITTER	1%	TRIBAL RELATIONS TEAM	0%
WORD OF MOUTH	4%	ADVERTISING (IN GENERAL)	1%	SEMINARS	0%
EMAIL	3%	ANNOUNCEMENTS	1%	TOWN HALL MEETINGS	0%
LABORATORY MEETINGS	2%	INDIVIDUAL CONTACTS	1%	HANDOUTS	0%
TELEPHONE CALL	2%	INTERNAL LAB BULLETIN	0%	SEND MEMOS TO GOVERNOR'S OFFICE	0%
COMMUNITY MEETINGS	2%	DIRECT INTERACTION	0%	BROCHURES	0%
MEDIA	2%	SMALL NEWSPAPER (SUCH AS SANDIA)	0%	BARBARA GRIME'S HANDBOOK	0%
NEWS RELEASES	1%	NATIONAL PUBLICATIONS	0%		
TRIBAL LIAISON	1%	COMMUNITY NEWSLETTER	0%	DON'T KNOW	4%
COMMUNITY PROGRAMS OFFICE	1%	LANL VOLUNTEER	0%	WON'T SAY	1%
NEWSLETTER	1%	NON-PROFIT ORGANIZATIONS	0%		
ELECTRONIC COMMUNICATION: NEWSLETTER/MAILINGS	1%	POLITICAL BLOG	0%		
		NETWORKING	0%		

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:
THE LAB'S EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

QUESTION 7: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S EFFORTS TO LISTEN TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST GROUPS
VERY SATISFIED	33%	31%	35%	29%	27%	44%	33%	34%	20%	37%	39%	31%	24%
SOMEWHAT SATISFIED	46%	48%	42%	47%	53%	40%	41%	50%	59%	41%	42%	42%	54%
SOMEWHAT DISSATISFIED	13%	12%	15%	12%	20%	10%	12%	8%	16%	11%	10%	16%	21%
VERY DISSATISFIED	2%	3%	1%	2%	0%	0%	8%	0%	2%	4%	2%	2%	0%
DON'T KNOW	6%	4%	8%	8%	0%	7%	6%	8%	3%	5%	7%	8%	0%
WON'T SAY	0%	1%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: THE LAB'S EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES

QUESTION 8: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S EFFORTS TO RESPOND TO THE PERSPECTIVES OF THE NORTHERN NEW MEXICO COMMUNITIES**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST GROUPS
VERY SATISFIED	25%	26%	23%	19%	20%	35%	27%	34%	21%	23%	35%	21%	11%
SOMEWHAT SATISFIED	51%	51%	51%	56%	54%	51%	43%	42%	57%	52%	42%	52%	62%
SOMEWHAT DISSATISFIED	17%	16%	18%	17%	24%	9%	18%	16%	20%	15%	15%	20%	21%
VERY DISSATISFIED	2%	3%	1%	1%	2%	0%	6%	0%	2%	3%	2%	2%	0%
DON'T KNOW	5%	3%	7%	6%	0%	5%	6%	8%	0%	5%	6%	6%	5%
WON'T SAY	0%	1%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: THE OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES

QUESTION 9: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE OVERALL IMPACT THAT THE LAB HAS ON THE ECONOMY OF THE NORTHERN NEW MEXICO COMMUNITIES**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	
VERY SATISFIED	63%	58%	71%	61%	64%	62%	66%	59%	60%	61%	81%	38%	80%
SOMEWHAT SATISFIED	30%	34%	22%	29%	31%	32%	28%	26%	34%	31%	14%	47%	20%
SOMEWHAT DISSATISFIED	4%	5%	3%	5%	4%	1%	4%	16%	2%	5%	2%	10%	0%
VERY DISSATISFIED	1%	1%	2%	1%	0%	3%	0%	0%	2%	2%	0%	0%	0%
DON'T KNOW	2%	2%	2%	3%	0%	2%	2%	0%	2%	0%	3%	4%	0%
WON'T SAY	0%	1%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: THE LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING AND REMEDIATION

QUESTION 10: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S EFFORTS TO PROVIDE EFFECTIVE ENVIRONMENTAL STEWARDSHIP, MONITORING, AND REMEDIATION**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	
VERY SATISFIED	35%	38%	31%	28%	53%	40%	29%	18%	28%	47%	32%	25%	36%
SOMEWHAT SATISFIED	43%	43%	43%	42%	42%	39%	53%	33%	47%	39%	48%	36%	54%
SOMEWHAT DISSATISFIED	14%	13%	16%	25%	0%	16%	4%	33%	18%	11%	7%	28%	10%
VERY DISSATISFIED	2%	2%	2%	1%	2%	1%	6%	0%	4%	1%	2%	2%	0%
DON'T KNOW	5%	3%	9%	3%	2%	4%	8%	16%	3%	1%	11%	9%	0%
WON'T SAY	0%	1%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: THE LAB'S INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS

QUESTION 11: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE LAB'S INVOLVEMENT IN NORTHERN NEW MEXICO THROUGH EMPLOYEE GIVING CAMPAIGNS, SCHOOL AND HOLIDAY DRIVES, AND VOLUNTEER PROGRAMS**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST GROUPS
VERY SATISFIED	48%	45%	55%	41%	71%	46%	46%	33%	51%	54%	51%	24%	77%
SOMEWHAT SATISFIED	31%	32%	29%	31%	22%	31%	34%	50%	33%	22%	39%	39%	10%
SOMEWHAT DISSATISFIED	8%	10%	3%	9%	7%	5%	10%	8%	8%	5%	5%	20%	0%
VERY DISSATISFIED	1%	0%	2%	0%	0%	3%	0%	0%	0%	2%	0%	0%	0%
DON'T KNOW	12%	12%	11%	18%	0%	14%	10%	9%	8%	16%	6%	18%	14%
WON'T SAY	0%	1%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES

QUESTION 12: I'M GOING TO READ YOU A LIST OF ITEMS ABOUT LOS ALAMOS NATIONAL LABORATORY AND PLEASE TELL ME HOW SATISFIED YOU ARE WITH EACH ONE. WOULD YOU SAY YOU ARE VERY SATISFIED, SOMEWHAT SATISFIED, SOMEWHAT DISSATISFIED, OR VERY DISSATISFIED WITH: **THE OVERALL IMPACT THAT THE LAB HAS ON EDUCATION IN THE NORTHERN NEW MEXICO COMMUNITIES**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST GROUPS
VERY SATISFIED	40%	36%	46%	34%	40%	41%	41%	67%	32%	35%	51%	40%	45%
SOMEWHAT SATISFIED	44%	49%	36%	41%	54%	47%	39%	33%	42%	48%	42%	41%	46%
SOMEWHAT DISSATISFIED	9%	9%	10%	12%	4%	3%	16%	0%	18%	5%	5%	15%	0%
VERY DISSATISFIED	1%	1%	2%	1%	0%	4%	0%	0%	0%	3%	0%	1%	0%
DON'T KNOW	5%	5%	6%	9%	2%	4%	4%	0%	8%	7%	2%	3%	10%
WON'T SAY	1%	1%	1%	2%	0%	0%	0%	0%	0%	2%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:
THE LAB'S EFFORTS TO PURCHASE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR**

*QUESTION 20: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **THE LAB'S EFFORTS TO PURCHASE GOODS AND SERVICES FROM BUSINESSES IN NORTHERN NEW MEXICO COMMUNITIES DURING THE LAST YEAR***

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	
VERY SATISFIED	16%	18%	13%	11%	13%	30%	14%	17%	12%	20%	16%	13%	14%
SOMEWHAT SATISFIED	35%	41%	25%	34%	42%	34%	37%	17%	37%	43%	23%	36%	27%
SOMEWHAT DISSATISFIED	16%	18%	13%	17%	20%	12%	12%	24%	21%	18%	6%	22%	10%
VERY DISSATISFIED	4%	4%	3%	3%	2%	3%	8%	0%	4%	5%	2%	6%	0%
DON'T KNOW	29%	19%	46%	35%	22%	21%	28%	43%	25%	13%	53%	23%	50%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:
THE EDUCATION PROGRAMS OFFERED BY LANL SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES**

*QUESTION 21: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **THE EDUCATION PROGRAMS OFFERED BY LANL SUCH AS THE BRADBURY MUSEUM, MATH AND SCIENCE ACADEMY, SUPERCOMPUTING CHALLENGE, SCHOLARSHIPS, AND PARTNERSHIPS WITH NEW MEXICO COLLEGES AND UNIVERSITIES***

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	
VERY SATISFIED	58%	56%	62%	52%	75%	54%	56%	59%	60%	56%	59%	48%	100%
SOMEWHAT SATISFIED	28%	29%	27%	30%	18%	36%	28%	33%	22%	31%	30%	35%	0%
SOMEWHAT DISSATISFIED	7%	7%	7%	8%	4%	3%	12%	8%	10%	4%	8%	12%	0%
VERY DISSATISFIED	0%	0%	1%	0%	2%	0%	0%	0%	0%	1%	0%	0%	0%
DON'T KNOW	6%	8%	3%	10%	0%	7%	4%	0%	8%	7%	3%	6%	0%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:
THE METHODS AVAILABLE FOR YOU TO COMMUNICATE WITH LOS ALAMOS NATIONAL LABORATORY TO VOICE YOUR NEEDS, CONCERNS, AND IDEAS**

*QUESTION 22: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **THE METHODS AVAILABLE FOR YOU TO COMMUNICATE WITH LOS ALAMOS NATIONAL LABORATORY TO VOICE YOUR NEEDS, CONCERNS, AND IDEAS***

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	
VERY SATISFIED	30%	30%	32%	23%	33%	35%	33%	42%	29%	27%	41%	19%	49%
SOMEWHAT SATISFIED	41%	44%	37%	48%	31%	46%	39%	33%	41%	46%	36%	51%	0%
SOMEWHAT DISSATISFIED	17%	17%	18%	15%	26%	12%	16%	25%	16%	15%	12%	24%	42%
VERY DISSATISFIED	4%	4%	3%	2%	7%	3%	6%	0%	8%	7%	0%	1%	0%
DON'T KNOW	6%	4%	9%	10%	2%	4%	6%	0%	5%	2%	12%	4%	10%
WON'T SAY	1%	1%	1%	2%	0%	0%	0%	0%	0%	2%	0%	0%	0%

**EVALUATION OF SPECIFIC LANL ATTRIBUTES:
THE LAB'S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS NORTHERN NEW MEXICO CONNECT AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM**

QUESTION 23: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: *THE LAB'S ECONOMIC DEVELOPMENT PROGRAMS SUCH AS NORTHERN NEW MEXICO CONNECT AND THE NEW MEXICO SMALL BUSINESS ASSISTANCE PROGRAM*

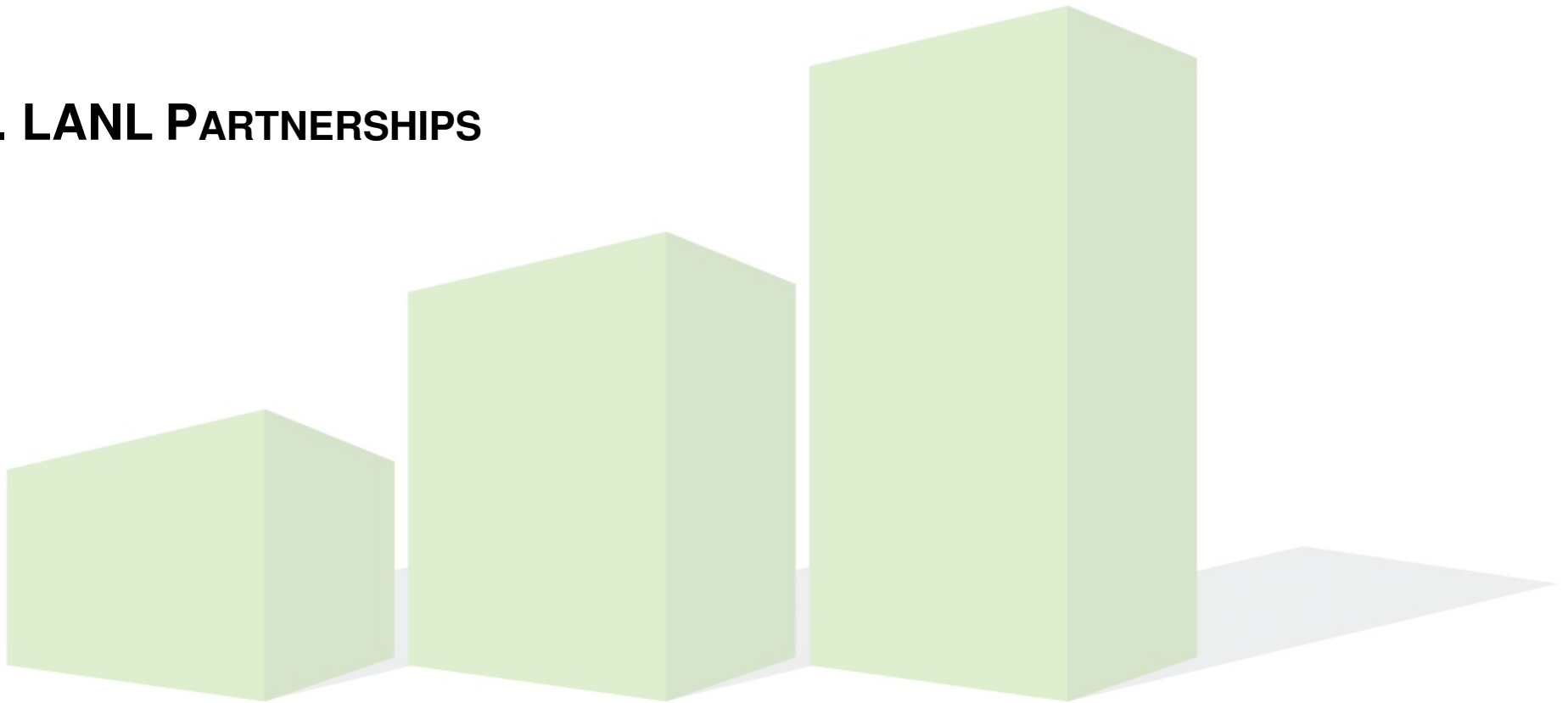
	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERNMENTAL	ECONOMIC/BUSINESS	EDUCATION	TRIBAL	
VERY SATISFIED	27%	31%	21%	21%	20%	43%	29%	42%	25%	40%	22%	12%	29%
SOMEWHAT SATISFIED	37%	37%	36%	39%	40%	31%	35%	41%	51%	32%	29%	41%	40%
SOMEWHAT DISSATISFIED	13%	17%	7%	17%	14%	10%	14%	0%	11%	17%	5%	24%	11%
VERY DISSATISFIED	3%	3%	2%	3%	2%	2%	2%	0%	6%	4%	0%	0%	0%
DON'T KNOW	20%	12%	33%	20%	24%	14%	20%	17%	6%	7%	44%	24%	20%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

EVALUATION OF SPECIFIC LANL ATTRIBUTES: THE LAB'S EFFORTS TO FOSTER NEW BUSINESSES IN NORTHERN NEW MEXICO THROUGH THE TRANSFER OF TECHNOLOGY

QUESTION 24: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: *THE LAB'S EFFORTS TO FOSTER NEW BUSINESSES IN NORTHERN NEW MEXICO THROUGH THE TRANSFER OF TECHNOLOGY*

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				
		MALE	FEMALE	SANTA FE	Los ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST GROUPS
VERY SATISFIED	20%	18%	24%	14%	13%	26%	31%	34%	10%	24%	29%	14%	11%
SOMEWHAT SATISFIED	35%	36%	33%	43%	34%	35%	24%	33%	43%	36%	26%	42%	15%
SOMEWHAT DISSATISFIED	21%	26%	13%	20%	22%	15%	24%	33%	21%	22%	16%	25%	20%
VERY DISSATISFIED	6%	6%	6%	5%	7%	5%	10%	0%	14%	8%	0%	2%	0%
DON'T KNOW	18%	14%	25%	19%	24%	19%	10%	0%	11%	9%	29%	17%	54%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

IV. LANL PARTNERSHIPS



EFFECTIVENESS OF LANL PARTNERSHIPS: BUSINESS COMMUNITY IN NORTHERN NEW MEXICO

QUESTION 13: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH THE BUSINESS COMMUNITY IN NORTHERN NEW MEXICO**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	
VERY EFFECTIVE	24%	25%	22%	20%	11%	41%	20%	58%	15%	28%	26%	24%	25%
SOMEWHAT EFFECTIVE	50%	51%	50%	59%	53%	42%	47%	34%	54%	51%	49%	48%	47%
SOMEWHAT INEFFECTIVE	14%	17%	8%	8%	25%	9%	20%	8%	19%	17%	6%	13%	10%
VERY INEFFECTIVE	2%	3%	2%	2%	2%	0%	6%	0%	6%	3%	0%	2%	0%
DON'T KNOW	9%	4%	16%	10%	9%	9%	6%	0%	5%	0%	18%	13%	19%
WON'T SAY	0%	0%	1%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%

EFFECTIVENESS OF LANL PARTNERSHIPS: SCHOOL DISTRICTS, COLLEGES AND UNIVERSITIES IN NORTHERN NEW MEXICO

QUESTION 14: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: *WITH THE SCHOOL DISTRICTS, COLLEGES, AND UNIVERSITIES IN NORTHERN NEW MEXICO*

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	
VERY EFFECTIVE	37%	37%	39%	27%	38%	42%	47%	59%	36%	33%	42%	37%	60%
SOMEWHAT EFFECTIVE	39%	38%	42%	50%	31%	41%	29%	33%	35%	41%	39%	43%	30%
SOMEWHAT INEFFECTIVE	11%	12%	9%	8%	20%	5%	14%	8%	15%	8%	12%	12%	11%
VERY INEFFECTIVE	3%	4%	1%	0%	4%	3%	6%	0%	5%	3%	3%	0%	0%
DON'T KNOW	9%	10%	8%	14%	7%	9%	4%	0%	9%	15%	3%	8%	0%
WON'T SAY	0%	0%	1%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%

EFFECTIVENESS OF LANL PARTNERSHIPS: LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO

QUESTION 15: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: *WITH LOCAL COUNTY AND MUNICIPAL GOVERNMENTS IN NORTHERN NEW MEXICO*

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				SPECIAL INTEREST GROUPS
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	
VERY EFFECTIVE	20%	19%	22%	15%	22%	31%	18%	9%	22%	24%	18%	15%	11%
SOMEWHAT EFFECTIVE	44%	48%	37%	46%	51%	40%	39%	41%	48%	45%	37%	47%	46%
SOMEWHAT INEFFECTIVE	14%	15%	12%	15%	18%	1%	22%	9%	21%	9%	13%	15%	20%
VERY INEFFECTIVE	3%	5%	1%	2%	2%	2%	8%	0%	6%	4%	3%	0%	0%
DON'T KNOW	18%	13%	28%	23%	6%	22%	12%	42%	3%	17%	28%	23%	23%
WON'T SAY	1%	1%	0%	0%	0%	3%	0%	0%	0%	2%	0%	0%	0%

EFFECTIVENESS OF LANL PARTNERSHIPS: TRIBAL GOVERNMENTS AND TRIBAL AGENCIES

QUESTION 16: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH TRIBAL GOVERNMENTS AND TRIBAL AGENCIES**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST GROUPS
VERY EFFECTIVE	19%	24%	11%	9%	27%	29%	22%	9%	18%	23%	15%	17%	26%
SOMEWHAT EFFECTIVE	32%	32%	31%	32%	31%	34%	28%	32%	35%	28%	25%	49%	11%
SOMEWHAT INEFFECTIVE	9%	9%	10%	10%	5%	11%	10%	8%	9%	5%	3%	25%	10%
VERY INEFFECTIVE	3%	3%	3%	5%	2%	0%	6%	0%	2%	2%	2%	7%	11%
DON'T KNOW	37%	33%	45%	44%	35%	26%	33%	51%	36%	42%	55%	1%	43%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

EFFECTIVENESS OF LANL PARTNERSHIPS: STATE GOVERNMENT AGENCIES

QUESTION 17: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH STATE GOVERNMENT AGENCIES**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST GROUPS
VERY EFFECTIVE	19%	21%	16%	10%	15%	24%	31%	42%	23%	17%	18%	24%	10%
SOMEWHAT EFFECTIVE	41%	48%	30%	41%	51%	44%	28%	42%	37%	45%	42%	39%	35%
SOMEWHAT INEFFECTIVE	7%	6%	9%	8%	9%	4%	8%	0%	14%	7%	2%	8%	0%
VERY INEFFECTIVE	1%	1%	0%	1%	0%	0%	2%	0%	0%	0%	3%	0%	0%
DON'T KNOW	32%	24%	45%	40%	24%	28%	31%	16%	26%	32%	34%	29%	55%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

EFFECTIVENESS OF LANL PARTNERSHIPS: STATE LEGISLATURE

QUESTION 18: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH THE STATE LEGISLATURE**

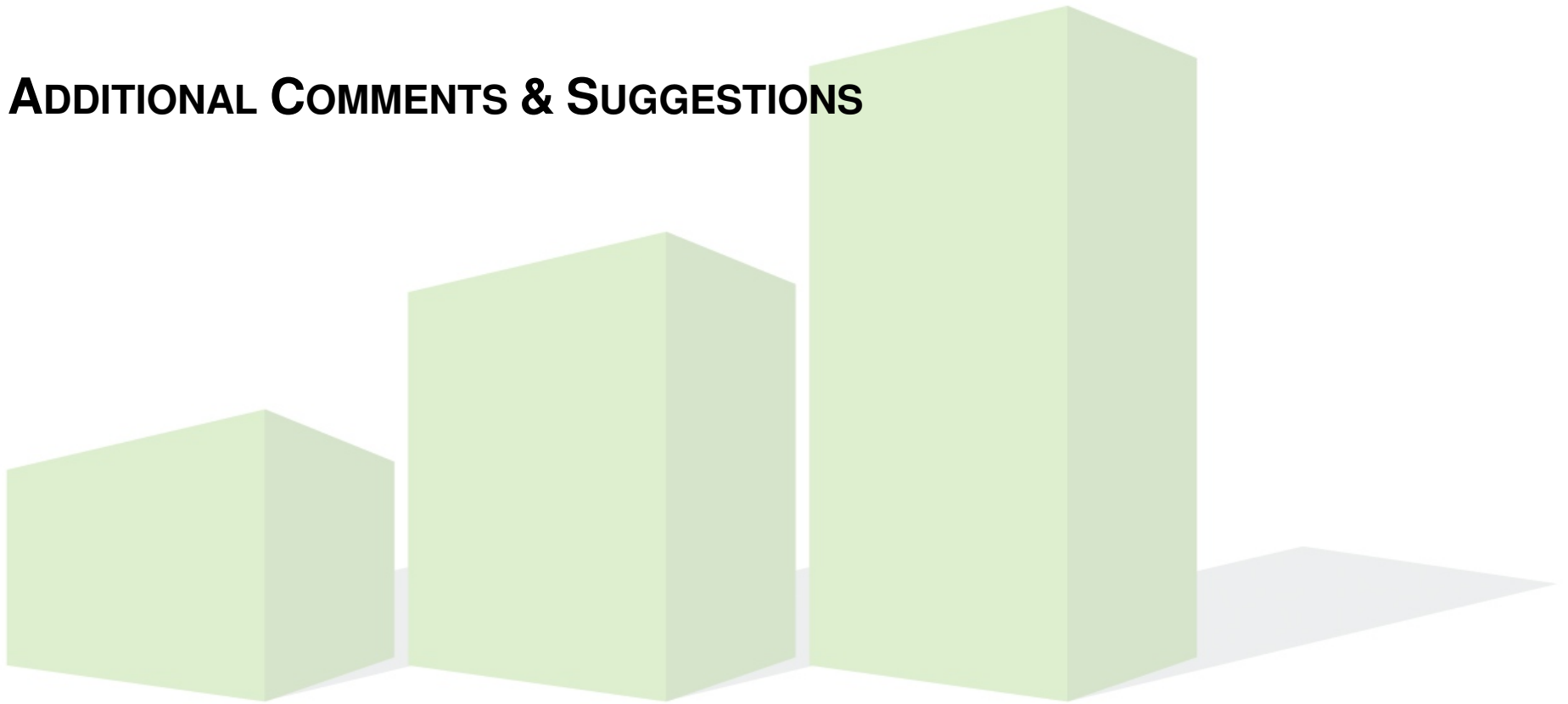
	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST GROUPS
VERY EFFECTIVE	18%	20%	15%	16%	15%	16%	25%	25%	26%	17%	14%	17%	15%
SOMEWHAT EFFECTIVE	38%	42%	31%	32%	45%	54%	26%	41%	34%	42%	35%	45%	25%
SOMEWHAT INEFFECTIVE	8%	8%	7%	9%	7%	5%	12%	0%	14%	8%	5%	8%	0%
VERY INEFFECTIVE	1%	1%	1%	1%	2%	0%	2%	0%	2%	0%	3%	0%	0%
DON'T KNOW	34%	27%	46%	39%	31%	24%	35%	34%	22%	33%	43%	28%	60%
WON'T SAY	1%	1%	0%	2%	0%	0%	0%	0%	2%	0%	0%	2%	0%

EFFECTIVENESS OF LANL PARTNERSHIPS: COMMUNITY NON-PROFIT ORGANIZATIONS

QUESTION 19: GENERALLY, HOW WOULD YOU RATE THE EFFECTIVENESS OF LOS ALAMOS NATIONAL LABORATORY PARTNERSHIPS? WOULD YOU SAY THE FOLLOWING PARTNERSHIPS HAVE BEEN VERY EFFECTIVE, SOMEWHAT EFFECTIVE, SOMEWHAT INEFFECTIVE OR VERY INEFFECTIVE? LOS ALAMOS NATIONAL LABORATORY'S PARTNERSHIP: **WITH COMMUNITY NON-PROFIT ORGANIZATIONS**

	TOTAL SAMPLE (N=244)	GENDER		COUNTY					ORGANIZATIONAL SECTOR				
		MALE	FEMALE	SANTA FE	LOS ALAMOS	OTHER NEW MEXICO	RIO ARRIBA	TAOS	GOVERN- MENTAL	ECONOMIC/ BUSINESS	EDUCATION	TRIBAL	SPECIAL INTEREST GROUPS
VERY EFFECTIVE	35%	31%	40%	25%	44%	45%	28%	42%	22%	45%	39%	22%	40%
SOMEWHAT EFFECTIVE	37%	37%	36%	43%	29%	34%	39%	24%	40%	37%	32%	38%	39%
SOMEWHAT INEFFECTIVE	11%	11%	10%	8%	16%	8%	14%	8%	6%	10%	10%	16%	21%
VERY INEFFECTIVE	1%	1%	0%	1%	2%	0%	0%	0%	0%	3%	0%	0%	0%
DON'T KNOW	17%	19%	13%	23%	9%	12%	19%	26%	32%	6%	18%	24%	0%
WON'T SAY	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

V. ADDITIONAL COMMENTS & SUGGESTIONS



ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES

QUESTION 25: DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES?

A stronger presence in elementary schools and middle schools.
Already work with schools very well.
Be more attentive as to whether they are working or not. Pay more attention to return on investment. Some initiatives could be more effective. Maybe look at other ways of investing those funds.
Be more involved with the high schools and community colleges in Northern New Mexico.
Be more openly available, be seen more, perhaps at community meetings, provide a listing of limitations of what LANL can and can't do.
Best way is to assist in a comprehensive economic project in Northern New Mexico - make it very relevant to the needs of the communities.
Better communication program outside of their core area; bringing more teachers and superintendents in to let them know what they have to offer.
Bradbury Museum and supercomputing are good education programs but others are not, such as Math and Science Academy - not cutting the mustard.
Communicating about the programs in an effective understandable way to the general public.
Communication about anything going on. There were a lot of issues on this survey I didn't know about.
Continuation of high school students hired so they can learn technology.
Continue to do what they're doing.
Continue to stay engaged with local university etc. - continue communication with those impacted.
Continue working with the lab foundation.
Could cooperate with local colleges and university to develop programs that are relevant to Northern New Mexico.
Could do more with the public school system e.g. through employee volunteers in the schools.
Creating greater partnerships with tribal government educational institutions. LANL partnership would give more resource opportunities.
Do more in Espanola Valley. Sponsor more academic activities in Espanola.
Doing a good job with what they are dealing with.
Doing a great job, but I haven't seen any figures regarding Native American Indian data of who they service. Need literature on components of mathematical programs.
Earlier grades should receive education initiatives from LANL.
Education and science jobs are interrelated.
Expanding their professional mentorship in rural communities in math and sciences with students in public education.
Focus on the STEM at higher level of education is good relative to contractor's need.
Get a little more involved in communities outside of Los Alamos. Reach out to more than just community Leaders. Get the people involved.
Get more involved with school boards and provide information how they could participate with school board to support them.
Get more scientists outside school - require this as part of job description.
Give that option to our students in order for our students to get better jobs.
Go ahead and have tutors available to specific schools and tribes in the areas of science and math.
Good programs started but need to partner with other entities that are also working in the community.

Greater effort to make the process for schools and labs to connect so teachers can easily access lab people as resources as well as access information easily electronically from the labs. Local lab people and done easily.
Have them be business partners with ongoing teams and groups within the schools.
How could they better incorporate outer lying districts like Chama Valley Schools. We are often forgotten even though many parents make the long drive to the labs.
I am not sure what their influences are in this area. I am not too familiar.
I am suggesting that San Felipe Pueblo would receive a Native American liaison who will reach out to our communities.
I am very satisfied. They are doing great with schools, entrepreneurs and small businesses.
I appreciate all that they do but I think they can do more. Fund at a greater level the wonderful programs they have.
I don't know if they are not going out to schools, colleges and universities. Personal contact or awareness meetings are old school - one on one meetings is the best.
I don't know what they're doing with their efforts in this area.
I feel in the last three years LANL's ability has increased. There has been a shift in the way they communicate.
I feel more effort should be made for direct student impact; we have good teachers, we just don't have good resources.
I feel they are spending enough and doing enough, have the right programs - not sure programs got enough public recognition.
I just think they define Northern New Mexico area too narrowly; should include all New Mexico.
I largely know about LANL through ASIS. I am somewhat satisfied, but I feel that they need more visibility and outreach.
I retired from the lab. We took in high school students and hired and trained them and encouraged them to go on to college. They get their BA or BS and then get put in with kids who went to Tier schools. They have first-hand experience but a lot of them don't get interviewed. Methodology doesn't reflect ideology; no loyalty to those kids.
I see significant efforts but the results are not producing the desired results. Maybe try something different.
I think that LANL should provide more entry level jobs for new grads for Northern New Mexico and more scholarships for Northern New Mexico.
I think that they are doing a really good job.
I think the biggest thing is that they are holding the cards for international security. They need to think about what they are transparent about. How much? I don't know.
I think the lab needs to shift resources from older programs that have run their courses (Math and Science Academy, regional quality center) to ones shown to be more effective such as inquiry based science programs.
I think these need to be better publicized.
I think they need a broader perspective and broader support off the hill.
I think they need to be out in more than one or two schools. They used to do a lot more.
I understand they are refocusing on the workforce needs for the future and they work with the higher education programs. I would hope they would keep doing this as it is important and good for the community.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES (CONTINUED)

QUESTION 25 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES?

I wish LANL would develop ways to work with charters and smaller school districts, because the smaller ones get forgotten about.

I wish they would reinstate funding for school districts in the valley - use a formula that is more equitable based on student enrollment.

I would encourage the labs to find a way to offer parenting support. So many people from the valley work at the labs and many of the kids aren't getting opportunities for employee support.

I would like to see additional scholarships available to the community residents.

I would like to see management reach out and see what is available on the post-secondary level and share opportunities; we need to know their needs so that we can prepare students to work there.

I'd like to see them get involved with the Santa Fe schools.

If we're helping schools in Pennsylvania, why are they not doing it here?

I'm not very sure what the initiatives are and what the lab is doing in this area.

Impressed with strides made in the last year. For such a large organization they try to have impact in community or if they were small I wish there were some way they could make large auditorium available for public events.

Increase work with community colleges to enhance work force training and creating a pipeline to employment at the labs.

Initiating dialogues with superintendents and principals - more direct face-to-face - better outreach to let Leaders know what is available.

It would be helpful if there were a central clearing house where everything can be found. Needs to be better coordinated and communicated internally.

It would be nice for small districts to get preferential funding because we don't have the same access to funding that some of the urban areas have.

It would be very welcomed if they made a better effort to reach out to Northern New Mexico high schools and grade schools in math and science technology.

It's an ongoing effort, please continue with outreach and support.

Keep at it; it's done in pockets; it is not pervasive; appears to be done for PR sometimes instead of real progress and needs to become embedded in the culture and not an add-on.

Keep up the good work. They have good programs for college and high school students.

Lab needs to concentrate more directly on support of Los Alamos schools.

Lab needs to expand and promote programs or classes that benefit the labs - prep students and job seekers for jobs at the lab through the Northern New Mexico colleges and universities. They do a good job on the lower level but need to be able to get scientists trained and hired on the local level being Northern New Mexico.

Lab needs to foster more partnerships and be a leader in tech delivery.

LANL always goes above and beyond for the education of Northern New Mexico.

LANL Foundation Outreach - should rethink its mission to focus more on Los Alamos schools. ISRC and I grant - would not have been possible without labs and will have very positive impact.

LANL needs to strengthen relations with the tribal entities and their respective institutes of higher education.

LANL should have an annual meeting of information and instruction for all Northern New Mexico educators.

LANL should have more representatives available to work with different schools and organizations.

Last year they so blew me away that I can't ask for any better. My program grew faster than all others due to their help.

Look at education as a whole and performance of students relative to rest of country and have more care and concern do something about it.

Los Alamos Lab is doing great in the communities it works with but I would like Las Vegas and San Miguel County to be included. Education on water issues - don't think state legislature and federal not working on water issues - could lab work on a pilot project on this issue? I am attending a UN meeting September - Sandia Lab is participating. Would be nice if Los Alamos could become a power in this effort.

Make them more available/well-known and how to get in touch with them.

Mission of producing nuclear weapons is a giant wall between labs and citizens of Northern New Mexico; new plutonium project makes it difficult to work together.

More active speakers in the schools and go out to the schools more than they do.

More availability and support of employees to contribute in their own children's schools and education - to give back to their community in the schools.

More efforts could be made in this area.

More funding for the supercomputing challenge and for projectguts.org.

More internships for students in post-education and secondary education.

More outreach and better information.

More outreach to communities directly impacted by LANL. LANL's impact through established relationships and formal programs with the tribes was better when LANL was managed by the U.C. system, than how it is now.

More outreach to high schools about LANL. Job opportunities and educational requirements.

More outreach.

More partnership with local schools at a younger age.

More programs scheduled to build our sciences especially at elementary and middle school.

More scholarships.

MSA has been very productive for Espanola and the Northern New Mexico communities. The lace up program has been useful and satisfying.

Must work with each community independent of each other. Address Santa Clara Pueblo's specific concerns by creating an Action Plan. Identifying priorities, to achieve for the year. Then, develop a five year plan.

My frustration with the lab is that we have a high percentage of PhD's but our graduation rate is dismal.

Need more effective operation and management of LANL Foundation.

Need to bring to middle schools and other communities.

Need to combine resources not doing enough.

Need to get into communities in the valley and elsewhere.

Need to reach out and connect more with local school districts to get student involvement with STEM program.

Needs Assessment of rural communities to pursue their eligibility in enrollment process to increase scholarships applied for by tribes' students. Get better understanding of how to apply for these programs.

Needs to be more tribal involvement and opportunities for our students in the Picuris Pueblo community.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES (CONTINUED)

QUESTION 25 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE EDUCATION INITIATIVES?

Partner with the LANL foundation.

Playing an active role in education reform dialogue at local level through high school, through college is important to participate in.

Probably need a newsletter for elementary, junior high and high school educators.

Provide educational tuition assistance for specialized training fields such as environmental monitoring, air and water sampling, radiation monitoring and/or providing LANL training such as is available to LANL employees at their training offices.

Put Bradbury Museum separate from education program in next evaluation - they should not be mixed in survey.

Reinstate some of the teacher and student opportunities to participate in lab projects during the summer.

Santa Fe United Way made major shift to Pre-K - labs should partner with this. Dual language - challenge efforts should be addressed and lab could take a lead on it. School districts in Northern New Mexico face financial challenges so magnet schools such as math and language, could be part of a partnership.

Should be working more with teachers and students on technology as a role model. Labs needs to better educate the public on the safety of nuclear energy.

Some assistance to the average student/incentives.

Specifically in target areas is integral. Programming needs to be narrowed. Targeting specific communities is more effective than targeting one subject matter.

Sponsor local math and science fairs and other programs in Espanola schools. Offer local competition.

The contributions to Los Alamos Public Schools needs to be continued at the least, or improved.

The hands-on science in local elementary schools is great and would like to see it expanded. The LANL foundation does a great job.

The lab and LANS are doing an excellent job. I encourage them to do as much as they can in Northern New Mexico. I put this as the number one priority for the lab.

The lab does not invest enough time or effort into education within Los Alamos County.

The lab is trying in this area.

The tribal peoples need LANL to keep these at a top priority for educational and employment reasons.

There needs to be more outreach and communication between the lab and local community to explore ways to get the most bang for the buck with the schools. The best training in tech and R&D areas.

They are doing a good job but need to continue to find innovative ways to collaborate with the school systems because the need is so large - become more of a collaborator.

They are part of accord tribes, more partnerships such as scholarships and educational experiences for tribal members.

They can do more to focus on Northern New Mexico College due to physical location and strong disparity of opportunities.

They can give more and partner more with educational programs; a little more money would do a lot.

They could provide more financial assistance and also technical advice and assistance to school districts.

They do a good job.

They do try in this area.

They do well with summer programs. More direct involvement in school districts in Northern New Mexico outside of Los Alamos city.

They have made efforts in this area and if they can keep it up.

They have some very good programs that are frequently underfunded or under supported by management.

They have world class scientists, and we need to take the opportunity to have them come out and talk to our students. Our people need to be educated, so that our people will get the LANL jobs, a collaboration is needed.

They need to try to appeal to a broader audience.

They're covering a variety of perspectives - secondly to post-secondary.

They're doing a really good job with excellent people; their willingness to give staff time off to do things in the schools is invaluable.

They're doing what their contract called for them to do.

Think they should deal directly with specific schools - improving curriculum, not just the programs. The programs take the kids out of school and when they come back they are behind.

This is a very important area; I feel like LANL has a lot to offer but I can't tell you what they are doing; I think this is a PR issue.

To keep continuing to help our children in education.

Very appreciative of their work on the Math and Science Academy.

Very impressed with their work with the LANL foundation.

We are very appreciative of the educational programs that they have at LANL for our students, including internships and tribal relations.

We would like LANL contractors to help us with building our new library. They have helped our community a lot.

We're on the right track working closely together.

What the lab is doing is good. It's important to get other businesses involved and bring awareness to the issue.

While LANL has plenty of resources, services and programs have really dropped off lately.

Will give to the lab personally which is what all 5's mean. Need room for improvement and can't give a number to it.

Work closer with local school Leaders.

Work more aggressively to encourage programs like junior achievement.

Work more closely with teachers directly; a lot gets lost going through the administration.

Would like all the pueblo science camps to be reinstated because they were effective.

Would like to know more about what they are doing to help.

Would like to see lab encourage employees to participate in the schools - UNM - Los Alamos.

Would like to see the lab educate the public and advance in science and technology that they are doing.

Would really like to see more emphasis on bringing lab scientists into the Los Alamos Public Schools.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES

QUESTION 26: DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES?

Additional support for micro-lending or other strategies to help launch small business in Northern New Mexico communities.

Again, LANL should schedule meetings, have more community meetings, adhere to the agenda for city council, board of county commissioner meetings, school board meetings in order to make your connections and gain resources.

As a lay person - encourage and support more mentorship with people trying to start their own businesses.

Be easier to work with.

Be more involved with the trade associations with relevancy to the labs. Do more listening.

Do more outreach to companies and labs that might want to base themselves in New Mexico - more recruitment to relocate here.

Be more visible in the community.

Been great strides in all the Northern New Mexico communities.

Best way is to assist in a comprehensive economic project in Northern New Mexico - make it very relevant to the needs of the communities. Join others in project mentioned above.

Better communication between county, city and state.

Build an extension plan in Espanola. Create an initiative for the lab employees to live in the valley area of Rio Arriba County. This would also cut commuting time for those who live in Rio Rancho and Albuquerque.

Buying more services from local communities including local college for training.

Communicating the opportunities they have available to the general population.

Commuters need some kind of incentive to spend money in the community.

Consistency rather than one time outreach type situations. No real effort to involve the general population in their efforts.

Continue efforts in this area. Don't let up.

Continue to do what they're doing.

Could put more effort into trying to transfer relevant businesses that result in an increase in jobs.

Creating an incubator that would make the local business communities aware of the opportunities that grow up out of the lab. Utilizing more contract service. Would like a representative from LANL to be on Santa Fe Chamber of Commerce Board.

Develop as much contracting for local and regional contractors.

Do a better job on educating the general public about what LANL does.

Do more with Santa Fe Community College small business development center.

Do very well - sometimes state and local governments are their own worst enemy in punitive issues.

Doesn't know lab's limitations, more outreach.

Doing a good job.

Doing a lot and a good job.

Economic incubator to support lab initiative and promote economic development so that the spin businesses that come out of the lab could land in Los Alamos by using some kind of incentive.

Education is economics.

Encouraging high qualified staff for hiring at all levels at the labs.

Expand New Mexico Connect; offer more community fairs to establish partnerships with small businesses and assist small businesses by helping them learn what is needed to obtain government contracts.

Expand this small business assistance program.

Find ways where the technology flows in both directions toward the lab and flowing out into the business sector. Have more give and take.

Focus has been on Northern New Mexico to the detriment of Los Alamos specifically.

Free up more land around White Rock for development. Supporting tourism - Manhattan Project historic site. Recreation opportunities - bike route along edge of Hwy 4, Los Alamos Canyon 502.

Go with proven effective models.

Hope that they would have in-house training programs for local people to be able to work at the labs.

How are gross receipts paid? Is this a state policy - if they were paid throughout the region it would be an economic stimulus for everyone.

I am pleased with their work with entrepreneurship.

I appreciate their attunement and their efforts in this area.

I don't know what LANL does beyond mile perimeter of Los Alamos - PR issue again - Albuquerque, Clovis and Gallup - North of these areas what do they do.

I have a lodging facility and we welcome any corporate or private business.

I think the lab could do some of their research at the collegiate level. This will allow them to save expense and get students involved.

I think they are on the right thing, high tech education. They need to look for value not just robotics. You can't be traditional.

I think they can provide more with Northern New Mexico College. They need to do more because we serve a more under represented and underserved population. We are % Hispanic and Native American. They could pull economic development up with students. They should have someone here at the college.

I think they should try to require winning contract bids to local businesses and local labor force.

I would like more training from LANL, professional development training, a contact person and some free workshops.

I would like to get more involved.

I would like to sit down with our Governor Gerald Naylor, the LANL team, and our new tribal liaison from Ohkay Owingeh, Earl Salazar. Please have them call for a meeting now.

I would say they are doing a somewhat good job at contracting with local businesses but it seems most of work goes to Santa Fe and Albuquerque. Need to spin off some to Northern New Mexico counties like Taos and San Miguel.

I'd like to know what they're doing in this area. Are they being creative and being stewards of the earth and promoting the sustainable, green industry?

If there could be a priority to hire local providers. Give interview preference to Northern New Mexico business providers.

If they are well funded they do make an effort toward small businesses.

If we could get the technologies brought down to other communities - building, etc. with government contributing monetarily.

Implement some of the results from the studies.

Improve way they do business with other contractors - investments need to be greater in this economy. Procurement process in the last year has changed substantially and negatively impacting contractors' ability to invest; ability to reinvest no longer exists or is greatly diminished. Subcontractors' margins are small and therefore cannot invest the way they used to.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES (CONTINUED)

QUESTION 26 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES?

Increase partnerships with tribal economic development corporations.
Initiatives for employees to live in Espanola Valley; extend a branch of the labs into Espanola Valley.
It would be effective to have their senior management be out and about locally at Chamber of Commerce and other events.
Job fair targeting non-degree persons who might have qualifying work experience for job openings.
Just want it to reach out to the areas outside of Taos, Los Alamos, Santa Fe and Espanola. Need a think tank on different resources other communities have and what would be profitable. People take notice when the lab takes an interest in it.
Keep working towards progressing in this area.
Kurt is doing excellent job, but there needs to be a closer relationship with his department and executive staff of LANS.
Lab has the right programs but needs to help make the public aware of the availability.
Lab is on right track. Entrepreneurial development is good. Would like to see collaboration with community.
Lab ought to be more aggressively pushing technology transfers out of the lab - don't know if they are acting on the new DOE initiatives on tech transfer or not. We haven't heard if they have.
LANL and our new tribal liaison Elmer Torres need to offer us better services and help without economic development.
LANL could do a lot more, as they are thriving in this area. But we are not receiving the benefit of their resources and research and resources in the outer communities of Northern New Mexico.
LANL has positive economic impact but mission gets in way of working with the community.
LANL is probably doing a good job. I am somewhat satisfied.
LANL need a campaign geared toward programs and activities for youth.
LANL needs to open up more local contracts with businesses and organizations. These contracts should be financially flexible; as LANL gets increased funding, the contracts should increase and vice versa.
LANL should be more effective and not as political.
LANL should consider services for employees that would be provided locally - i.e. healthcare insurance.
Look in community partnerships to develop programs, consortium for creating a one on one communication to learn and address issues. We need a community emergency response dispatcher that can benefit rural areas and shelter them.
Los Alamos and lab need to partner more effectively to encourage local area residents to stay in Los Alamos and not go down into the valley.
Major threat is Los Alamos County - continue this in area of transportation.
Mandate a criteria for future subcontractors that work with LANL that some of the money made is given back toward outreach.
More awareness of what LANL is doing and how it impacts our respective communities directly.
More communication between Northern and Southern New Mexico legislators or direct communication from LANL to southern legislators; otherwise all information is hearsay.
More effective communication with those who might able to take advantage of their

programs.
More efforts in area of tech transfer and start-up business.
More efforts toward the technology transfer program.
More Northern New Mexico small business proposals.
More outreach.
More outreach and communication with us.
More outreach and marketing about economic development.
More outreach, involvement of pueblos and Native American population.
More outreach.
Need a qualified workforce - create this by educational endeavors as well.
Need to branch out to smaller Northern New Mexico communities. Get a little more involved in communities outside of Los Alamos. Reach out to more than just Community Leaders. Get the people involved.
Need to continue outreach. Make sure they engage local communities for new opportunities.
Need to get into communities in the valley and elsewhere.
Need to get more in touch with the local people and then take it up the ladder instead of the other way around.
Need to get the word out - don't know programs exist or the magnitude of the success.
Need to revisit procurement practices and also the bidding practices for work - should provide greater preference for locally established businesses in the area.
Need to simplify and create an easier way for local businesses to plug into their needs.
Needs to be more transfer of technology with more partnerships with small businesses.
Northern New Mexico work force solutions need help from LANL.
Not broad based. It is focused on lab stories. Need to leverage the good programs and their partners that are doing the "heavy lifting." Taking a science approach instead of an economic approach which does not speak to transfer of commercial technology.
Obtain jobs in Northern New Mexico, as our people face so many barriers. I think solutions are there. But LANL could provide scholarship and I would like to see more economic growth and development, as Native American Indian unemployment is high.
Occasionally have town hall meetings regarding what is available; small northern communities don't have access to technology to become aware of what is available.
Partner with more local businesses in New Mexico.
Partnerships to create incubators for economic job creation.
Provide or partner with more private sectors to pursue economic development initiatives in areas of technology transfer.
Reach out directly to the tribes with a liaison who "follow-up" with them.
Reach out to more organizations.
Regional development cooperation funded by some of the proposal in labs is great way to impact social issues and environmental.
Remedial supplemental help to jobless; diversify for assistance to American Indian population - learn more about customs and culture for job development. More community initiatives, such as community gardens.
Should take a more regional approach and not limit it to entrepreneurs.
Some small businesses find it hard to get contracts with LANL.
Start-up businesses cannot compete with the labs.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES (CONTINUED)

QUESTION 26 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS OR SUGGESTIONS ABOUT THE LAB'S EFFORTS TO IMPROVE ECONOMIC DEVELOPMENT INITIATIVES?

Stimulus funds: known local businesses were listed as recipients. Would like lab to have meetings with businesses and have them participate in regard to providing services to the labs.

Tech transfer.

The focus should be on small and existing businesses. They have incredible role by procuring local services.

The lab needs to develop a more effective partnership with Los Alamos Commerce and Development Corporation.

The number one difficulty that I have experienced with LANL and LANS, LLC has been that procuring a contract takes forever and causes companies who make effort with LANS, LLC and even the employees of LANS, LLC to become exasperated with the length of time it takes to procure a contract. There are countless false starts for person to make a bid and it is very difficult to have a bid considered.

There has been some very positive change that has helped the surrounding counties.

They are assessing how successful their programs have been in the last four years and they are open to new ideas coming from the community. They are on top of this.

They are doing a good job.

They are doing a great job here.

They could be there for new businesses. Especially with the Northern New Mexico College.

They could be more effective in this area. They could lower the bar a bit and create products or ideas to help the local economy.

They could establish warehouses and trucks rather than semis down in the valley. Have smaller trucks run more often. Encourage companies to store materials here or distributors here.

They have done a good job trying to reach out.

They just really have to want to help and listen to the community.

They need to be more community based to work with the community.

They need to find out what communities would want and appreciate and respond to this.

They need to focus on outcomes not processes. They get overwhelmed with their internal process.

They need to work closer with higher education to help them become stronger advocates for business development.

They reach out past the county but not as much within the county.

They're doing a great job.

Tighter enforcement within the laboratory to utilize the contracts in place.

To continue the work they've done and expand where possible.

Try balance contract awards - with small businesses and large businesses.

Use/buy more alternative fuels such as E85, E5, E20. Buy their gas truck.

We need as much help as possible in northern communities to grow businesses, but they are trying.

We're working on some initiatives now and heading in the right direction.

Where are the businesses that are spawned from LANL and small businesses?

Wherever possible, invest with local businesses and purchase goods and services.

Will support anything they will do.

Work more with local business - I will talk to lab personnel directly who know this - need more improvement.

Work more with pueblos, especially those having common land boundaries with LANL, common interests and bonds.

Work with and support existing entities and programs rather than creating so many of the lab's own.

Would be nice to know about these initiatives where I had responded unknown.

ADDITIONAL COMMENTS REGARDING LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS

QUESTION 27: DO YOU HAVE ANY OTHER COMMENTS ABOUT THE LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS?

No other comments/suggestions. N=150

A lot of the stuff they do with the LANL foundation they bring in a lot of programs that take time away from the contact time with the educators.

Assistance in grant writing, partnerships, developing revenue sources.

Be a little more in touch with the boards of the organizations.

Be involved with Habitat for Humanity, Youth Works, the Home Builders Association, and the sustainable Santa Fe communities.

Be more visible.

Be willing to listen and negotiate more with environmental groups.

Collaboration between SNL and LANL stem organization would be beneficial for Northern and Central New Mexico.

Con Alma health related organization and labs could focus on health issues together.

Connection/mechanism or information on partnering with people willing to volunteer from the labs and with people in the community. e.g. geologist who would be willing to work with kids.

Continue on established routes to sit on Boards.

Continue partnering with the LANL Foundation.

Continue to do what they do.

Continue to fund.

Corporate giving is one of the most visible and very much appreciated; continue to do this.

Do they work with non-profits? If they do, work more with them.

Doing great.

Don't know - more outreach/communication needed. Communication through current workforce could be the vehicle for this information.

Don't like the "contract" with United Way - money should go to local non-profits.

Don't see any evidence in my area; no help from the state.

Encourage giving to local needs.

Excellent job.

Expand your range of focus to Pena Blanca, Chama schools.

Explaining LANL's radial area to better see the impact on water supply for tribes that live downstream.

Extend evening training for people who use non-profits. Move into area of childcare.

Generally very strong.

Hit and miss even though they are helping. Don't know how important they are and need to partner with local agencies. They have the stature and importance in the community.

I am satisfied with what they have done in partnership with the non-profits.

I am very satisfied. They have helped a lot. I'm happy to see LANL is reaching out more to Espanola and that Espanola could help in their time of need.

I constantly run into them and their non-profit work. Their outreach is incredible. I ran into it with my daughter and the supercomputing challenge.

I don't know if the funding comes directly from Los Alamos or if the community itself is doing it. Not enough publicity on lab's efforts.

I don't know specifics about what they're doing.

I don't know what non-profits that they work with other than the foundation so that's a problem.

I encourage expansion of lab's efforts in this area.

I haven't heard about their efforts in this area.

I know they're very involved and their efforts are much appreciated.

I know we have new leadership and hope to see improvement in working with the non-profits in Los Alamos County.

I think the lab has been wonderful and they do a good job supporting the non-profit organizations.

I think they could have an easier pipeline to donate - everything from furniture, learning materials to acquire these. It needs to be an easier smoother approach.

I think they could step this up a bit. They do great with education but not as much with non-profits. I would love to see them do more with early childhood, like head start or pre-k.

I wish they did more with 501C3's. This would be a great help to the local non-profits.

I would like LANL to work with the Workforce Investment Act and 5 Sandoval Indian Pueblos Inc. An outreach to LANL would help with job training. I have turned away 200 people per year for training and jobs.

I'd like to see a broader base from the laboratory throughout Northern New Mexico.

I'm glad that they do; if they can do more it would make them tighter in the community. Continue to build and foster it.

I'm very appreciative; they're very strategic about collaborating with organizations; they do a good job with paying attention to do what their partner organizations are doing. They do a good job being relevant to the state.

In the last year they have really reached out to non-profit organizations. They have made minority employees available for outreach.

It has been easy to work with the labs in this area.

Kurt is doing an excellent job, but there needs to be a closer relationship with his department and executive staff of LANS. Executive staff needs to be more aware of what Kurt is doing; they could offer more to the community.

LANL continues to support non-profits, as they recently lost their non-exempt status.

LANL Foundation has a strong mission in its purpose - but there is an opportunity to look at other non-profits that are within the scope of their mission.

LANL is best thing that ever happened to Northern New Mexico, but Nambe Pueblo Dev. Corp. hasn't profited as much as it could/should.

LANL needs to increase their collaborations and working relationships with our non-profits such as the Eight Northern Pueblo Council.

LANL should consider services for employees that would be provided locally - i.e. healthcare insurance.

LANL's non-profit work is not transparent to the surrounding communities.

Let the tribes know about the non-profit efforts and then we can apply for it.

Made great strides.

Maybe create their own foundation.

More community town hall meetings in the northern part of the state.

More funding for Santa Fe complex.org.

More outreach, to local cooperative, families in need of resources for behavior issues.

Most of the non-profits need all the help they can get.

Need more disclosure by LANL Foundation on how to get their grants. Should also give feedback on why did not get a grant.

Needs to be greater community outreach to connect labs with local non-profits.

Not aware of smaller non-profits - is it lack of information or lab of participation with smaller non-profits.

ADDITIONAL COMMENTS REGARDING LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS (CONTINUED)

QUESTION 27 (CONTINUED): DO YOU HAVE ANY OTHER COMMENTS ABOUT THE LAB'S EFFORTS TO WORK WITH NON-PROFIT ORGANIZATIONS?

Open to seeing what can be created for different areas. Northern New Mexico is sometimes isolated due to lack of Internet service. Rural areas getting alternative energy and fiber optics band net.

Philanthropic support is good but IT support could be given in-kind - e.g. web pages - maybe volunteer match or if done already make more well known.

Room for improvement and growth; definitely doing well but could do more for various communities.

Senior leadership is very good; Board of Governors LANS is not engaged in community issues in comparison with how it was with University of California.

Should support more than the two they are presently.

Sometime seems to be done for political reasons and not in merits of organization and who could do the most with the money; less pork-barrel approach.

Sometimes - I'm not sure about new funds - maybe they need marketing or more visibility.

Sometimes the bureaucracy is difficult to navigate.

The opportunity for communication with lab leadership is almost non-existent.

Their partnership with LANL foundation is most effective.

Their visibility has improved. They are letting people know of their involvements.

They are committed with the organizations that have the ability to connect with the community and they've worked well with these programs. This is very impressive to me.

They are doing as much as they can, but they could do better in Northern New Mexico.

Make their computers and facilities available to the community non-profits.

They are doing fabulous in this area.

They are doing good in this area.

They are very good.

They are very supportive and I am pleased.

They do a fantastic job; continue it.

They do a good job in this area.

They do a good job in this area. Northern New Mexico Connect is doing good, but as budget shrinks, it's important to keep these entities going.

They do a great job in their volunteer efforts - extraordinary outreach to their employees.

They do a really good job.

They do a very good job. But lab donation to United Way includes donation to churches and that is discouraging.

They do fairly well but a lot of small non-profits don't know how to get in touch with/have right people to make a request.

They have been very supportive through campaigns and allowing employees to volunteer.

They make a good effort.

They reach out. It is a good partnership.

They should encourage employees to work in those non-profits.

They've done a good job for our community here in Colfax County, Taos, San Miguel and Guadalupe counties as well. They have helped with agriculture, business and police departments.

They've done a phenomenal job with their community giving program and volunteer from LANL - this should be given more recognition.

This is needed because non-profits showed unbiased opinions. These efforts by LANL will give the tribes a better understanding of what LANL does and shows a cooperative effort.

To get more feedback from all persons affected.

To get more involved against the local drug issues.

Would like to know more about what they are doing.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LABORATORY IN GENERAL

QUESTION 28: IS THERE ANYTHING REGARDING THE LABORATORY THAT YOU WOULD LIKE TO COMMENT ON?

No other comments/suggestions. N=92

Always been strong supporter of small business and small business appreciates it.

Appreciate employment opportunities but more of the wealth needs to be shared with area businesses.

Appreciate them, they are a great asset just want them to reach out even further.

Communities become one with lab on their projects and fund raising but are forgotten once projects get going more sharing is needed.

As a voice the lab is proactive.

Be consistent on the overall processes. Be diligent going forward and be timely. Stay and follow through to the end.

Change-over in leadership happened at a critical moment and confidence and sense of calm was very favorable; corporate image went up.

Charlie McMillian is a great choice for a new director.

Commends LANL in their diligent efforts economically and educational, and scientific motivation.

Commitment of employees to work more in tech transfer to smaller communities. Lab needs to address the conflict of interest issue to better encourage tech transfer - more programs could be open for opportunities.

Community outside of Los Alamos do not benefit from gross receipts and this creates tensions among four counties - needs to be addressed. Sandia is better in technology sharing and transfer - LANL could use this as a model.

Community program office does a great job. Education partnership are good. Keep doing these surveys - they are important.

Compliment their efforts to publicize what they are doing beyond nuclear activities - they are multi-purpose and have a range of expertise that we all enjoy through their efforts.

Concern for management of LANL Foundation and it's relationships with the school districts.

Concerns about tritium, Cochiti Pueblo is downstream. Lake contains radioactive materials. Cancer cases are increasing, this area is human and environmentally sensitive.

Continue to promote LANL services through the communities and stakeholders nationwide and within New Mexico, as far as job growth.

Continue to support the schools.

Continue working in education area.

Contracting with the labs is ever more contentious and difficult - in last 19-36 months contracting environment has shifted to strict contract language and cost rather than on performance, quality and collaboration.

Did a stellar and through fire through fire director.

Dispel notion that only thing labs does is bombs - that they have many more things to offer - let people know all the areas they do research in that are amazing and wonderful.

Doing a good job with resources and implementation.

Doing good work - good Community Leaders in the region.

Doing the best they can in these economic times but would like to have them share in more of their projects and opportunities.

Done a great job.

During the months of October, March and April every year the scientists come into our schools along with Ms. Barbara Grimes to build own robots, utilize chemistry to tie die t-shirts and to formulate own hypothesis on how high could their rocket go up into the sky

and then students build their own rocketry.

Educational programs should include: literacy, music and the arts.

Essential the contractor continue to give 8 million dollars to education in Los Alamos Public Schools - without it they would not be able to attract quality scientists to work in Los Alamos and families who move to Los Alamos are attracted by good education.

Fix the procurement system for contracts and the funding for the awarded contracts.

Focus on sustainable energy. They need to be more proactive in this area.

For Los Alamos County the most important initiative is for the lab and county to work together to maximize the effectiveness of the monies spent in Los Alamos with the number of volunteers and programs/services available.

Fortunate to have them. More awareness about issues is needed.

From an educator's perspective: internships are great but the quality of the match-up means that some students end up sitting around. It sets up a tone that the lab is about.

Make sure there is work for them to do.

From aspect looking to developing multi-jurisdiction training in areas of community, technology, and alternative energy with LANL increase of disaster.

From what I hear, it costs so much money to go through the process effectiveness/efficiency of doing their daily work - it's not cost effective - should be more efficient as to how tax payer's money is spent.

Get rid of arrogant attitude and come to table more neighborly.

Glad to see its still standing after the fire. Kurt Steinhaus has been great leadership.

Hope cleanup efforts are ongoing i.e. water cleanup - Buckman project.

I am constantly impressed more and more every year. People from the lab will come down.

They don't just write checks they put in man hours. They are the first to do that.

I am convinced about labs ability to work with local government on safety issues - e.g. transfer of nuclear materials through Santa Fe. Lab has been resistant and seem unwilling to hear our concerns.

I appreciate that they are there.

I appreciate the defense they provide.

I enjoyed the leadership tour of the labs two years ago - it helped use understand the lab's benefits to the community and country.

I hear some about non-profits and business but nothing on education. When Kurt Steinhaus was in Santa Fe with governor's office my impression of Los Alamos with education was much more favorable. Since he has been out of Santa Fe the void has not been filled. The lab has tremendous resources. They are able to share with non-profit business and education enough to give one an understanding of what the lab is doing.

I hope that with change in management that activities be reinvigorated.

I like their involvement so far re: labs management but it has been minimal.

I really appreciate having them in the area, I hope they will be around for a really long time.

I think they are doing a good job within the community.

I think they are good corporate citizens and good role models.

I think they are very much a definite economic part of New Mexico. They need to more effectively help Northern New Mexico learn to utilize what their potential is with the lab.

I think they're trying really hard to be a good neighbor to Northern New Mexico.

I very much appreciate how active and concerned they are with education in Northern New Mexico.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LABORATORY IN GENERAL (CONTINUED)

QUESTION 28 (CONTINUED): IS THERE ANYTHING REGARDING THE LABORATORY THAT YOU WOULD LIKE TO COMMENT ON?

I want labs to be nationally and internationally competitive but high overhead costs keep them from competing efficiently.

I went them to place more emphasis on energy research and science and less on weapon development.

I would hope the governor's office and the legislature would rely and tap them more often for their expertise. LANL has the capability to help with various issues like water and fire issues. They have so much they could help out with and those resources need to be tapped by the administration.

I would like them to continue community meetings but they need more follow up after.

I would like to emphasize importance of school systems for recruitment and retention of top scientists.

I would like to see the lab form agreements and efforts to work with the tribes. If they could direct some substance with them.

If it weren't for the labs, Northern New Mexico economy would be even worse than it is.

I'm a retiree and top level leadership of management has chosen to live in Santa Fe - displays an unfavorable attitude.

I'm glad the labs are there. I hope they keep getting funded and will contribute to fund support in the community.

I'm glad they are able to share their technologies with the community without competition.

I'm glad they're there. I wish they could do better on their mission statement and be free to extend themselves more without the fear and pressure. They could do so much with their technology.

I'm really thankful for LANL because otherwise we would all be in a pickle.

I'm very proud of it; I would like to see it focus more on the community where it is located.

I'm very supportive. I look at it as an international work stage and a wonderful asset. It is great to have world class scientists in our midst.

Impressed with the outreach - The Bradbury Museum is a jewel. Would be nice for them to coordinate with the community better and vice versa.

Improvements have occurred with Connect compliance over last six months. Overall operations have improved favorably.

In general, LANL is very positive in our community but not generally seen as very approachable; seen as more institutional than human. Need a campaign to let people know what they do so their relationship with community is solidified.

In part because of the bureaucracy, we have fewer talented scientists and engineers coming to work at LANL.

In the last years the lab has done excellent to reach out and communicate and to be open. I greatly appreciate this.

It is important for them to market themselves to governors and the public because it deals with the viability of the labs.

It would be good for them to get their story out about what they're doing for the environment and for the community. Are they using their energy in good, positive ways?

It would be nice to lose those guard gates - make the route easier for visitors.

It would benefit humanity if lab would focus more on developing other types of programs other than nuclear vs. warheads. More in ways of solar, wind and alternatives on other forms of energy.

It's a very critical part of Northern New Mexico economy; want them to continue to succeed and they have my support.

I've really enjoyed working with them. It is commendable what they are doing with

education and economic development.

I've seen an improvement to support the community. They have been proactive and there's been renewed efforts to reach out and listen and to help. They did a great job with the fires.

Just the chemicals downstream and how they contend with the Rio Grande River. Is LANL telling the truth, as we use this water for animals and crops. We are trying with the help of Army Corps of Engineers to test the waters for chemicals.

Keep employing Northern people first.

Know Steinhaus and Carole Rutten are phenomenal.

Kurt is doing excellent job, but there needs to be a closer relationship with his department and executive staff of LANS.

Lab employees are doing a lot on their personal time.

Lab has not provided local communication with information on impact of fire especially with information regarding harmful materials coming into the communities.

Lab's efforts to be environmentally conscious are very appreciated.

Lab's main focus should be on weapons, defending our country. Other countries will catch us with our pants down.

Lab's vision has to have a place for community voice.

LANL did a great job during the Las Conchas fire.

LANL does phenomenal work; valuable asset to community; but they don't always expand outside of immediate area or reach out outside of immediate area to improve public image by letting smaller communities know what they do.

LANL is important for Northern New Mexico. It's a part of the community and in uncertain times of budget cuts it's important to support the local talents in the community. There are a lot of great small companies that are not able to compete for contracts.

LANL is rich in its own resources. Due to its location, it could have a huge impact on our current low math and science scores.

LANL is very vital and sensitive, very proud of LANL, their job opportunities and accomplishments.

LANL needs to give us job support and create jobs for all of the tribes and communities in Northern New Mexico.

LANL needs to increase even more of its outreach programs to the tribes.

LANL needs to listen and hear the people of the Northern New Mexico region.

LANL should work more closely with the tribes and the local communities.

Make known the mechanism for communicating needs, concerns and ideas with LANL.

More transparency is needed.

Ms. Barbara Grimes is an excellent communicator and she is very supportive as well.

My environmental concerns are about water quality affecting those that live downhill from the labs.

New lab director showed great leadership skills and communication skills during the Las Conchas fire; my hope and expectation is that he will build on that great start in engaging the community on key issues, especially in education and economic development.

Not happy with the way they promote radioactivity - not enough safety measures.

Overall provide a good service to New Mexico - like to see more products and services bought locally - need to provide opportunity for community to provide jobs for local high level employees. Need to focus on minority collegiate course to help them qualify for high level positions.

ADDITIONAL COMMENTS OR SUGGESTIONS REGARDING LABORATORY IN GENERAL (CONTINUED)

QUESTION 28 (CONTINUED): IS THERE ANYTHING REGARDING THE LABORATORY THAT YOU WOULD LIKE TO COMMENT ON?

Overall they're doing a great job. Increase funding for rebuilding ecology section of their staff especially because of the fire and flood.

Overall we are pretty satisfied with them as community members.

Picuris Pueblo Lt. Governor Joe D. Martinez would like to now schedule an appointment along with Governor Gerald Nailor at LANL in order to see the laboratory.

Serious attempts to win LANL contracts, including attending informative meetings. Have been very ineffective meetings with high level LANL officials and team participation and small business offices. Has not resulted in getting substantial contracts.

Some of the money being pumped in is being wasted by jobs within the labs that are unnecessary.

Stimulus money for clean-up is not directly affecting river water for ash as well as radioactive materials in Santa Fe area.

Tech transfer and more tech transfer.

The buyers always looking to make money or to get something like kickbacks. I'd like to see more ethics.

The existence of this area depends on the laboratory. We have to be supportive of whatever they want to do.

The lab bends over backwards for other towns to the detriment of its hometown.

The lab should work with more local businesses just like they used to before - they have slacked off in the past few years.

The lab's community outreach efforts tend to jump over its host community. It needs to re-establish better communication and cooperation with the community of Los Alamos.

The labs have always been very receptive and accommodating to our needs and concerns in the area of science and technology.

The shifts in management over past year have been very positive; improved face in the community.

The tribal relations team does an excellent job. They especially did so during the Las Conchas fire. But they needed even more support from LANS, LLC management.

The use of nuclear energy would be very beneficial. Why haven't we pursued that in Northern New Mexico? Permits are not available in US - only in other countries.

Their education programs for public schools are awesome.

Their marketing in general has improved. Their emails have been very helpful to me. They are doing a good job promoting what they do.

There are a few missteps they took place during the Las Conchas fire; but redoubled their efforts and did address the needs of the community.

There is a reputation for leaving a path of destruction everywhere. They should take profits and invest them back in to an impoverished community. Treatment since University of California has diminished. This affects the community. They need to replace Compa.

There is a strong concern of losing the lab as an employer and finding new missions for the lab like energy independence.

There is an ACCORD relationship with LANL and the four tribes surrounding Los Alamos.

There needs to be an established system that is more effective than the one in place now. This includes: environmental, educational and all other areas, including anything LANL is impacting by its activities.

There is some anxiety concerning the future funding of the labs.

There needs to be forward thinking to show that people have a voice and are important.

There should be more open disclosure, preparation and information available to the people of Northern New Mexico in order for them to take advantage of these local resources.

They are a good neighbor. Like the new director.

They are a positive influence for New Mexico and if they can keep doing what they're doing for New Mexico.

They are a positive influence in Northern New Mexico.

They are doing a great job in New Mexico.

They do great work; technology exchange program is more hype than action.

They have been good neighbors. I would like to see more interaction with under graduates.

They have value in the community. Good educational connection.

They need to free the tech transfer office to engage with the outside business community without fear of retaliation or fear of being sued.

They should continue to be more sensitive about their huge economic impact - keep the dollars coming for support for the communities.

They try and the people are wonderful.

They were fabulous with Las Conchas fires. One of the best dissemination of information of fire in New Mexico ever.

They would inform us on testing that they do in regards to our natural resources.

They're a very good employer for Northern New Mexico.

They're doing a great job and they're doing everything they can.

To improve communications with San Felipe Pueblo through a LANL liaison and outreach.

Update at Bradbury Museum display efforts to update their mission.

Very grateful to have the support from the laboratory in the community and support from government for economic support for Northern New Mexico.

Very happy with them.

Very persistent in getting survey done.

We have a good working relationship and we are progressing pro-actively. We had a positive meeting with Mr. Smith and Mr. McMillan of the DOE. We got results and we are satisfied.

We have been the recipient of a grant that has been very beneficial. They have been really great and we couldn't have done it without them.

We need them as a valued partner for continued growth given the economic times.

Would be nice for lab management to actually come into the schools.

Would like for LANL to speak more directly to local government officials, and let them know all programs available.

Would like survey questions to be more specific. Current questions are irrelevant to education department of Pojoaque Pueblo.

Would like to get in involved on a large comprehensive economic project and be involved with LANL in this effort

Would like to have someone in particular in order to get more involved in working with the labs and being able to benefit like Espanola, Santa Fe, etc. Get other community members together to exchange up on projects.

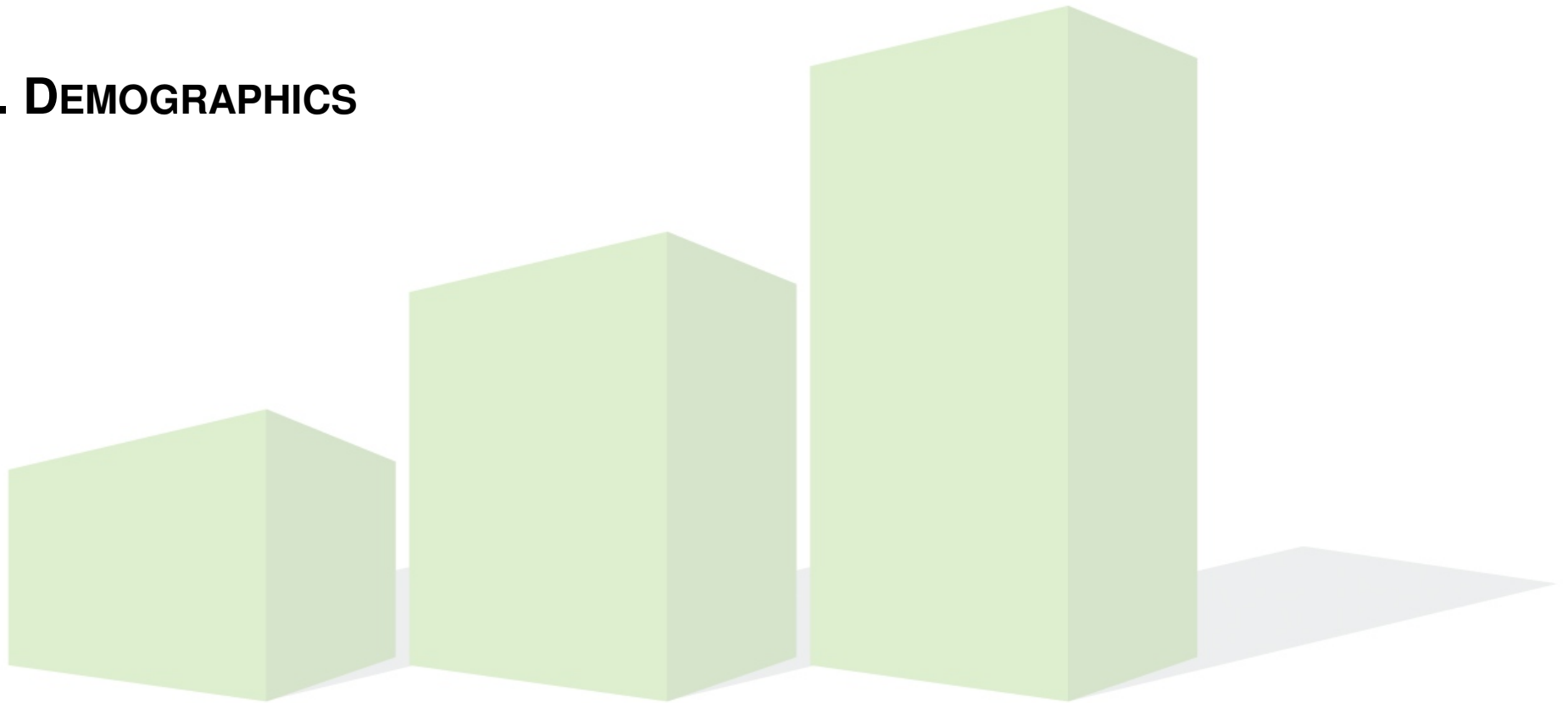
Would like to see greater partnerships with rural communities.

Would like to see more communication between LANL and small businesses.

Would like to see more public awareness and promotion.

Would like to see them continue diversifying their mission including clean up and environment; less emphasis on nuclear mission.

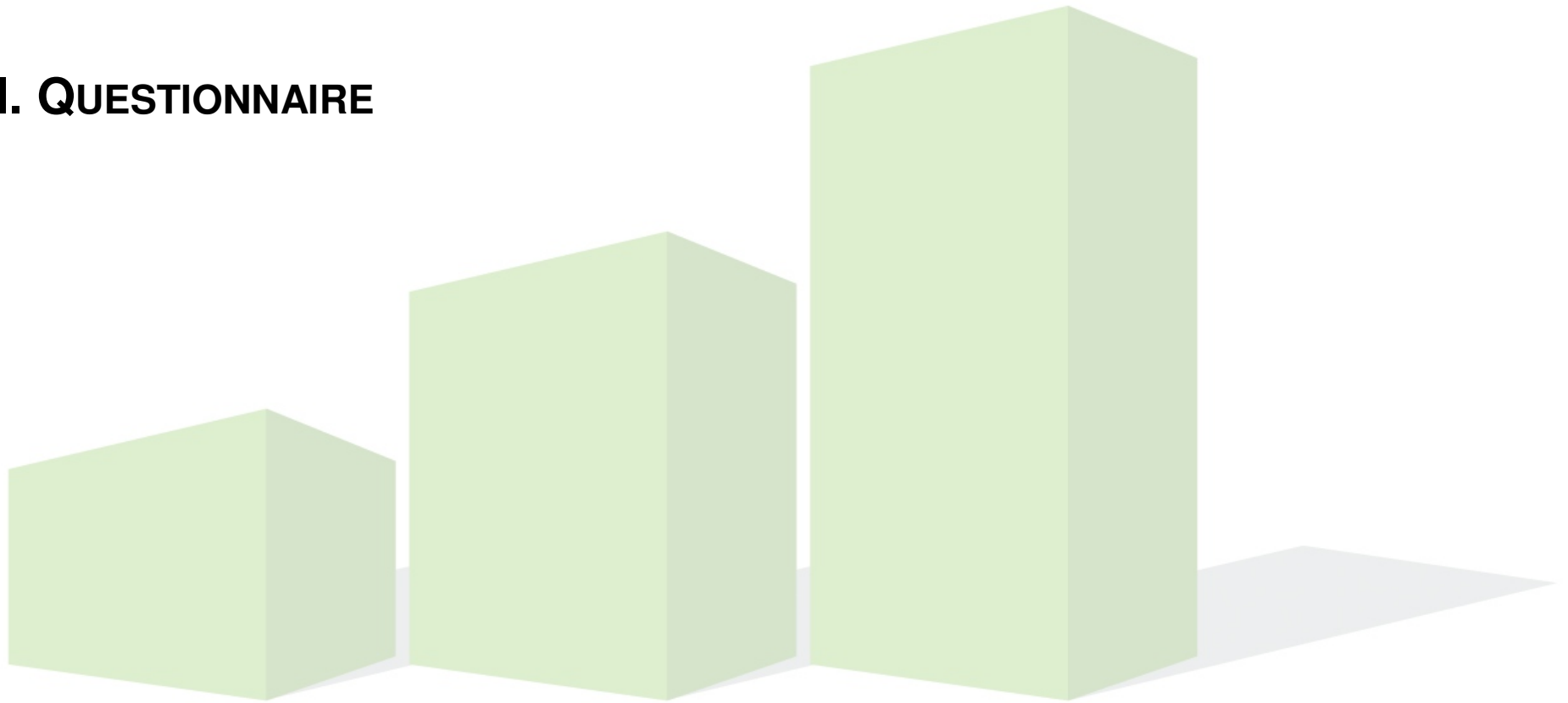
VI. DEMOGRAPHICS



Demographics of Sample (Weighted)

	<i>Total Sample (n=222)</i>
<u>Gender</u>	
Male	64%
Female	36%
<u>County</u>	
Santa Fe	35%
Los Alamos	21%
Rio Arriba	20%
Sandoval	5%
Taos	5%
San Miguel	1%
Other New Mexico	13%
Other out-of-state	0%
<u>Organizational Sector</u>	
Economic/Business	34%
Government	20%
Education	25%
Tribal	17%
Special Interest Groups	4%

VII. QUESTIONNAIRE



Los Alamos National Laboratory Community Leaders
August 2011
FINAL
N = 327 possible

Hello, may I speak to (name on list)? (IF UNAVAILABLE, ASK FOR A GOOD TIME TO CALL BACK OR SCHEDULE AN APPOINTMENT WITH THE SECRETARY)

Hello. My name is *YOUR NAME* from Research & Polling, Inc. I'm calling on behalf of Los Alamos National Laboratory. We are conducting a survey among community leaders such as yourself, throughout the Northern New Mexico region. The Laboratory would appreciate your opinions on some key issues.

A. NOTE TO POLLER: WHICH COUNTY IS THIS?

- | | | | |
|----|------------|----|--------------------|
| 1. | Los Alamos | 6. | San Miguel |
| 2. | Rio Arriba | 7. | Mora |
| 3. | Santa Fe | 8. | Other New Mexico |
| 4. | Sandoval | 9. | Other Out-of-State |
| 5. | Taos | | |

B. NOTE TO POLLER: WHICH ORGANIZATIONAL SECTOR IS THIS?

- | | | | |
|----|---------------------------------|----|---------------------------------------|
| 1. | Governmental (Possible 78) | 4. | Tribal (Possible 72) |
| 2. | Economic/business (Possible 93) | 5. | Special Interest Groups (Possible 10) |
| 3. | Education (Possible 74) | | |

1. **What would you say is the single biggest challenge facing Northern New Mexico today? (DO NOT READ CATEGORIES. UP TO 3 RESPONSES)**

Crime:

- 001. Illegal drug use
- 002. Crime rate
- 003. Gangs
- 004. DWI rate
- 005. Police/legal system
- 006. Violent crime

Social/Cultural:

- 007. Alcoholism
- 008. Programs/activities for youth
- 009. Domestic violence/family problems
- 010. Welfare reform

Economy:

- 011. Economy: weak
- 012. Non-availability of good jobs
- 013. Lack of economic opportunities
- 014. Low wages
- 015. Lack of skilled labor/labor force
- 016. Lack of training for good jobs
- 017. Lack of effective workforce development programs/training for unemployed
- 018. Local government budget deficit
- 019. Taxes are high/unreasonable
- 020. Cost of housing is high/unreasonable
- 021. Availability of low income/affordable homes
- 022. Cost of living is high/unreasonable
- 023. Not enough private business
- 024. Economic diversification
- 025. Growing too big/too fast

Education:

- 026. Educational system is poor
- 027. Quality of school facilities
- 028. Quality of teachers
- 029. Low pay for teachers

- 498. Nothing in particular
- 499. Don't know
- 500. Won't say

Other (SPECIFY) _____

Environment:

- 030. Fire/risk of fire
- 031. Environment/polluted air
- 032. Drought
- 033. Nuclear waste transport
- 034. WIPP/radioactive waste

Miscellaneous:

- 035. Affordable day care
- 036. Lack of services for the disabled
- 037. Lack of services for elderly
- 038. Gambling/lottery
- 039. People don't vote
- 040. Government/political leadership is incompetent
- 041. Government/political leadership is crooked
- 042. Gun control
- 043. Healthcare reform
- 044. High price of gasoline/fuel
- 045. Homeless
- 046. Illiteracy
- 047. Land development out of control
- 048. Master planning
- 049. Military presence
- 050. Sewers/drains
- 051. Tourism is ruining the area
- 052. Decline of workplace values

Traffic:

- 053. Noise
- 054. Congestion
- 055. Roads/streets/highways are bad
- 056. Constant street maintenance/orange barrels

Water:

- 057. Water shortages/reserves
- 058. Don't have city water utilities
- 059. Water quality/pollution

2. **Generally, what is your impression of Los Alamos National Laboratory? Using a 5-point scale in which 5 is *very favorable* and 1 is *very unfavorable*, what is your impression of Los Alamos National Laboratory?**

<u>Very Favorable</u>		<u>Very Unfavorable</u>	<u>Don't Know</u>	<u>Won't Say</u>
5.....	4.....	3.....	2.....	1.....
			6.....	7.....

3. **Companies, like individuals, can be members of the community. How would you rate Los Alamos National Laboratory as a corporate citizen in Northern New Mexico? Please use a 5-point scale where 5 means Los Alamos National Laboratory is *outstanding* and 1 means they are *unacceptable*.**

<u>Outstanding</u>		<u>Unacceptable</u>	<u>Don't Know</u>	<u>Won't Say</u>
5.....	4.....	3.....	2.....	1.....
			6.....	7.....

4. **Using a 5-point scale where 5 is *very favorable* and 1 is *very unfavorable*, what is your overall impression of the Laboratory's Management and Operations contractor, Los Alamos National Security, LLC?**

<u>Very Favorable</u>		<u>Very Unfavorable</u>	<u>Don't Know</u>	<u>Won't Say</u>
5.....	4.....	3.....	2.....	1.....
			6.....	7.....

5. **What are the top three ways that you receive information about Los Alamos National Laboratory? (DO NOT READ CATEGORIES) (TAKE UP TO 3 RESPONSES)**

- | | |
|--|--|
| 001. Newspapers | 010. Neighbors/friends/family |
| 002. Television | 011. Press releases |
| 003. Radio | 012. Monthly electronic newsletter/
Connections (email) |
| 004. Internet | 013. I work there |
| 005. Laboratory website | 014. Lab employees |
| 006. Laboratory meetings | 015. Twitter |
| 007. Quarterly regional leaders' breakfast | 016. Facebook |
| 008. Other meetings/talks | |
| 009. Newspaper advertising | |
| 499. Don't know | |
| 500. Won't say | |

Other (SPECIFY) _____

6. In what ways would you prefer to receive information about LANL and the programs and services the Lab offers? (DO NOT READ CATEGORIES) (TAKE UP TO 3 RESPONSES)

- | | |
|--|--|
| 001. Newspapers | 011. News releases |
| 002. Television | 012. Monthly electronic newsletter/
Connections (email) |
| 003. Radio | 013. LANL email updates |
| 004. Internet | 014. I work there |
| 005. Laboratory website | 015. Lab employees |
| 006. Laboratory meetings | 016. Los Alamos Report |
| 007. Quarterly regional leaders' breakfast | 017. LANL Facebook |
| 008. Other meetings/talks | 018. Twitter |
| 009. Newspaper advertising | |
| 010. Neighbors/friends/family | |
| 499. Don't know | |
| 500. Won't say | |

Other (SPECIFY) _____

I'm going to read you a list of items about Los Alamos National Laboratory and please tell me how satisfied you are with each one. Would you say you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with...(READ STATEMENT)

(RANDOMIZE)	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know</u>	<u>Won't Say</u>
7. The Lab's efforts to listen to the perspectives of the Northern New Mexico communities	4	3	2	1	5	6
8. The Lab's efforts to respond to the perspectives of the Northern New Mexico communities	4	3	2	1	5	6
9. The overall impact that the Lab has on the economy of the Northern New Mexico communities	4	3	2	1	5	6
10. The Lab's efforts to provide effective environmental stewardship, monitoring, and remediation	4	3	2	1	5	6
11. The Lab's involvement in Northern New Mexico through employee giving campaigns, school and holiday drives, and volunteer programs	4	3	2	1	5	6
12. The overall impact that the Lab has on education in the Northern New Mexico communities	4	3	2	1	5	6

Generally, how would you rate the effectiveness of Los Alamos National Laboratory partnerships? Would you say the following partnerships have been *very effective*, *somewhat effective*, *somewhat ineffective* or *very ineffective*? The first is Los Alamos National Laboratory's partnership...

(RANDOMIZE)	<u>Very Effective</u>	<u>Somewhat Effective</u>	<u>Somewhat Ineffective</u>	<u>Very Dissatisfied</u>	<u>Don't Know</u>	<u>Won't Say</u>
13. With the business community in Northern New Mexico	4	3	2	1	5	6
14. With the school districts, colleges, and universities in Northern New Mexico	4	3	2	1	5	6
15. With local county and municipal governments in Northern New Mexico	4	3	2	1	5	6
16. With Tribal governments and Tribal agencies	4	3	2	1	5	6
17. With State government agencies	4	3	2	1	5	6
18. With the State Legislature	4	3	2	1	5	6
19. With community nonprofit organizations	4	3	2	1	5	6

Please rate if you are *very satisfied*, *somewhat satisfied*, *somewhat dissatisfied*, or *very dissatisfied* with Los Alamos National Laboratory's efforts in the following areas.

(RANDOMIZE)	<u>Very Satisfied</u>	<u>Somewhat Satisfied</u>	<u>Somewhat Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know</u>	<u>Won't Say</u>
20. The Lab's efforts to purchase goods and services from businesses in Northern New Mexico communities during the last year	4	3	2	1	5	6
21. The education programs offered by LANL such as the Bradbury Museum, Math and Science Academy, Supercomputing Challenge, scholarships, and partnerships with New Mexico Colleges and Universities	4	3	2	1	5	6
22. The methods available for you to communicate with Los Alamos National Laboratory to voice your needs, concerns, and ideas.....	4	3	2	1	5	6
23. The Lab's economic development programs such as Northern New Mexico Connect and the New Mexico Small Business Assistance Program	4	3	2	1	5	6
24. The Lab's efforts to foster new businesses in Northern New Mexico through the transfer of technology	4	3	2	1	5	6
25. Do you have any other comments or suggestions about the Lab's efforts to improve education initiatives?	<hr/> <hr/> <hr/>					
999. No other comments/suggestions						

26. Do you have any other comments or suggestions about the Lab's efforts to improve economic development initiatives?

999. No other comments/suggestions

27. Do you have any other comments about the Lab's efforts to work with non-profit organizations?

999. No other comments/suggestions

28. Is there anything regarding the Laboratory that you would like to comment on?

999. No other comments/suggestions

THIS CONCLUDES OUR SURVEY. THANK YOU FOR YOUR TIME. HAVE A GOOD DAY.

NOTE TO INTERVIEWER, WAS RESPONDENT:

1. Male
2. Female

Respondent's Phone Number _____

Interviewer Name _____

Interviewer Code _____